

OFFICE OF PUBLIC ACCOUNTABILITY

Doris Flores Brooks, CPA, CGFM Public Auditor

PROCUREMENT APPEALS TERRITORY OF GUAM

IN THE APPEALS OF

Docket No. OPA-PA-14-011 Docket No. OPA-PA-14-012

MORRICO EQUIPMENT, LLC.

Appellant.

DECISION

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I. INTRODUCTION

This is the Decision of the Public Auditor for consolidated appeal numbers OPA-PA-14-011 and OPA-PA-14-012 regarding MORRICO EQUIPMENT, LLC's ("Morrico") Appeals of the GENERAL SERVICE AGENCY's ("GSA") denial of procurement protest dated November 12, 2014, and response to procurement protest dated December 1, 2014, concerning Invitation for Bid No. GSA065-14 ("the IFB"), which solicits bids for 60-passenger school buses.

This matter came before Public Auditor Doris Flores Brooks and Hearing Officer Delia Lujan Wolff for Hearings on January 28 and February 11, 2015. Present at the Hearings were Kevin J. Fowler, counsel for Morrico, Morrico representative Allan Morrison, Shannon Taitano, counsel for GSA, and Anita Cruz, GSA Buyer Supervisor. In reaching this Decision, the Public Auditor has considered and incorporates herein the procurement record and all documents submitted by the parties, and all arguments made during the Hearings on Morrico's Appeals. Based on the aforementioned record in this matter, the Public Auditor makes the following findings of fact:

manufacture, construction, assembly or other characteristics which are considered appropriate. Rejection of the Bid will be required if the descriptive literature(s) do not show that the product(s) offered conform(s) to the specifications and other requirements of this solicitation. Failure to furnish the descriptive literature(s) by the time specified in the Solicitation will require rejection of the bid.

(Procurement Record, Tab 5, IFB General Terms and Conditions ¶ 19 (bold in original).)

- 9. The amended IFB further provides in relevant part: "An Updated, Original Manufacture's brochure of product being offered shall be furnished with this bid proposal including drawings\ seating plans for buses to be provided." (Procurement Record, Tab 5, IFB at page 28 (emphasis in original).)
- 10. The specifications of the IFB require in relevant part: "All exterior body panels, skirts and rub rails shall be fastened With **anti-corrosive rivets**." (Procurement Record, Tab 5, IFB Specifications at page 33 (bold in original).)
 - 11. Morrico and Triple J Enterprises, Inc. ("Triple J") submitted bids in response to the IFB.
 - 12. On August 12, 2014, GSA conducted a bid opening.
- 13. On or about September 9, 2014, GSA sent Morrico a Bid Status advising that Morrico's bid was rejected due to non-conformance with the specifications, particularly noncompliance with the following "All exterior body panels, skirts and rub rails shall be fastened with Anti-Corrosive Rivets" and that "Thomas Built uses a combination of Structural adhesives, anti-corrosive conventional style rivets, anti-corrosive self-piercing rivets and anti-corrosive fasteners are used to adhere to the exterior body panels, skirts, and rub rails to the bus structure." The Bid Status further advised that "A RE-BID WILL BE SCHEDULED AT A LATER DATE AND TIME." (Procurement Record, Tab 9.)
- 14. On September 9, 2014, GSA sent Triple J a Bid Status advising that Triple J's bid was rejected due to non-conformance with the specifications, particularly noncompliance with the

following "An Updated, Original Manufacture's brochure of product being offered shall be furnished with this bid proposal including drawings/seating plans for buses to be provide" and that "[t]he drawings/seating plans for buses were not submitted in bid package." The Bid Status further advised that "A RE-BID WILL BE SCHEDULED AT A LATER DATE AND TIME." (Procurement Record, Tabs 9 & 16.)

