John Thos. Brown General Counsel, for Appellant

545 Chalan Machaute (Route 8 @ Biang St), Maite, Guam 96910

Mail to: P.O. Box 7, Hagåtña, Guam 96932

Ph: 477-7293; Fax: 472-6153 <u>ingoz@ozemail.com.au</u>

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OFFICE OF FLOUIT ACCOUNTABILITY

PROCUMENT APPEALS

PROCUREMENT APPEAL IN THE OFFICE OF PUBLIC ACCOUNTABILITY

In the Appeal of))	NOTICE OF APPEAL
TOWN HOUSE DEPARTMENT STORES, INC., dba ISLAND BUSINESS SYSTEMS & SUPPLIES,)	DOCKET NO. OPA-PA
APPELLANT)))	

APPELLANT INFORMATION

Name:

Town House Department Stores, Inc., dba Island Business Systems &

Supplies ("IBSS")

Mailing Address:

P.O. Box 7, Hagåtña, Guam 96932

Business Address:

545 Chalan Machaute (Route 8 @ Biang St), Maite, Guam 96910

Daytime Contact No.: Roland R. Franquez, General Manager (671) 477-7454

APPEAL INFORMATION

Purchasing Agency: General Services Agency

Number/Description of Procurement:

IFB GSA-028-011

Multi-function Copier and related software



The decision being appealed is GSA's denial of IBSS' Protest.

Appeal is made from protest of method, solicitation or award.

Names of competing bidders, offerors, or contractors known to Appellant:

Appellant has no firm knowledge of the identity of any other prospective bidders but has reason to believe, based on the specifications, that Xerox Corporation is expected to be a bidder.

STATEMENT OF GROUNDS FOR APPEAL

A. FACTUAL CONTEXT and CHRONOLOGY:

IFB GSA-028-011 was issued February 18, 2011. (Copy of document attached.)

Bid opening was set for March 7, 2011.

Before bid opening, on March 3, 2011, IBSS wrote to GSA protesting the specifications of the IFB (copy of protest attached). Specifically, IBSS objected to the unduly restrictive nature, as well as the non-standard commercial character of the specifications

On March 11, 2011, GSA CPO Claudia Acfalle advised IBSS that its protest was without merit (copy of denial attached).

B. ISSUES:

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The issue here is that GSA is specifying a machine that, based on volumes it specifies, has print speed standards far beyond commercially standard products, making its specified product both anti-competitively over-spec and overly expensive.

This matter is reminiscent of the issues in OPA-PA-10-009, involving a UOG bid. In that case, as here, the government specifications required a print speed of 85 pages per minute (ppm) for machines with a low monthly print volume. In that case, the indicated monthly print volume was a moderate 26,600 pages. In this case, the low volume is half that: 10,000 black copies and

¹ IBSS has anecdotal experience from many GovGuam agencies who have specified 85 or higher ppm print speeds when their monthly volume needs do not justify the added expense. This typically happens in agencies where, as here, Xerox is the incumbent equipment provider.

2,000 color, or, 12,000 pages per month.

In its protest herein, Appellant presented information to GSA from a third party specialist in analysing multi-function machines and related software for the industry, Buyers Lab Inc. (BLI). See, http://www.buyerslab.com/. BLI collects data from the multifunction copier industry and calculates the industry standards.

Based on BLI data, the industry standard ppm speed for monthly print volumes in the range required in this IFB (10,000 blk/2,000 clr) is 31-40 ppm.

Its data also indicate that the estimated price of a multifunctional machine with the standard commercial print speed is \$22,100, whereas the price for a machine with the 85 ppm speed required by the instant IFB would be \$31,500, almost 50% higher in price.

The using agency, Department of Public Health, WIC, would not be expected to have a surplus of funds lying around to pay for the extravagantly higher print speed. GSA explained, in its letter denying the protest, that the excessive speed is necessary "in accommodating the continuously high demand of servicing 8,000 WIC clients." Nevertheless, the IFB only requires a monthly print volume of 10,000 black copies and 2,000 color copies. The number of clients does not reflect the number of copies specified.

At 85 ppm, DPH/WIC could print its **entire monthly** expected volume in less than two and a half *hours*. At 40 ppm, the whole month's work would be completed in about twice that amount of time, 5 hours. And, it must be appreciated that those speeds assume a continuous print flow.

When a person walks up (or prints from a computer) to get just one copy, the performance difference between a 85 ppm machine and a 40 ppm machine diminishes rapidly because the "first copy out" start up time is far different from the continuous print speed. Even if the start up time for comparable machines is the same, the total difference in time it takes to print one copy at either 85 ppm or 40 ppm is barely measurable.

For instance, a Xerox machine which can reach the 85 ppm specified print speed (ColorQubeTM 9201) has a "first-copy-out" time "as fast as" 8.1 seconds. The Canon C5035, at 35 ppm, has a "first-copy-out" time of as fast as 5.5 seconds while model C5045, at 45 ppm, has a "first-copy-out" time as fast as 4 seconds. These speeds assume the machine is warmed up. For the Xerox machine mentioned, warm up time is 47 seconds from low power or 3.5 minutes from sleep mode. For the Canon machines mentioned, warm up time is 38 seconds from "power on".

It is thus highly misleading, indeed almost arbitrary, to distinguish machines based on their ppm print speeds without also considering normal usages.

In OPA-PA-10-009 (vs UOG), IBSS first requested UOG to reconsider its 85 ppm speed specification, which it reflexively denied, then IBSS protested the specification, which it again

denied; it insisted its needs justified the speed. However, when appeal was brought to OPA and the issue drew the attention of more senior managers, UOG saw the light and offered to revise its requirements.

In his letter to IBSS, UOG President Underwood said, "[y]our documentation of potential cost savings to the University should copier print speeds be changed is a compelling reason to reassess the University's needs and specifications...." (Copy of letter attached.)

In consequence of that admission, IBSS and UOG stipulated to dismiss the Appeal. See, http://www.guamopa.org/docs/procurement_appeals/10-009_Stipulation_to_Settle_and_Withdraw_Appeal.pdf.

