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OFFICE OF PUBLIC ACCOUNTABILITY PROCUREMENT APPEALS

DATE:	11/26/12	
TIME:_	942 MAM □PM BY:_	MH
FILE N	O OPA-PA: 12-013	

# OFFICE OF PUBLIC ACCOUNTABILITY PROCUREMENT APPEAL

IN THE APPEAL OF	Docket No. OPA-PA-12-013
DATA MANAGEMENT RESOURCES, LLC.	MEMORANDUM SUPPORTING SPECIAL ENTRY OF APPEARANCE BY OFFICE OF THE ATTORNEY GENERAL
Appellant.	

### **CONFLICT AND CONSEQUENCES**

In *Appeal of Data Management Resources*, OPA-PA-12-007, a conflict of positions between the Attorney General and its client, the Department of Administration ("DOA") has developed over the terms of settlement with Appellant. The Attorney General has declined to accept the settlement proposed by the Governor who has taken over as DOA's executive authority. The Attorney General after careful review of the settlement proposition, has advised the Governor that it contains provisions which are page 1 of 16 pages

believed to be in conflict with law and the taxpayers' best interests (see letter to Cenzon

attached hereto as Exhibit "A"). Yet the Governor, acting upon advice of his own legal

counsel, believes the settlement to be legitimate and wishes to resolve this procurement

appeal on that basis and intends to intervene in this matter without representation by the

Guam Attorney General in order to achieve this settlement. Therein lies the present

conflict of positions.

The resulting substitution of attorneys and entry of appearance by alternate legal

counsel for the Governor and DOA, with the Attorney General remaining in this matter

in its own right pursuant to its statutory mandate, is warranted to insure the integrity of

the procurement process and its common law powers to enforce proper government

spending in this procurement appeal in terms of GovGuam's fiduciary relationship with

the taxpaying public of Guam.

Facts recited in this Memorandum can be supported by evidence at the

continuation of the hearing on the merits of this Appeal.

<u>ARGUMENT</u>

I. Motion to Vacate Procurement should be decided before settlement is

considered.

In this procurement appeal, the Attorney General has raised certain instances of

impropriety by the Appellant in its 14 June 2012 Verified Motion to Vacate

Procurement supported by declarations of Bryan Cruz filed 28 June, Tom Ashe filed 3

July and Ed Cruz filed 5 July. Also in this proceeding evidence is emerging of

Appellant's intentional disruption of critical GovGuam accounting functions by

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deactivation of GovGuam's Application Program Interface during the first part of 2012

for the purpose of pressuring the Government to award Appellant the solicited point of

sale contract. (see p. 9, Section III hereinbelow).

Having raised evidence of illicit practices by Appellant in this Appeal is consistent

with the Guam procurement law and justifies the Attorney General to participate further

in this matter.

When for any reason collusion or other anticompetitive

practices are suspected among any bidders or offerors, a notice of the relevant facts shall be transmitted to the

Attorney General. 5 GCA §5246.

The Public Auditor has reserved ruling on the motion to vacate procurement

pending presentation of evidence by the Attorney General, which has yet to commence.

Should the Public Auditor, after hearing the evidence in support of the allegations

of impropriety, grant the motion to vacate, it would thereby render the Procurement void

would have the effect of nullifying the Appeal, so there would be nothing to settle.

Such a favorable ruling would vitiate the procurement, rendering it legally null

and void.

vacate, vb. 1. To nullify or cancel; make void; invalidate.

Black's Law Dictionary, 8th Ed.

Consequently, the Public Auditor should hold settlement matters in abeyance

until it adjudicates the strength of the evidence to be presented in support of the

Attorney General's motion to vacate the procurement.

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II. Statutory Role of Attorney General in Procurement Proceedings.

In the procurement of supplies and services by the government of Guam, the

Attorney General has mandatory roles determined by statute. For example, the Attorney

General serves as legal counsel and provides necessary legal services to the General

Services Agency. 5 GCA §§ 5150 and 5118.