- 15. On September 23, 2014, Triple J filed with GSA a Protest, in which Triple J protested the Bid Status received by Triple J, GSA's decision to reject Triple J's bid, and GSA's decision to cancel and re-bid the procurement. (Procurement Record, Tab 16.) Triple J asserted that its failure to provide the drawings/seating plans for the buses was a non-material mistake that amounts to a minor informality which GSA should have waived or Triple J should have been permitted to correct. (Id.)
- 16. On September 26, 2014, GSA issued a Memorandum denying Triple J's protest. (Procurement Record, Tab 16.)
- 17. On October 21, 2014, GSA informed Triple J of its decision denying Triple J's protest, as contained in the Memorandum by GSA dated September 26, 2014. (Procurement Record, Tab 16.)
- 18. On October 29, 2014, Triple J filed an appeal to the OPA, with respect to GSA's September 26, 2014, denial of Triple J's protest. Triple J appealed GSA's determination that Triple J's failure to submit drawing/seating plans for the buses was not a "minor informality" that could be waived under 2 GAR §3109(m)(4)(B). The appeal is docketed OPA-PA-14-009. (Procurement Record, Tab 16.)
- 19. On November 7, 2014, GSA, through Assistant Attorney General Fred Nishihira, contacted Morrico through Torgun Smith and informed Morrico of the settlement negotiations

between GSA and Triple J to resolve Triple J's appeal in OPA-PA-14-009. Nishihira told Smith that the terms being discussed were that Triple J would be awarded nine (9) buses and that Morrico would be awarded three (3) buses at Triple J's lower sale price, and that, if Morrico protested, then Morrico would receive nothing. Smith informed Nishihira that Morrico did not agree to those terms.

- 20. On November 7, 2014, GSA filed with OPA in OPA-PA-14-009 a Settlement Agreement signed by Triple J and GSA, which provides in relevant part that GSA agrees to award the sale of nine (9) buses to Triple J and three (3) buses to Morrico; GSA will use Triple J's drawing/seating plan, which is attached to its protests and the appeal as an exhibit, to evaluate whether Triple J's schematic meets the specifications of the IFB; if the schematics are determined to not meet the IFB's specifications, then award would not be made to Triple J or Morrico and GSA will instead cancel and re-bid the procurement; and if Morrico protests the settlement terms then all buses shall be awarded to Triple J. (Procurement Record, Tab 4, Settlement Agreement.)
- 21. On November 10, 2014, the Public Auditor signed the Settlement Agreement to grant GSA's and Triple's J's request to dismiss with prejudice Triple J's appeal in OPA-PA-14-009. (Procurement Record, Tab 4, Settlement Agreement at page 3.)
- 22. On November 10, 2014, Morrico learned that Triple J and GSA entered into the written Settlement Agreement to resolve Triple J's appeal in OPA-PA-14-009. (Notice of Procurement Appeal, OPA-PA-14-011, ¶ 5.)
- 23. On November 10, 2014, Morrico filed with GSA a Procurement Protest, in which Morrico protests any award of a contract to Triple J for the reasons that Triple J's bid was non-responsive at bid opening for failure to provide the required literature, including a drawing/seating plan, Triple J's bid had a material omission in that it did not include any specifications that would

allow GSA to determine whether Triple J was offering what GSA was soliciting, and the Bluebird bus offered by Triple J fails to meet the exterior rivet specifications of the IFB ("the first protest"). (Procurement Record, Tab 1, Procurement Protest at page 2.)

24. GSA denied Morrico's protest via letter dated November 12, 2014, which was received by Morrico on November 13, 2014. (Procurement Record, Tab 2, Memorandum re Protest.) GSA denied Morrico's protest on the basis that GSA settled and resolved Triple J's appeal in OPA-PA-14-009 pursuant to 5 G.C.A. § 5425(b), which authorizes the Chief Procurement Officer, prior to commencement of a court action concerning the controversy, to settle and resolve a protest of an aggrieved bidder concerning the solicitation or award of a contract. (Id.)

25. On November 18, 2014, Morrico filed a procurement appeal with the OPA, appealing GSA's November 12, 2014, denial of Morrico's protest. That appeal is docketed OPA-PA-14-011. (Notice of Procurement Appeal in OPA-PA-14-011.) In this first appeal, Morrico requests that the OPA rule that GSA's denial of Morrico's protest was arbitrary, capricious, and an abuse of discretion, and that GSA's agreement to award a contract to Triple J be set aside. (Id. ¶ 10.)

26. On November 21, 2014, Morrico filed with GSA another procurement protest, in which Morrico protests any award of a contract to Triple J because its bid was nonresponsive at bid opening for failure to provide the required literature and failure to submit the mandatory drawings/seating plans, and Morrico protests GSA's rejection of Morrico's bid for failure to meet the exterior rivet specification ("the second protest").

27. GSA responded to Morrico's second protest on December 1, 2014, stating that Morrico's protest is stayed pending the outcome of Morrico's appeal in OPA-PA-14-011. (Notice of Procurement Appeal, OPA-PA-14-012, Ex. F.)