In the protest below, GSA has been presented with similar evidence of both the commercial standards in the industry as well as the cost differentials, but it and its using agency rejected both.

C. LAW and ARGUMENT:

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This bid is intended to procure commercially standard office equipment, as is evident based on the types of machine and monthly volumes of prints required. Indeed, it would violate Guam procurement policy if the bid intended to procure non-standardized equipment:

"It is the general policy of this territory to procure standard commercial products whenever practicable. *In developing specifications*, accepted commercial standards shall be used and unique requirements shall be avoided to the extent practicable". (2 GAR § 4102(a)(3).)

To "provide increased economy ... and to maximize ... the purchasing value of the public funds of the Territory" (5 GCA § 5001(b)(5)), the Procurement Act requires that specifications "shall include only the essential physical characteristics and functions to meet the Territory's minimum needs" (5 GCA § 5268(a)), and further requires that "specifications shall seek to promote overall economy for the purposes intended" (5 GCA § 5265).

To "foster effective broad-based competition" (5 GCA § 5001(b)(6), the Procurement Act requires that "[a]ll specifications ... shall not be unduly restrictive." (5 GCA § 5265.)

Buyer's Laboratory, Inc. identifies the commercial standard ppm for machines such as those solicited in the protested IFB. Given the volumes specified by the IFB, a ppm of 31-40 would be commercially standard. (See the schedule attached to Appellant's Protest letter.) "The purpose of a specification is to serve as a basis for obtaining a supply, service, or construction

item adequate and suitable for the territory's needs in a cost effective manner...." (2 GAR 4102(a).) The 85 ppm specification violates that goal.

The speed specifications are arbitrarily over-spec, with the result, if not the intent, that they benefit Xerox Corporation machines, and unfairly discriminate against competitive machines which both cost less and more rationally address the customary commercial needs and standards.

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CONCLUSION:

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IBSS urges the Public Auditor to examine the complained-of specifications. IBSS believes they exaggerate needs, far exceed the commercial standards, and do not justify the cost. IBSS believes that there are reasonable alternatives to these specifications which meet the territory's minimum needs and maximize the purchasing value of public funds.

The Public Auditor must review these specifications de novo and determine for herself whether these specifications pass muster². If not, the IFB's specifications should be revised to more accurately reflect commonly accepted commercial standards.

/// continued...

² See attached copy of comparative print speeds and other advice from BLI attached hereto.

STATEMENT SPECIFYING RULING REQUESTED

This Appeal is brought in the context of a pre-award protest, and no bid has been submitted or opened.

- 5 GCA § 5451(b) authorizes the Public Auditor to revise a solicitation "to comply with the law".* This could effectively be done by, and Appellant seeks relief by, a ruling:
- 1. Expanding the range of print speed requirements to include the industry' common commercial standards specified herein.

Appellant notes that the IFB does not "identify the person responsible for drafting the specifications and any persons, technical literature or manufacturer's brochures relied upon by the responsible person in drafting the specifications", as required by 2 GAR § 4108. Appellant has not protested that matter below, but it would not be amiss if the Public Auditor saw fit to encourage GSA to do so.

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SUPPORTING EXHIBITS, EVIDENCE, OR DOCUMENTS

With reference to all the matters submitted in the original Appeal as incorporated above, and reserving the right to provide further written material as it may be considered relevant or come to hand, there are attached hereto the following supporting materials:

Copies of:

- 1. IFB GSA-028-011
- 2. Protest letter of March 3, 2011, IBSS to GSA
- 3. Letter Denying Protest of March 11, 2011, GSA to IBSS
- 4. Letter from UOG President Underwood to IBSS re UOG Bid P041-11, Dec. 30, 2010
- 5. Copy of Buyer's Laboratory, Inc. report concerning industry standards for ppm

/// continued...

VERIFICATION AND DECLARATION RE COURT ACTION

The undersigned party does hereby verify, to the best of information and belief, the facts stated and confirms that to the best of his or her knowledge, no case or action concerning the subject of this Appeal has been commenced in court. The undersigned party agrees to notify the Office of the Public Auditor within 24 hours if court action commences regarding this Appeal or the underlying procurement action.

Submitted this & day of marcy 200

APPELLANT, Town House Department Stores, Inc., dba Island Business Systems & Supplies

By:

Roland R. Franquez, General Manager - IBSS authorized representative for Appellant

PO Box 7, Hagåtña, Guam 96932

PH: (671)- 477-7454 Fx: - 477-7660

for Appellant

Legal Representative:

John Thos. Brown

General Counsel for Appellant

PO Box 7, Hagåtña, Guam 96932

PH: (671) - 477-7293

Fx:

- 472-6153

OPA Notice of Procurement Appeal: IBSS vs GSA-028-011 for copier

EXHIBIT

1. IFB GSA-028-011

GSA GENERAL SERVICES AGENCY

(Ahensian Setbision Hinirat)
Government of Guam
148 Route 1 Marine Drive, Piti Guam 96915
Tel: 475 1713 * Teleform 472 4217 475 1716

Tel: 475-1713 * Telefax: 472-4217; 475-1716; 475-1727

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Accountability		impartiality	4	Commetence	×	A	-	* * 1
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INVITATION FOR BID NO.: GSA-028-11

DESCRIPTION: 60 MONTH LEASE AGREEMENT OF A COLOR MULTIFUNCTION COPIER/PRINTER/SCANNER/FAX

SPECIAL REMINDER TO PROSPECTIVE BIDDERS

Bidders are reminded to read the Sealed Bid Solicitation and Instructions, and General Terms and conditions attached to the IFB to ascertain that all of the following requirements checked below are submitted in the bid enveloped, in duplicate, at the date and time for bid opening.