The roles of the attorney General in procurement are further denominated in

other sections of procurement law:

Information furnished by a bidder or offeror pursuant

to this Section shall not be disclosed outside of the General Services Agency, the Department of Public

Works or the purchasing agency without prior written

consent by the bidder or offeror, but may be disclosed

to the Attorney General at any time. 5 GCA §5230(b).

III. Settlement Agreements proposed by the Governor are of questionable

legality.

Apparent illegalities in the Agreements that the Attorney General is being

requested to approve in the proffered settlement of Appeal by Data Management

Resources:

A. The Procurement is itself unlawful.

The procurement appeal itself stems from the effective cancellation of a Request

for Proposals seeking to acquire a second Point of Sale software system and related

hardware. Appellant was the only offeror in response to the solicitation. The records

indicate that the Government had identified approximately \$383,000.00 for the software

and equipment. The offeror's first offer was to provide the items needed for

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approximately \$3.2 Million. After some negotiation with Appellant, the Government

reduced the items it was attempting to purchase and the price of those items reduced the

offer to \$2.2 Million. Ultimately, at the request of the government, Appellant made a

best and final offer of \$1.8 Million. The Government rejected this best and final offer

and cancelled the solicitation on the correct basis that it did not have adequate resources

to make the acquisition.

In response to the procurement cancellation, Appellant protested this action, then

subsequently appealed denial of the protest. In the course of the investigation by the

Office of the Attorney General there were numerous concerns that were raised about this

particular procurement. Those concerns include:

• The apparent inability of the General Services Agency to provide a complete

procurement record in this matter.

• A "counter-offer" by the Chief Procurement Officer on 28 September 2012 of

\$2.2 Million communicated to Appellant as the sole offeror under circumstances,

in which there was never more than approximately \$383,000.00 for the

acquisition, and no evidence is found that such a counter-offer was ever

approved by, let alone made known to, the head of the agency (Department of

Administration) acquiring the software and hardware.

A record that indicates that Bank of Guam as one of two prospective offerors

withdrew from the process because it could not be provided certain 'source code'

information, professed to be owned by Appellant, the other offeror, and was then

unable to effectively respond to the solicitation.

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The existence of a fiber-optic cable between Appellant's headquarters and the

computer array of the Department of Administration's central data base building

(about two blocks away) that evidence indicates would allow Appellant to gain

uncontrolled access to proprietary and confidential information of the

Government that, if available to Appellant, would place it at a anti-competition

advantage over other offerors, and with the Government in any negotiation

leading to a contract.

A motion to vacate the procurement ab initio on the basis that the procurement is void

due to a number of these procurement concerns is under advisement by the Public

Auditor in *Appeal of Data Management Resources*.

B. The Proposed Settlement Agreement and Mutual Release Appears Contrary to

Law.

The proffered settlement is comprised of three documents to be executed by the

Attorney General. These are:

• Order of Dismissal by Stipulation. The proposed order, to be executed by an

Assistant Attorney General would establish that the Parties to Appeal of Data

Management Resources have reached a settlement of the procurement dispute in

that the Government has agreed to buy a second Point of Sale software from

Appellant, Data Management Resources for \$1.3 Million in exchange for the

dismissal of two cases (the procurement appeal itself and an underlying Writ

action brought by DMR for failure to produce documents pursuant to both the

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Sunshine Reform Act and the procurement law), and the execution of a

Settlement Agreement and Mutual Release, and a Contract For Services entered

into between DMR and the Government for acquisition of the Point of Sale

software.

Settlement Agreement and Mutual Release. This proposed settlement agreement

provides for not only the resolution of this procurement appeal and Writ case, but

also for the mutual release of certain rights by each Party. This Agreement is to

be approved as to form and legality by the Attorney General before it is executed

by the Governor of Guam. Of most importance in this Agreement is the

following provision: "... the Government of Guam ... hereby fully releases and

forever and irrevocably discharges all Claims of any nature related to the

Procurement Appeal, Writ Proceedings, and Claim to Ownership ..."

Claim of Ownership is defined in the agreement.