28. On December 4, 2014, Morrico filed a procurement appeal with the OPA, appealing GSA's refusal to render a decision on Morrico's November 21, 2014, protest. (Notice of Procurement Appeal, OPA-PA-14-012, ¶ C.) Morrico requests that the OPA rule that GSA must render a decision on Morrico's November 21, 2014, protest. (Id. ¶ 13.)

29. On December 30, 2014, the Public Auditor issued an Order consolidating Morrico's appeals, OPA-PA-14-011 and OPA-PA-14-012.

III. ANALYSIS

The issue in OPA-PA-14-011 is whether an award to Triple J pursuant to the Settlement Agreement between Triple J and GSA would violate Guam's procurement laws in light of Triple J's failure to provide at bid opening the descriptive literature required by the IFB, and Morrico's assertion that the Bluebird bus offered by Triple J fails to meet the exterior rivet specifications of the IFB.

The issue in OPA-PA-14-012 is whether GSA should be compelled to either grant or deny Morrico's second protest, in which Morrico protests any award of a contract to Triple J because its bid was nonresponsive at bid opening for failure to provide the required literature and failure to submit the mandatory drawings/seating plans, and Morrico protests GSA's rejection of Morrico's bid for failure to meet the exterior rivet specification.

GSA contends that Morrico's appeal should be denied because Morrico's protest was untimely, Morrico's appeal is not ripe, and GSA has broad authority to resolve protests via mutual agreement pursuant to 5 G.C.A. § 5425(b) and the Public Auditor lacks the statutory authority to set aside the Settlement Agreement. At the Hearing, GSA requested that, if the Settlement Agreement is set aside, GSA be allowed to cancel and rebid the procurement.

DECISION Page 8 Jurisdiction issues may be raised at any time. <u>Pac. Rock Corp. v. Dep't of Educ.</u>, 2001 Guam 21 ¶ 18. The Public Auditor is authorized at any time to raise the issue of its jurisdiction to proceed with an Appeal and shall do so by an appropriate order. 2 G.A.R. § 12104(c)(9).

GSA contends that Morrico's protests were filed beyond the 14 days of when Morrico knew or should have known of the facts giving rise to the protests. Specifically, GSA contends that Morrico should have filed its protests within 14 days of the following events: (1) the August 12, 2014, public opening of bids, at which time Morrico should have known the content of Triple J's bid, including any failure to provide the required schematics, whether Triple J buses use screws instead of the required rivets, and whether use of rivets on Triple J's buses is proprietary; (2) Morrico's review of Triple J's bid packet at GSA on October 14, 2014; and (3) Morrico's receipt of notice on September 10, 2014, that its bid was rejected by GSA. Additionally, GSA argues that Morrico's protests of GSA's intent to award the bus contract to Triple J are not ripe since no award has been made yet, and any such award is contingent upon GSA's review and determination that Triple J's schematics comply with the IFB's specifications. Lastly, GSA asserts that the Public Auditor lacks statutory authority to set aside the terms of the Settlement Agreement.

The Public Auditor disagrees with GSA that Morrico's protests are time-barred for failure to file such protests within 14 days of the bid opening on August 12, 2014, or review of Triple J's bid packet on October 14, 2014. GSA's argument that Morrico's protests are unripe also lacks merit. Although not clearly stated, Morrico is protesting the Settlement Agreement which allows Triple J to modify its bid by providing the drawings/seating plans that were not submitted at bid opening, and which provides that GSA will award buses to Triple J upon GSA's determination that the schematics comply with the IFB specifications. As Morrico first learned of the terms of the Settlement Agreement on November 10, 2014, Morrico had 14 days thereafter, until November 24,

2014, to protest the terms of that Agreement. Accordingly, Morrico's first protest on November 10, 2014, and second protest on November 21, 2014, are timely, with respect to Morrico's protests of the terms of the Settlement Agreement.

However, the Public Auditor agrees with GSA that Morrico's protest of GSA's rejection of Morrico's bid is untimely. As Morrico had notice of rejection of its bid on September 9, 2014, Morrico had 14 days thereafter, until September 23, 2014, to file its protest of the rejection. GSA's notification to Morrico that it would re-bid the procurement cannot toll the deadline for filing the protest. If Morrico believed that it should have been awarded the bus contract and that GSA's rejection of Morrico's bid was in error, then Morrico should have protested the rejection within the statutory timeframe. This is what Triple J did. Thus, Morrico's protest of GSA's rejection of Morrico's bid is untimely and not properly submitted to the Public Auditor.