- (X) BID GUARANTEE (15% of Bid Amount) May be in the form of; Reference #11 on the General Terms and Conditions
 - a. Cashier's Check or Certified Check
 - b. Letter of Credit
 - c. Surety Bond Valid only if accompanied by:
 - 1. Current Certificate of Authority issued by the Insurance Commissioner;
 - 2. Power of Attorney issued by the Surety to the Resident General Agent;
 - Power of Attorney issued by two (2) major officers of the Surety to whoever is signing on their behalf.
- (X) BROCHURES/DESCRIPTIVE LITERATURE;
- (X) AFFIDAVIT DISCLOSING OWNERSHIP and COMMISSION
 - a. Date of signature of the person authorized to sign the bid and the notary date must be the same.
- (X) OTHER REQUIREMENTS:

Ethical Standard Affidavit, No Gratuities or Kickbacks Affidavit, Restriction Against Sexual Offenders Affidavit, D.O.L. Wage Determination Affidavit, Non-Collusion Affidavit, Affidavit Disclosing Ownership and Commission, and Affidavit re Contingent Fees

This reminder must be signed and returned in the bid envelope together with the bid. Failure to comply with the above requirements may be cause for disqualification and rejection of the bid.

On this	day of	, 2011, I,	
authorized special	representative of _	acknowledge a	receipt of this
reminder to	prospective bidders	with the above referenced IFB.	
		Bidder Representative's Si	gnature

DOA 132 Rev: 1/95

INVITATION FOR BID

ISSUING OFFICE:

CLAUDIA S. ACFALLE Chief Procurement Officer	GENERAL SERVICES AGENCY GOVERNMENT OF GUAM 148 ROUTE 1, MARINE DRIVE PITI, GUAM 96915
DATE ISSUED: 2/18/11	BID INVITATION NO: GSA-028-11
BID FOR: 60 MONTH LEASE AGREEM COPIER/PRINTER/SCANNE	1
SPECIFICATION: See Attached	
DESTINATION: DEPARTMENT OF PUR	BLIC HEALTH & SOCIAL SERVICES
REQUIRED DELIVERY DATE: 30 DAY	'S AFTER RECEIPT OF PURCHASE ORDER
INSTRUCTION TO BIDDERS:	
INDICATE WHETHER: INDIVIDUA	L PARTNERSHIP CORPORATION
INCORPORATED IN:	nerve are an area of the continued and additional this
	issuing office above no later than (Time) 10:00am Date: 3/07/11 and shall be e specified above shall be rejected. See attached General Terms and Conditions, and
listed on the schedule provided, unless otherwise spec	time specified, the articles and services at the price stated opposite the respective items ified by the bidder. In consideration to the expense of the Government in opening, considerations, the undersigned agrees that this bid remain firm and irrevocable within all the items which prices are quoted.
NAME AND ADDRESS OF BIDDER:	SIGNATURE AND TITLE OF PERSON AUTHORIZED TO SIGN THIS BID:
AWARD: CONTRACT NO.:	AMOUNT: DATE:
ITEM NO(S). AWAR	DED:
	CONTRACTING OFFICER:
	CLAUDIA S. ACFALLE Chief Procurement Officer
NAME AND ADDRESS OF CONTRACTOR:	SIGNATURE AND TITLE OF PERSON AUTHORIZED TO SIGN THIS CONTRACT:

t Rev: 1/95

ETHICAL STANDARDS AFFIDAVIT

AFFIDAVIT (Bidder)	
TERRITORY OF GUAM HAGATNA, GUAM)) SS.)
	, being first duly sworn, deposes and says:
That I am (the Sole Proprieto	r, a Partner or Officer of the Bidder)
agents, subcontractors, or en employee to breach any of the neither he nor any officer,	going Proposal, that neither he or nor of the Bidder's officers, representatives, apployees of the Bidder have knowingly influenced any government of Guam the ethical standards set forth in 5 GCA Chapter 5 Article 11, and promises that representative, agent, subcontractor, or employee of Bidder will knowingly for Guam employee to breach any ethical standard set for in 5 GCA Chapter 5
	Signature of individual if Bidder is a sole Proprietorship;
	Partner, if the Bidder is a Partnership;
	Officer, if the Bidder is a Corporation.
SUBSCRIBED AND SWO	RN to before me this day of, 2011
	Notary Public In and for the Territory of Guam My Commission Expires:

NO GRATUITIES OR KICKBACKS AFFIDAVIT

AFFIDAVIT (Bidder)	
TERRITORY OF GUAM) SS. HAGATNA, GUAM)	
, being f	first duly sworn, deposes and says:
	yees has or have offered, given or agreed to give any yee, any payment, gift, kickback, gratuity or offer of
Signature of individual	dual if Bidder is a sole Proprietorship;
Partner, if the Bidd	
	er is a Corporation.
SUBSCRIBED AND SWORN to before me this	
	Notary Public In and for the Territory of Guam
	My Commission Expires:

Eddie Baza Calvo Governor

GENERAL SERVICES AGENCY

Government of Guam 148 Route 1 Marine Drive Corp Piti, Guam 96915 Ray Tenorio Lt. Governor

Vacant Director, Dept. of Administration

George A. Santos Deputy Director

Special Provisions

Restriction against Sex Offenders Employed by service providers to Government of Guam from working on Government Property.

If a contract for services is awarded to the bidder or offeror, then the service provider must warranty that no person in its employment who has been convicted of a sex offense under the provisions of chapter 25 of Title 9 of Guam code Annotated or of an offense defined in Article 2 of chapter 28 of Title 9 of the Guam Code annotated, or who has been convicted in any other jurisdiction of an offense with the same elements as heretofore defined, or who is listed on the Sex Offender Registry, shall provide services on behalf of the service provider while on government of Guam property, with the exception of public highways. If any employee of a service provider is providing services on government property and is convicted subsequent to an award of a contract, then the service provider warrants that it will notify the Government of the conviction within twenty-four (24) hours of the conviction, and will immediately remove such convicted person from providing services on government property. If the service provider is found to be in violation of any of the provisions of this paragraph, then the government will give notice to the service provider to take corrective action. The service provider shall take corrective action within twenty-four (24) hours of notice from the Government, and the service provider shall notify the Government when action has been taken. If the service providers fail to take corrective steps within twenty-four (24) hours of notice from the Government, then the Government in its sole discretion may suspend temporarily and contract for services until corrective action has been taken.