"Claim to Ownership" means that claim and assertion made by the Government

of Guam or any of its agents, employees, contractors, attorneys of the source

code ownership of proprietary software developed by DMR for the DOA

Financial Management Information System (FIRM/400), DRT Guam System,

DRT Taxation and Regulatory Application Software System, and the Point of

Sale and Internet Payment Processing System, Application Program Interface of

the DRT Taxation and Regulatory Application Software System, and the Point of

Sale and Internet Payment Processing System.

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Contract for Services Request for Proposal DOA/RFP-014-11. This contract, as

yet not thoroughly reviewed, provides for acquisition by GovGuam of the lease

of the Point of Sale software for three years, plus training and maintenance

services. This contract is to be approved as to form and legality by the Attorney

General and executed by the Governor of Guam. All source code and design

will remain the sole property of the contractor, Data Management Resources. It

is understood that this is consistent with the RFP and with the proffered

agreement of the Parties.

Assuming without conceding, for present purposes, that the underlying

procurement is first found by the Public Auditor to be otherwise legal, that is, that the

assertion that the procurement should be declared void due to the unfair advantage by

Appellant is incorrect or unfounded, and the Government chooses to resolve the

procurement dispute by entering into an agreement with Appellant in settlement of the

dispute, the question becomes one of whether the Government can enter into the

Settlement Agreement and Mutual Release.

The primary concern with the Mutual Release document is the release by the

Government of any claim to ownership of the 'Application Program Interface of the

DRT Taxation and Regulatory Application Software System'. It is understood that the

government of Guam owns this Application Program Interface. Data Management

Resources asserts that the government of Guam does not own the interface program.

There is a contract, dated January 2004 that appears on its face to state that ownership of

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this program is by the Government as it relates to both merchant billing services and point of sales software services. The contract states:

System Ownership shall be as stipulated in Attachment B, Request for Proposal, Attachment C, contractor's Response to RFP 2003-01, and Attachment E, Merchant Applications. The web based application of Point of Sale and internet Payment Processing System, known as GGWIOP, along with all source code and design will remain the sole property of the Contractor. GovGuam will own the Application Program Interface or conduit, including source code that ties the GGWOIP system to the government's AS/400 system. (emphasis added)

Data Management Resources, through its attorney, has asserted that there is a document that has been executed between Merchant Billing Services Pacific and Data Management Resources that would clarify that ownership of the Application Program interface software, developed by DMR, could not be transferred to a third party. It has been asserted that this agreement between these two parties was in some manner acknowledged or approved by Government of Guam. Despite several requests forwarded to the attorney for Data Management Resources for a copy of this document, it has not been provided to the Office of the Attorney General. This documentation is now under subpoena by the Hearing Officer of this appeal proceeding. The assertion is that Government of Guam could not own the Application Program Interface, even

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Attachment B, Request for Proposals, Attachment C, the offeror's proposal, and Attachment E, Merchant Applications have been reviewed. There are inconsistencies as between the Contract, the RFP and the Offer as to source code ownership. Pursuant to the RFP at section 1.4.31, the RFP and the subsequent contractor's proposal will be made a part of any resultant contract. In the event of a contradiction between the provisions of the documents comprising the Contract, the order of preference shall be: First, the Contract, Second, the provisions of the RFP, and Third, the provisions of the proposal. Both the Contract and the RFP would indicate that, as to the Application Program Interface, GovGuam is stated to be the owner of the source code.

despite the language in the 2004 contract because of this agreement.<sup>2</sup>

Execution of the mutual release document would result in the Government of

Guam giving up any claim to ownership of the Application Program Interface, quite

without any corresponding benefit to the Government.<sup>3</sup> This interface is essential to a

point of sale program operating in that it allows the computers of the Department of

Revenue and Taxation to communicate with the computers of the Department of

Administration (a data conduit) such that the point of sale software would be able to

accomplish its purposes. One of the essential bases for the Attorney General's Motion

to Vacate the Procurement (see p.2 Section I, hereinabove) is the admission by

Appellant that it intentionally disabled this Interface during early 2012 evidently to (a)

prevent the Government's utilization of an in-house developed Point of Sale system and

(b) to disrupt critical Government accounting functions, ostensibly to coerce

GovGuam's acquiescence in making a procurement award to Appellant.