As to ripeness, GSA is correct that a protest of an award to Triple J would be unripe, as there has been no actual award made to Triple J. Nonetheless, the Public Auditor construes Morrico's protest as a protest of the Settlement Agreement terms which allow Triple J to make a late modification of its bid by submitting the missing drawings/seating plans, and which require GSA to award Triple J the bus contract if GSA determines that the schematic complies with the IFB specifications. Since the Settlement Agreement was actually entered by Triple J and GSA on November 7, 2014, Morrico's protest of the terms therein is ripe.

Regarding Morrico's request to set aside the Settlement Agreement terms, GSA argues that 5 G.C.A. § 5425(b) empowers it to resolve Triple J's protest by entering into the Settlement Agreement, and that no Guam statute allows the Public Auditor to invade the Settlement Agreement. Morrico counters that the Settlement Agreement was not a resolution of a protest made in accordance with section 5425(b) since GSA instead acted pursuant to 5 G.C.A. § 5425(c) by

issuing a written decision denying Triple J's protest. As Morrico's protest of the terms of the Settlement Agreement is in connection with the method of source selection, solicitation, or award of a contract, Morrico's protest is authorized by 5 G.C.A. § 5425(a). Since GSA decided to deny Morrico's protest, as permitted in 5 G.C.A. § 5425(c), Morrico's appeal of the denial of its protest to the Public Auditor is authorized by 5 G.C.A. § 5425(e). Also, 2 G.A.R. § 12201(a) empowers the Public Auditor to determine whether a decision on the protest of method of selection, solicitation, or award of a contract is in accordance with the statutes, regulations, and the terms and conditions of the solicitation. This is consistent with the statutory mandate that the Public Auditor's jurisdiction be utilized to promote the integrity of the procurement process and the purposes of 5 GCA Chapter 5. 5 G.C.A. § 5703. Thus, the Public Auditor concludes it is within her authority and jurisdiction to review and set aside any terms of the Settlement Agreement which violate Guam's procurement law.

B. Standard of Review.

The Public Auditor shall have the power to review and determine de novo any matter properly submitted to her. 5 G.C.A. § 5703; 2 G.A.R. § 12103. The Public Auditor's determination of an issue or finding of fact shall be final and conclusive unless arbitrary, capricious, fraudulent, clearly erroneous, or contrary to law. 5 G.C.A. § 5704. Any decision by the Public Auditor, including as to the application or interpretation of procurement law or regulations, shall be entitled to great weight and the benefit of reasonable doubt, although such decision shall not be conclusive on any court having competent jurisdiction. <u>Id.</u>

C. OPA-PA-14-011.

Morrico argues that an award to Triple J pursuant to the Settlement Agreement between Triple J and GSA would violate Guam's procurement laws in light of Triple J's failure to provide

at bid opening the descriptive literature required by the IFB, and Morrico's assertion that the Bluebird bus offered by Triple J fails to meet the exterior rivet specifications of the IFB.

Contract principles apply to the interpretation of settlement agreements. Leon Guerrero v. Moylan, 2000 Guam 28 ¶ 8 (citing Camacho v. Camacho, 1997 Guam 5 ¶ 32). Guam law defines a contract as "an agreement to do or not to do a certain thing." 18 G.C.A. § 85101. The essential elements of a contract are (1) parties capable of contracting; (2) their consent; (3) a lawful object; and (4) a sufficient cause or consideration. See 18 G.C.A. § 85102. A contract consists of an offer, acceptance, and consideration. See Mobil Oil Guam, Inc. v. Tendido, 2004 Guam 7 ¶ 34 (citing, e.g., Magill v. Nelbro Packing Co., 43 P.3d 140, 142 (Alaska 2001) ("In order to meet their burden in establishing the existence of a contract, ... plaintiffs must show: 'an offer encompassing all essential terms, unequivocal acceptance by the offeree, consideration, and an intent to be bound."") (citation omitted)). Mutual consent is required for the formation of a contract. 18 G.C.A. § 85316. The consent of a party to a contract must be free, mutual, and communicated by each party to the other. 18 G.C.A. § 85301. Accordingly, the Public Auditor finds that the Settlement Agreement is null and void.