	Signature of Bidd	er Date
	Proposer, if an inc Partner, if a partner Officer, if a corpo	ership;
Subscribed and sworn before me this	day of	, 2011
Notary Public		

Eddie Baza Calvo



GENERAL SERVICES AGENCY

Ray Tenorio

Lt. Governor

(Ahensian Setbision Hinirat) Government of Guam 148 Route 1 Marine Drive Corp. Piti, Guam 96915

Vacant Director, Dept. of Admin. George A. Santos Deputy Director

FORM E DECLARATION RE COMPLIANCE WITH U.S. D.O.L. WAGE DETERMINATION

Procurement No:	
Name of Offeror Company:	
hereby certifies under penalty of perjur	y:
(1) That I am(the offeror, a partner of the offeror, an officer of the offeror) making the bid or proposal in the foregoing identified procurement;	
(2) That I have read and understand the provisions of 5 GCA § 5801 and § 5802 whi read:	ch
§ 5801. Wage Determination Established.	
In such cases where the government of Guam enters into contractual arrangements of a sole proprietorship, a partnership or a corporation ("contractor") for the provision of a service to government of Guam, and in such cases where the contractor employs a person(s) whose purpose whole or in part, is the direct delivery of service contracted by the government of Guam, then contractor shall pay such employee(s) in accordance with the Wage Determination for Guam and Northern Mariana Islands issued and promulgated by the U.S. Department of Labor for such labor a employed in the direct delivery of contract deliverables to the government of Guam.	the , in the the
The Wage Determination most recently issued by the U.S. Department of Labor at time a contract is awarded to a contractor by the government of Guam shall be used to determ wages, which shall be paid to employees pursuant to this Article. Should any contract contains renewal clause, then at the time of renewal adjustments, there shall be made stipulations contained that contract for applying the Wage Determination, as required by this Article, so that the Wage Determination promulgated by the U.S. Department of Labor on a date most recent to the renewal deshall apply.	ine n a d in ige
§ 5802. Benefits.	
In addition to the Wage Determination detailed in this Article, any contract to which Article applies shall also contain provisions mandating health and similar benefits for employees cover by this Article, such benefits having a minimum value as detailed in the Wage Determination issued of promulgated by the U.S. Department of Labor, and shall contain provisions guaranteeing a minimum ten (10) paid holidays per annum per employee.	red and
(3) That the offeror is in full compliance with 5 GCA § 5801 and § 5802, as may applicable to the procurement referenced herein;	be
(4) That I have attached the most recent wage determination applicable to Guam issu by the U.S. Department of Labor. [INSTRUCTIONS – Please attach!]	ed
Signature Date	