It is relevant to note that the point of sale solicitation is necessary because the

prior arrangement for this service, that is the January 2004 contract with Merchant

Billing Services Pacific, was coming to a conclusion as of November 30, 2011. On

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<sup>2</sup> It is worth noting that in the Proposal from Merchant Billing Services in response to the RFP leading to the 2004 contract, the Subcontractor agreement between Merchant Billing Services and Data Management Resources was attached. There is no reference in this agreement to ownership of software or limitations that Merchant Billing Services would recognize in regard to the Application Program Interface (or any

other software developed by Data Management Resources).

<sup>3</sup> It is stated by the Governor's legal counsel that the former head of the Bureau of Information Technology in the Office of the Governor asserts that the government of Guam in some manner relinquished ownership of the Application Program Interface in the past, and, further, that the government of Guam has not exercised ownership of this program for many years. However, the government has possessed the program and utilized the program continuously up until about January 2012, when it was removed or turned off.

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Memorandum Supporting Special Entry of Appearance by Attorney General Before the Office of Public Accountability Procurement Appeal

Docket No. OPA-PA-12-007

November 30, 2011 Data Management Resources, as the agent for Merchant Billing

Services, 'turned off' the programs operating two of the three components of the

contracted service, i.e., the merchant billing component, and the point of sale

component. The Application Program Interface was not disconnected or 'turned off' by

Data Management Resources on November 30, 2012. This program continued to

operate apparently until a date in late January 2012. 4 Data between the computers at

Department of Revenue and Taxation and the Department of Administration continued

to flow from November 30, 2011 until late January 2012.

There a basis for the Attorney General to decline to execute or approve the

proffered settlement documents. Given the authority and responsibility of the Attorney

General in procurement of supplies and services for the Government, and the

responsibility to protect and preserve the property and the funds of the Government, it is

necessary to decide whether the problems that have been identified in the attempted

procurement of a point of sale computer and web-based system for the Department of

Administration and Department of revenue and Taxation rise to the level that prevents

the Attorney General from approving the proffered settlement of the dispute between the

offeror, Data Management Resources, and the government of Guam.

The Attorney General, when he approves contracts, shall determine not only the

correctness of their form, but their legality. In doing so, the Attorney general may

operate the first components of a point of sale system developed by government programmers. The internally developed point of sale system has never been able to be tested thoroughly because of the absence of the interface program. Written demand has been made to DMR to return or reactivate the

<sup>4</sup> At about the same time in January 2012, employees of the government of Guam were attempting to test

interface program. In response, DMR now asserts that it owns the program and simply forgot or failed to

remove it or turn it off on November 30, 2011.

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require any or all agencies involved in the contract to supply him with evidence that the

required procedures precedent to executing the contract were carried out. 5 GCA §5150.

The procurement process conducted by the Government is understood to be a precedent

procedure that is to be reviewed prior to the execution of a contract.

The Supreme Court has stated:

It is clear that the Attorney General has the authority to review contracts with respect to their legality and form

pursuant to Title 5 GCA § 5150. However, when

determining whether to approve or disapprove contracts,

the Attorney General may only consider the legality and

form of the proposed contract. See Citizens Energy

Coalition of Indiana v. Sendak, 594 F.2d 1158, 1162 (7<sup>th</sup> Cir. 1979); see also State ex rel. Fahlgren Martin, Inc. v.

McGraw, 438 S.E.2d 338, 344-345 (W. 'Va. 1993)

(holding that reviewing a contract for "form' does not

include matters extrinsic to the actual contract"). Thus, the

Attorney General has the legal duty to approve a contract which is lawful as to form and content. See Sendak, 594

F.2d at 1162 (holding that the Attorney General has no

discretion to reject a contract that is lawful and correct in

form).