In this case, the Settlement Agreement purports to be a contract that requires not only the signing parties, GSA and Triple J, to do or not do a certain thing; it also requires that Morrico do or not do a certain thing. Specifically, Morrico, once GSA makes an award to Morrico, must perform on a contract for 3 buses and forebear on protesting the Settlement Agreement or else lose the bus contract. However, Morrico never agreed to any of the terms of the Settlement Agreement, including those terms which require performance by Morrico. When GSA discussed with Morrico the possibility of a settlement agreement whereby Triple J would be awarded some buses and Morrico would be awarded some buses, Morrico, through Torgun Smith, communicated to GSA

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that it disagreed with such an agreement. Lacking Morrico's consent, the Settlement Agreement cannot stand.

The Public Auditor finds that the Settlement Agreement also goes against the spirit of Guam's procurement law. 5 G.C.A. § 5425(a) empowers any actual or prospective bidder who may be aggrieved in connection with the method of source selection, solicitation, or award of a contract, to protest to the Chief Procurement Officer, the Director of Public Works, or the head of a purchasing agency. The protest mechanism is critical to ensuring the integrity of the procurement process. It promotes and serves the purposes of Guam's procurement statute in providing increased public confidence in the procedures followed in public procurement, ensuring fair and equitable treatment of all persons who deal with the procurement system in Guam, and providing safeguards for the maintenance of a procurement system of quality and integrity. 5 G.C.A. § 5001(b)(3), (4), (7). However, the Settlement Agreement, by its terms, purports to discourage and penalize Morrico, a nonparty to the Agreement, from lodging any protest or else it loses the award of 3 buses. This restriction and penalty on protesting imposed upon a nonparty to a settlement agreement is improper and not in the best interests of the Territory.

Further, the Public Auditor is troubled that the Settlement Agreement intended to bind Morrico to perform, yet Morrico was not made a party to the Agreement. This misstep has resulted in the filing of two separate protests and appeals. Valuable time and resources have been expended to rectify this issue. The Public Auditor rules that all actual or prospective bidders, offerors, or contractors who are affected and intended to be bound to perform by a settlement agreement must be made signatories to that agreement.

Based on the foregoing, the Public Auditor concludes that the Settlement Agreement between Triple J and GSA is null and void and set aside for lack of Morrico's consent and for

penalizing nonparty Morrico for exercising its statutory power to protest, in contravention of Guam law which authorizes protests to ensure the integrity of the procurement process. Morrico's other arguments need not be addressed.

D. OPA-PA-14-012.

In light of the Public Auditor's determination that the Settlement Agreement shall be set aside, the issue of whether GSA should be compelled to either grant or deny Morrico's second protest is moot.

IV. CONCLUSION

Based on the foregoing, the Public Auditor hereby determines the following:

- 1. In accordance with 5 G.C.A. § 5425(a), Morrico timely filed protests of the terms of the Settlement Agreement and the OPA therefore has jurisdiction over the appeals of GSA's denial or refusal to grant or deny those protests.
- 2. Morrico untimely filed with GSA its protest of GSA's rejection of Morrico's bid and the OPA lacks jurisdiction over the appeal related to that protest.
- 3. The Settlement Agreement between Triple J and GSA is null and void for lack of Morrico's consent and for imposing a penalty on protesting upon nonparty Morrico in contravention of Guam law which enables protests to ensure the integrity of the procurement process.
- 4. Morrico's request that GSA be compelled to either grant or deny Morrico's second protest is denied as moot.
- Accordingly, Morrico's procurement appeal is hereby GRANTED IN PART and DENIED IN PART.

6. The Public Auditor hereby GRANTS GSA's request that it be permitted to cancel and rebid the procurement for school buses.

This is a Final Administrative Decision. The Parties are hereby informed of their right to judicial review in the Superior Court of Guam of a Decision of the Public Auditor under 5 G.C.A. Chapter 5, Article 9 (Legal and Contractual Remedies) of the Guam Procurement Law. In accordance with 5 G.C.A. § 5481(a), such action shall be initiated within fourteen (14) days after receipt of a Final Administrative Decision. A copy of this Decision shall be provided to the Parties and their respective attorneys, in accordance with 5 G.C.A. § 5702, and shall be made available for review on the OPA website at www.opaguam.org.

SO ORDERED this day of March, 2015.

DORIS FLORES BROOKS, CPA, CGFM Public Auditor of Guam