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O10101 - Administrative Support and Clerical Occupations
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O1013 - Accounting Clerk III
O1014 - Accounting Clerk III
O1015 - Data Entry Operator I
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05190 Notor Vehicle Mechanic	12.80
05220 Notor Vehicle Mechanic Helper	9. 92
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05780 Motor vehicle Wrecker	11.86
05110 Painter, Automotive	12.13
05440 Radiator Repair Specialist	1.86
05370 fire Repairer	7.81
OS400 Temasmission Repair specialist	11.86
07000 loud Preparation and Service Occupations	
07010 Haker	10.17
07041 Cook 1	8.67
07842 - Couk II	10.71
07070 - pishwasher	7.25
07130 - Food Service worker	7.66
07210 Meat Cutter	11.86
07260 - Waiter/Waitress	7.59
09000 - Furniture Maintenance and Repair Occupations	
09010 - Electrostatic Spray Painter	14.30
09040 Furniture Handler	8.85
09080 Furniture Refinisher	14.30 10.31
09090 · Furniture Refinisher Helper	11.96
09110 - Furniture Repairer, Minnr 09130 - Opholsterer	13.99
11000 - General Services And Support Occupations	11.93
11030 Cleaner, Vehicles	7.62
11060 Clevator Operator	6.12
11090 Gardener	9.99
11122 Housekeeping Aide	8.33
11150 Janitor	8.12
11210 taborer, Grounds Maintenance	8.31
11240 Maid or Houseman	7,25
11260 Pruner	5.12
11270 Tractor operator	9,19
11330 trail Maintenance Worker	8.31 8.31
11360 Window Cleaner 12000 - Health Occupations	6.74
12010 Ambulance Oriver	15.81
12011 - Breath Alcohol Technician	15.81
12012 · Certified Occupational therapist Assistant	21.70
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12025 Dental Hygienist	29.85
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12130 - Medical Laboratory Technician	14.14
12160 - Medical Record Clerk	11.82
12190 Medical Record Technician	13.55
12195 Medical Transcriptionist	14.14
12210 - Nuclear Medicine Technologist	31,75
12221 - marsing Assistant 1	[11], 41.5
17777 Nursing Assistant II	11.30
12223 Nursing Assistant III	12.31 13.81
12274 Nursing Assistant IV	
	18.81
12235 Optical Dispenser 12236 Optical Technician	[1, [4
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1/250 Pharescy Fechnician	2 (10.1 (4	13.41
12280 Chiebaromist		13.84
12305 Radiologic Technologist		.10.58
12311 Registered Nurse 1		20.70
17312 Registered Hurse 11		15.32
17313 Registered Murse 11, Specialist		25.32
12314 Registered Morse III		30,64
17315 Registered Murse TTT. Angsthelist		30 to 1
12316 Registered Nurse IV		36.72
12317 Scheduler (Drug and Alcohol Testing	ì	19.59
13000 Information and Arts Occupations		
[101] Exhibits Specialist [14.45
13012 Exhibits Specialist II		17.92
[1013 Exhibits Specialist [[]		71.93
13041 Illustrator i		14.45
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13043 Eliustrator III		21.93
13042 tibrarian		19.82
13080 Library Aide/Clerk		11.51
13054 - Library Information Technology Syst	(*At s.	17.90
Administrator		14.95
13058 Library Technician		13.09
13061 - Media Specialist I		14.63
13062 Media Specialist II		16.32
13063 Media Specialist III		11.65
13071 Photographer T		13.02
13072 - Photographer II		16.14
13073 - Photographer III		19.75
13074 Photographer IV		23.91
13075 - Photographer V 13110 - Video Teleconference Technician		11.74
14000 information (echnology Occupations		
1404) Computer Operator I		13.65
14042 (umputer Operator II		15.76
(404) Computer Operator [11]		17.56
14044 computer Operator IV		19.50 21.81
14045 computer Operator V	(see 1)	15.73
14071 computer Programmer 1	(see I)	19.50
1407/ Computer Programmer 11	(see 1)	23.84
14073 Computer Programmer III	(see 1)	
14074 - Computer Programmer IV 14101 - Computer Systems Analyst I	(see 1)	24.23
14102 Computer Systems Analyst II	(see 1)	
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15060 Educational Technologist		33.30
15070 - rlight Instructor (Pilot)		18.61
15080 Graphic Artist		17.65
15090 Technical Instructor 15095 Technical Instructor/Course Bevelop	te l'	. T. 5B
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ISILO TEST PROCTOR		13.67
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16000 Landry, mry Cleaning, Hessing and a	TA SELECT OF THE PRESIDES CONTINUE	03
16010 Assembler		7.68
1603U Counter Attendant 16040 Ory Cleaner		9.17
16040 - Ory Cleaner 16070 - Finssher, Flarwork, Machine		7.6B
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FQ0.A)	Presser. Hand	2.68
[6]10	Pegsaer, Auhim, bischeming	7.68
16130	Presser, Machine, Shirts	7.68
16/60	Presser, Machine, Wearing Apparel, Laundry	7.68
16190	Sewing Machine Operator	9.68
16270	tar for	10.15
16250	washer, Machine	8.17
	achine low) operation And Repairs to capations	1 4 4.5
	Machine (and Operator (foot becal)	14,49 18,20
19040	rant And Dig Maker	(8.20
	arenials Bundling And Packing Germanians	12.24
21020	Forklift operator	17.68
21030 21040	Marerial Coordinator Material Expediter	17.68
21050	Marerial Bandling Laborer	9.68
21071	order filler	9.66
	Production Line Worker (thought constand)	12.23
21110	Shipping Cacker	13.33
21130	Shipping/Receiving Clerk	13.33
21140 -	Store worker I	17.94 12.23
21150	Stock Clerk	14.44
21210	Tools and Parts Attendant	12.23
21410 -	warehouse Specialist	18.81
23000 - M	echanics And Maintenance And Repair Occupations	18.81
	Aerospace Structural Welder	17.91
23021	Aircraft Mechanic I	18.81
23022	Aircraft Mechanic II	19.76
23023 23040	Aircraft Mechanic III	12.45
23050	Aircraft, Panter	16.82
23060	Aircraft Services	14. hd
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53150	Bilycle Repairer	15.43
23125	Cable Splicer Carpenter, Maintenance	11,00
23130 23130	Carper Layer	13 55
	- language from the propagation	14.99 14.72
23181	Electronics Technician Maintenance I	14.72
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23260	Fahric worker	15.43
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23382 -	uround Support Equipment sorker	15,80
23391	siunsini th T	11.67 13.55
	Gunsmith II	15.43
23393 ~	Gunsmith III	15.76
	ileating, ventilation and Air conditioning	,,,,,,,
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	Heavy Equipment Mechani	[4, 88]
13430 23440	Medry Equipment (Detain)	14.73
23460	fastrument Mechanic	15.44
23465	1 Aboratory, Shelter Mechanic	14 49
23470	Laborer	9.68
23510	1 oct smith	14.49
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	PC26 111 rov to 22 10 are 2148 day	
23530	Machinery Maintenance Mechanic	17.38
135511	Machinis: Alaintenans	15.13
2 (580)	Mintenance trades delper	9,92
71.91	Metrology technician (15.43
, 1.9.	serrology technician ()	16.11
.13593	Metrology Fechnician II:	17.37
, 1040	Millwright	15.43
23710	Office Appliance Repairer	13.90
23760	Painter, Maintenance	13.55
24790	Pipefitter, Maintenance	15.02
7 18 10	Plumber, Maintenance	14.22 15.43
1,1850	Impudraulic Systems We hante	15.43
7.8850	Ripper	11.55
.14870 73890	Skale Methanic Sheet Metal Worker, Maintenance	15.21
7 1410 7 39au	Small Engine Mechanic	13.55
23941	Telecommunications fectants I	i5.ŏī
ำ สิกร์ ว่า	relections ications Section: II	10.76
23950	relephone Lineman	18.24
23960	welder, Combination, Maintenance	14.49
23965	Well Driller	15.43
23970	woodcraft Worker	15.43
2 1980	woodworker	11.67
24000	Personal Needs Occupations	
24570	Child Care Attendant	10.09
24580	Child Care Center Clerk	12.58
	- Chore Aide	11.30
24620	Family Readiness And Support Services	11.93
Loordi		16.12
2464) 2460)	- Homemaker Flort And System Operations Occidations	,,
25010	But ler Tender	15.43
25040	Sewaye Plant Operator	14.49
25070	Stationary Engineer	15.43
35190	ventilation Equipment Tender	10.73
25210	water treatment Plant Operator	14.49
	Projective Service Occupations	10.90
27004	Alarm Monitor	7.35
27007	Baggage Inspector	12.05
2700 8 27010	Corrections Officer Court Security Officer	12.05
27010	Detection Doy Handler	10,90
27040	perentian Officer	17 05
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27 191	talar# 1	7.35
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57131	Statement to the first	長級
27132	Police Officer II	E1,40
	Regreation accupations	4.53
18041	Carnival Equipment Operator	10.08
804.	Carnival Equipment Repairer	7.78
28043 28210	Carnival Equpment Worker Gare Attendant/Gare Tonder	13.18
	· Lifequard	10.11
28350	Park Attendant (Aide)	14,74
\#510	Recreation aide/Health Facility Attendant	10.76
18515	Recreation Specialist	18.76
/8t (f)	Sports Official	1174.00
81.90	Comming Paul Operator	17.71
	Sresedoring/LongShoremen (Compatingnal Services	
9010	Blocker and Bracer	15.02
29020	Hatch Tender	15.02
29030	ine Handler	15.02

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99810	Sales Gerk	8,95
99820	School crossing mard	14.87
19830	Survey Party Chief	19.95
99831	Surveying Aide	11, 34
99832	Surveying fechnician	14 74
99840	vending Machine Attendant	18.35
111841	vending sachine Repairer	21.43
99847	Vending Machine Repairer Helper	18.35

ALL OCCUPATIONS LISTED ABOVE RECEIVE THE FOLLOWING BENEFILLS:

. .