Guam International Airport Authority v. Moylan, 2005 Guam 5, ¶65. This is not simply

a ministerial act. Id., at ¶65, footnote 8.

In the context of the review and approval of a contract settling a potential claim

of negligence against the government of Guam, the Supreme Court clarified the

responsibility of the Attorney General in the approval of a contract in a circumstance in

which the Attorney General stated that he had approved the contract only as to form:

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"Notwithstanding this finding by the trial court, we do not believe the Attorney General should be permitted to so easily disavow their legal obligations in reviewing contracts. According to 10 GCA 5 80104(e)(2), "[n]o contract requiring an expenditure of more than Ten Thousand Dollars (\$10,000) shall be entered unless the Attorney General shall have approved its form and found that its purpose is within the powers of the hospital." 10 GCA 5 801 04(e)(2).

"... Kono's approval of the contract under law necessarily implies that the expenditure of the funds was within the powers of the hospital, and it appears prudent and reasonable for Lujan and Gutierrez to rely on Kono's approval. If Kono did not undertake the requisite task of reviewing the purpose and legality of the payments to Batoyan, he should not have approved the settlement agreement."

Attorney General of Guam v. Gutierrez, 2011 Guam 10 ¶51, 52.

As well, "[a]ll procurement records shall be retained and disposed of in accordance with records retention guidelines and schedules approved by the Attorney General. All retained documents shall be made available to the Attorney General or a designee upon request and proper receipt therefor."

5 GCA §5247.

IV. Relevance of Statutory and Common Law Powers of the Attorney General to Participation in Procurement Appeal Proceedings.

The Attorney General, an elected official of the Government of Guam, by virtue of the Organic Act, has both statutory and common law powers. These powers include responsibility and authority to protect the properties of the Government of Guam and to uphold and enforce the fiduciary relationship with Guam taxpayers.

The Attorney General Act provides:

5 GCA § 30109. Duties.

The Attorney General is the public prosecutor and, by himself, a deputy or assistant, shall:

(f) Be diligent in protecting the rights and properties of the government of Guam; page 13 of 16 pages

Memorandum Supporting Special Entry of Appearance by Attorney General Before the Office of Public Accountability Procurement Appeal Docket No. OPA-PA-12-007

#### 5 GCA § 30103. Common Law Powers of Attorney General.

The Attorney General shall have, in addition to the powers expressly conferred upon him by this Chapter, those common law powers which include, but are not limited to, the right to bring suit to challenge laws which he believes to be unconstitutional and to bring action on behalf of the Territory representing the citizens as a whole for redress of grievances which the citizens individually cannot achieve, unless expressly limited by any law of Guam to the contrary....

These statutory and common law duties have been explicitly upheld as Organic powers

by the Guam Supreme Court. Attorney General of Guam v. Gutierrez, 2011 Guam 10.

"As the public prosecutor, the AG has broad authority to investigate and prosecute claims and perform other duties required by law. Under 5 GCA 5 30109(f), the AG must '[b]e diligent in protecting the rights and properties of the government of Guam." 5 GCA 5 30109(f). This duty has long been considered a responsibility of the Attorney General's Office, and its predecessor, the Island Attorney. See Guam Govt. Code 5 71 01 (1953). Section 301 09 further provides that the AG shall also'[p]erform such other duties as are required by law." 5 GCA 5 30109(h). Clearly, the AG has broad statutory authority to investigate and prosecute violations of the law, including spending or obligating taxpayer money without appropriation or contrary to law.

Id., at  $\P$  37.

"The AG, in addition to the powers expressly conferred by Chapter 30 of Title 5, has certain common law powers, which include, but are not limited to, the right to bring suit to challenge laws which he believes to be unconstitutional and to bring action on behalf of the Territory representing the citizens as a whole for redress of grievances which the citizens individually cannot achieve, unless expressly limited by any law of Guam to the contrary. 5 GCA §30103.

... Thus, the ability of citizens individually to achieve relief under 5 GCA § 7103 cannot be interpreted as limiting the AG from bringing suit to control illegal spending of government funds; section 30103 does not prohibit the AG from bringing suit simply because individual citizens have the ability to seek redress." <a href="Id">Id</a>., at ¶33.

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It can be understood by both Moylan, 2005 Guam 5, and Gutierrez, 2011 Guam

10 that the statutes and common law confer upon the Attorney General broad

responsibility to preserve and protect the property and resources of the government of

Guam, and, specifically to oversee procurement processes in both the representation of

government agencies in procurement matters as well as the review of contracts

stemming from procurement of goods and services.

Proper Government Spending Act, 5 GCA § 7101 et seq. is a valid example of

the need for the Attorney General to uphold and enforce legitimate Government

expenditures within this procurement appeal, regardless of whether the Governor intends

to proceed with his own counsel independent of the Attorney General. The Enforcement

of Proper Government Spending Act itself recognizes, in its first section, "the Attorney

General is the only officer empowered to bring court actions to control such illegal

spending..." The Act itself justifies the continued participation of record by the

Attorney General in this procurement appeal:

5 GCA § 7101. Legislative Intent.

It is the intent of the Legislature that the government

of Guam practice <u>fiscal responsibility</u>, and that the persons who spend the taxpayer's money follow the mandates of law in expending government funds. Historically, there have

been many instances of government officials in the government of Guam <u>spending and obligating money</u> <u>without appropriation or contrary to law.</u> Since the Attorney General is the only officer empowered to bring court actions

to control such illegal spending and the only officer who can represent the government in recovering such money, and since the Attorney General is an appointed member of the

Governor's cabinet, laws relating to improper spending of funds by the Executive Branch have generally not been

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enforced, and in some instances been openly ignored. (emphasis added)

§ 7102. Standards Established for Handling Money.

Any officer, agent, contractor, or employee of the Executive Branch of the government of Guam who is charged with or assumes responsibility for the certification of availability of funds or the spending of money belonging to the territory of Guam, including the Governor and Lt. Governor of Guam, stands in a fiduciary relationship to the people of Guam in regard to the management of public money. Any such officer, agent, contractor, or employee of the Executive Branch shall discharge their duties with respect to the management of public money solely in the interest of the people of the territory of Guam. Any such officer, agent, contractor, or employee shall discharge his duties with the care, skill, prudence and diligence under the circumstances then prevailing that a prudent person acting in like capacity and familiar with such matters would use in the

conduct of an enterprise of like character and with like aims.

There are both compelling and cogent reasons why the common law and statutory powers of the Attorney General should be required in this procurement appeal. The proposed settlement involves relinquishment of a valuable government asset, i.e. the program interface, and the payment of an inordinately large amount of money to acquire a point of sale system that we developed ourselves and already have in-place at a quite nominal cost to the taxpayers of this Island.

Dated, this 26<sup>th</sup> day of November 2012.

(emphasis added)

OFFICE OF THE ATTORNEY GENERAL **Leonardo M. Rapadas**, Attorney General

By:

Benjamin M. Äbrams Assistant Attorney General

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# **EXHIBIT A**

11-23-12-EN

## LEONARDO M. RAPADAS Attorney General



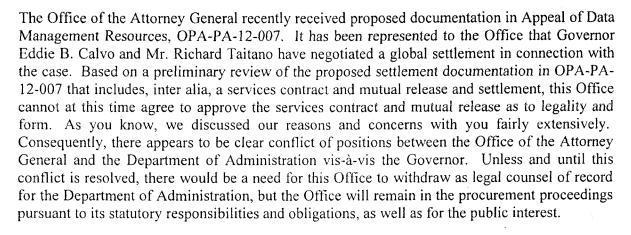
### PHILLIP J. TYDINGCO Chief Deputy Attorney General

OFFICE OF THE ATTORNEY GENERAL

November 23, 2012

Maria Cenzon Legal Counsel Office of the Governor of Guam Ricardo J. Bordallo Complex Hagatna, Guam 96910

Dear Ms. Cenzon,



On this basis, we recommend that the Department of Administration retain substitute counsel in this procurement appeal.

Sincerely yours,

Attorney General of Guam

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