MEALTH & whileARE: tile, accident, and health insurance plans, sick leave, pension plans, rivic and personal leave, several is pay, and arrings not the life plan. Minimum amployer contributions costing an average of \$3.50 per hour computed on the basis of all hours worked by service employees employed on the contract.

VACATION: 2 weeks paid vacation after 1 year of service with a contractor or successor; and 4 weeks after 3 years. Length of service includes the whole span of continuous service with the present contractor or successor, wherever employed, and with the predecessor contractors in the performance of similar work at the same Federal facility. (Reg. 79 CFR 4.1/3)

HOLIDAYS: A minimum of ten paid holidays per year, New Year's Day, Martin Luther King Or's Birthday, washington's Richlady, Mamorial Day, Independence May, Labor Day, Columbis Day, Veterans' Day, Chanksqisying Day, and Christma, Day of Contractor may substitute for any of the named holidays another day off with pay in accordance with a plan communicated to the employees involved.) Code 29 (18, 4174)

THE OCCUPATIONS WHICH HAVE ADMICTED FOOTSWIFT IN PARESTHESES RELIEVE THE FOLLOWING:

1) COMPUTER EMPLOYEES: under the SCA at section 8(b), this waye determination does not apply to any employee who individually qualifies as a bona fide exerctive, administrative, or professional employee as defined in 29 C.F.R. Part 541. Because most Computer System Analysts and Computer Programmers who are compensated at a rate not less than \$27.63 (or on a salary or fee basis at a rate not less than \$27.63 (or on a salary or fee basis at a rate not less than \$455 per ceek) an hour would likely qualify as exempt computer professionals, \$27.64.R. 341. 496) cage rate may not be firsted of the cape determination for all a part as within those job families. In addition, because this wage determination may not list a darper rate for some or all occupations within those job families. In addition, because this wage determination may not list a darper that the precipiting any late for the capetities of the continuous state in the continuous management of the capetities of the c

additionally, because job titles vary aidely and change quickly in the computer industry, job titles are not determinative of the application of the computer professional exemption, therefore, the exemption applies only to computer employee who itself the compensation requirements and whose primary data consists at it. The application of systems analysis recliniques and procedures, on during consulting with users, to determine hardware, software or system functional

specifications;
(2) The design, development, documentation, inalysis, creation, testing or

PLO III roy 6.2. ID - 05 2148 dec.
modification of computer systems or programs, including protocypes, be ad or and
related to u or or system design specifications;

(I) the design specimentation, resting, creation or modification of computer
programs related to machine operation systems; or

(4) A combination of the afor monitioned duries, the performance of which
requires the same level of skills (1.201.1.80.511,100).

2) AIR TRAINIC CONTROLLES AND MELATOR OFSTOVERS. REQUE PAY & SHIBAY MAY: If you work at night as part of a regular tour of daty you will each a night differential and receive an additional 10% of basic pay for any hours worked between opm and bass. If you are a full time employed (40 hours week) and sounday is part of your regularly scheduled workweek, you are paid at your rate of basic pay plus a Sunday premium of 25% of your basic rate for each hour of Sunday work which is not overtime tile, occasional work on Sunday outside the normal tour of duty is considered.

DAZARDONIS PARTITION AND Specient differential is applicable to applyoves employed in a position that represents a high degree of hazard when working with or in close proximity to ordinance, explosives, and incendiary materials. This includes work such as screening, alending, dying, mixing, and pressing of sensitive ordance, explosives, and pyrotechnic compositions such as lead azide, black powder and photoflash powder. All dry house activities involving propellants or explosives.

explosives.

Demilitarization, modification, renovation, demolition, and maintenance operations on sensitive ordinance, explosives and incendiary materials. All operations involving regrading and cleaning of artillery ranges.

A 4 percent differential is applicable to employees employed in a position that represents a low degree of hazard when working with, or in close proximity to ordance, (or employees possibly adjacent to; explosives and incendiary materials which involves potential injury such as lateration of hands, face, or times of the employee engaged in the operation, irritation of the sking, minor borns and the like; minimal damage to immediate or adjacent work area or equipment being used. All operations involving, antologing, storage, and hauling of ordance, explosive, and incendiary ordance material other than small arms ammunition. These differentials are only applicable to work that has been specifically designated by the agency for ordance, explosives, and incendiary material differential pay.

If employees are required to wear uniforms in the performance of this contract teither by the terms of the Government contract, by the employer, by the clate or local loc. It is the cost of hurarching uch noticens and maintaining (by laundering or dry cleanings uch uniforms) are expense that may not be forme by an employee where such root reduces the bear by rite below that required by the wayer determination, the tepriment of ratio will accept payment in acceedance with the following standards as compliance:

The contractor or subcontractor is required to furnish all employees with an adequate number of uniforms without cost or to reimburse employees for the actual cost of the uniforms. In addition, where uniform cleaning and maintenance is made the responsibility of the employee, all contractors and subcontractors subject to this wage determination shall (in the absence of a bona fide collective bargaining agreement providing for a different amount, or the furnishing of contrary affirmative proof as to the actual cost, reimburse all employees for such cleaning and maintenance at 1 its of \$3.35 per cosk (or 5.67 cents per day). However, in those instances where the uniforms furnished are made of "wash and actual conditions internals, may be contined, washed and divide atthe other personal garment, and do not require any special treatment such as dry cleaning, ally washing, or commercial laundering in order to meet the cleanliness or appearance standards set by the terms of the Government contract, by the contractor, by law, or by the nature of the work, there is no requirement that employees be reimbursed for uniform maintenance costs.

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The duties of employees under job filles listed are those described in the "Service contract Act directory of occupations", Filth Idition, April 2006, unless otherwise indicated. Copies of the Directory are available on the Internet, A links to the Directory may be found on the war bome page at hitp: "Low.dol gov.esa/abd or through the Waye Determinations On true (WDDL) Seb. (to it http://wdol.gov/

RIGHTS) THE ADDRESSALION OF ADDITIONAL TASSIFICATION AND WALL RATE USE and POT 1444 (SF 1444)

conformance Precess:

. . . .

The contracting officer shall require that any class of service employee which is not listed herein and which is to be employed under the contract (i.e., the work to be performed is not performed by any classification listed in the wage determination), be classified by the contractor so as to provide a reasonable relationship (i.e., appropriate level of skill comparison) between such and inted classifications and the classifications fisted in the wage determination. Such conformed classes of employees shall be paid the monetary wages and furnished the fringe benefits as are determined. Such conforming process shall be intricated by the contractor prior to the performance of contract work by such unlisted class(es) of employees. The conformed classification, wage rate, and/or fringe benefits shall be retroactive to the commencement date of the contract. (See Section 4.6 (C)(vi)) when multiple wage determinations are included in a contract, a separate ST 1444 should be prepared for each wage determination to which a class(es) is to be conformed.

the process for preparing a conformance request in is follows:

- It when preparing the hid, the contractor identifies the new for a continued occupation(s) and computes a proposed rate(s).
- 2) After contract award, the contractor prepares a written report (isting in order proposed classification title(s), a federal grade equivalency (fGC) for each proposed classification(s), job description(s), and rationale for proposed wage rate(s), including information regarding the agreement or disagreement of the authorized representative of the employees involved, or where there is no authorized representative, the employees themselves. This report should be submitted to the contracting officer no later than 30 days after such unlisted (lass(es) of employees performs any contract work. performs any contract work.
- 3) the contracting officer reviews the proposed action and promptly about a remore of the action, injected with the agency's recommendation and participal information including the position of the contractor and the employees, to the wang and most bid ion, employment standards Administration (6.5), because of a first process, one estimated by a Regulation (6.5), because of a first process.
- If within 30 lays of receipt, the wage and Bull distriction approves, medifice, a disapproves the action via transmittal to the agency contracting officer, a notifies the contracting officer that additional time will be required to process. the request
- Si the contracting officer transmits the wage and Hour decision to the contractor.
- of the confinctor informs the affected employees.

Information required by the Regulations must be submitted on still!

when preparing a conformance request, the "Service Contract Not Direct in. of Occupations" (the Directory) should be used to Compare job definitions to inside that duries requested are not performed by a classification ulready listed in the wage determination. Remember, it is not the job title, but the required tasks that

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Eddie Baza Calvo

GENERAL SERVICES AGENCY

Ray Tenorio

Governor



(Ahensian Setbision Hinirat) Government of Guam 148 Route 1, Marine Corp Drive Piti Guam 96915 Lt. Governor

Vacant

Director, Dept. of Administration

George A. Santos Deputy Director

FORM OF NON-COLLUSION AFFIDAVIT

AFFIDATE					
(Prime Proposer)					
)) SS.					
CITY OF)					
	, being first duly sworn				
That he/she is (a Partner or Offi					
(a Partner or Offi	cer of the Firms of, etc.)				
The party making the foregoing proposal or bid, that such proposal or bid is genuine and not collusive or sham, that said bidder has not colluded, conspired, connived or agreed, directly or indirectly, with any bidder or person, to put in a sham or to refrain from bidding, and has not in any manner, directly or indirectly, sought by agreement or collusion, or communication or conference, with any person, to fix the bid price of affiant or any other bidder, or to fix any overhead, profit or cost element of said bid price, or of that of any other bidder, or to secure any advantage against the General Services Agency or any person interested in the proposed contract, and that all statements in said proposal or bid are true.					
	Signature of Bidder Date				
	Proposer, if an individual; Partner, if a partnership; Officer, if a corporation.				
Subscribed and sworn before me this	_day of, 2011				
Notary Public					

AFFIDAVIT DISCLOSING OWNERSHIP and COMMISSION

CITY	OF GUAM)		
STATE	E OF) SS:)		
A. the	I, the undersigned, being first duly sworn, depose and say that I am an authorized representative of offeror and that [please check only one]:			
Samuel 1	The offeror is an individual or sole proprietor and owns the entire (100%) interest in the offering business.			
[]	The offeror is a corporation, partnership, joint venture, or association known as [please state name of offeror company], and the persons, companies, partners, or joint venturers who have held			
more t the su	han 10% of the shares of in	and the persons, companies aterest in the offering busine al are as follows (if none, pl	ss during the 365 days immediately preceding	
	Name	<u>Address</u>	% of Interest	
В.	other compensation for pro-	sons who have received or a ocuring or assisting in obtain nitted are as follows [if none	are entitled to receive a commission, gratuity or ning business related to the bid or proposal for , please so state]:	
	Name	Address	Compensation	
C. the disclos	time an award is made or	a contract is entered into, th	ge between the time this affidavit is made and len I promise personally to update the er affidavit to the government.	
		Partner, if the off	of the following: eror is an individual; feror is a partnership; eror is a corporation.	
	cribed and sworn to before r			
	RY PUBLIC mmission expires			
AG Pro	ocurement Form 002 (Rev. Nov. 1	17, 2005)		

AFFIDAVIT re CONTINGENT FEES

CITY OF GUAM) STATE OF)) SS:
deposes and says that:	ate name of affiant signing below], being first sworn,
The name of the offering co	mpany or individual is [state name of company]
offering company has not retained any per	npany's bid or proposal, to the best of my knowledge, the son or agency on a percentage, commission, or other tract. This statement is made pursuant to 2 GAR Division
offering company has not retained a perso Guam upon an agreement or understanding contingent fee, except for retention of bond	npany's bid or proposal, to the best of my knowledge, the on to solicit or secure a contract with the government of a for a commission, percentage, brokerage, or a fide employees or bona fide established commercial a business. This statement is made pursuant to 2 GAR
I make these statements or behalf of the offeror's officers, representat	n behalf of myself as a representative of the offeror, and or ives, agents, subcontractors, and employees.
	Signature of one of the following: Offeror, if the offeror is an individual; Partner, if the offeror is a partnership; Officer, if the offeror is a corporation.
Subscribed and sworn to before me this, 2011	
NOTARY PUBLIC My commission expires	
AG Procurement Form 002 (Rev. Nov. 17, 2005)	

GOVERNMENT OF GUAM

GENERAL SERVICES AGENCY 148 Route 1, Marine Corp. Drive Piti, Guam 96915

BID BOND NO.

KNOW ALL MEN BY THESE PRESENTS the	hat	, as			
Principal Hereinafter called the Principal, and (Bonding Company),					
A duly admitted insurer under the laws of the Territory of Guam, as Surety, hereinafter called the Surety are Held firmly bound unto the Territory of Guam for the sum of					
Dollars (\$					
for Payment of which sum will and truly to be our heirs, executors, administrators, successors WHEREAS, the Principal has submitted a b	made, the said Principal and the said s and assigns, jointly and severally, fir	mly by these presents.			
NOW, THEREFORE, if the Territory of Guenter into a Contract with the Territory of Guenter into a Contract with the Territory of Guenter into a Contract with the Territory of Guenter into a same be specified in bidding faithful performance of such Contract and for prosecution thereof, or in the event of the failt or bonds, if the Principal shall pay to the Terribetween the amounts specified in said bid and good faith contract with another party to per amount as specified in the Invitation for Bids full force and effect. Signed and sealed this	uam in accordance with the terms of or Contract Documents with good and or the prompt payment of labor and ture of the Principal to enter such Contritory of Guam the difference not to a such larger amount for which the Trform work covered by said bid or a then this obligation shall be null and	such bid, and give such d sufficient surety for the material furnished in the ntract and give such bond exceed the penalty hereof erritory of Guam may in an appropriate liquidated void, otherwise to remain			
(SEAL)	(PRINC	IPAL)			
(WITNESS)					
(TITLE)					
(MAJOR OFFICER OF SURETY)	(MAJOR OFFICER O	F SURETY)			
(TITLE)	(TITLE)				
	(RESIDENT GENER	AL AGENT)			

DOA 113/Rev: 4-1-87

INSTRUCTION TO PROVIDERS:

NOTICE to all Insurance and Bonding Institutions:

The Bond requires the signatures of the Vendor, two (2) major Officers of the Surety and Resident General Agent, if the Surety is a foreign or alien surety.

When the form is submitted to General Services Agency, it should be accompanied with copies of The following:

- 1. Current Certificate of Authority to do business on Guam issued by the Department of Revenue and Taxation.
- 2. Power of Attorney issued by the Surety to the Resident General Agent.
- 3. Power of Attorney issued by two (2) major officers of the Surety to whoever is signing on their behalf.

Bonds, submitted as Bid Guarantee, without signatures and supporting documents are invalid and Bids will be rejected.

GOVERNMENT OF GUAM GENERAL TERMS AND CONDITIONS

SEALED BID SOLICITATION AND AWARD

Only those Boxes checked below are applicable to this bid.

- [X] 1. AUTHORITY: This solicitation is issued subject to all the provision of the Guam Procurement Act (5GCA, Chapter 5) and the Guam Procurement Regulations (copies of both are available at the Office of the Complier of laws, Department of Law, copies available for inspection at General Services Agency). It requires all parties involved in the Preparation, negotiation, performance, or administration of contracts to act in good faith.
- [X] 2. GENERAL INTENTION: Unless otherwise specified, it is the declared and acknowledged intention and meaning of these General Terms and conditions for the bidder to provide the Government of Guam (Government) with specified services or with materials, supplies or equipment completely assembled and ready for use.
- [X] 3. TAXES: Bidders are cautioned that they are subject to Guam Income Taxes as well as all other taxes on Guam Transactions. Specific information on taxes may be obtained from the Director of Revenue and Taxation.
- [X] 4. LICENSING: Bidders are cautioned that the Government will not consider for award any offer submitted by a bidder who has not complied with the Guam Licensing Law. Specific information on licenses may be obtained from the Director of Revenue and Taxation.
- [X] 5. LOCAL PROCUREMENT PREFERENCE: All procurement of supplies and services where possible, will be made from among businesses licensed to do business on Guam in accordance with section 5008 of the Guam Procurement Act (5GCA, Chapter 5) and Section 1-104 of the Guam Procurement Regulations.
- [X] 6. COMPLIANCE WITH SPECIFICATIONS AND OTHER SOLICITATION REQUIREMENTS: Bidders shall comply with all specifications and other requirements of the Solicitation.
- [] 7. "ALL OR NONE" BIDS: Unless otherwise allowed under this Solicitation. "all or none" bids may be deemed to be non-responsive. If the bid is so limited, the Government may reject part of such proposal and award on the remainder.
 - NOTE: By checking this item, the Government is requesting all of the bid items to be bided or none at all. The Government will not award on an itemized basis. Reference: Section 3-101.06 of the Guam Procurement Regulations.
- [X] 8. INDEPENDENT PRICE DETERMINATION: The bidder, upon signing the Invitation for Bid, certifies that the prices in his bid were derived at without collusion, and acknowledge that collusion and anti-competitive practices are prohibited by law. Violations will be subject to the provision of Section 5651 of that of the Guam Procurement Act. Other existing civil, criminal or administrative remedies are not impaired and may be in addition to the remedies in Section 5651 of the Government code.
- [X] 9. BIDDER'S PRICE: The Government will consider not more than two (2) (Basic and Alternate) item prices and the bidder shall explain fully each price if supplies, materials, equipment, and/or specified services offered comply with specifications and the products origin. Where basic or alternate bid meets the minimum required specification, cost and other factors will be considered. Failure to explain this requirement will result in rejection of the bid.
- [X] 10. BID ENVELOPE: Envelope shall be sealed and marked with the bidder's name, Bid number, time, date and place of Bid Opening.
- [X] 11. BID GUARANTEE REQUIREMENT: Bidder is required to submit a Bid Guarantee Bond or standby irrevocable Letter of Credit or Certified Check or Cashier's Check in the same bid envelope to be held by the Government pending award. The Bid Guarantee Bond, Letter of Credit, Certified Check or Cashier's Check must be issued by any local surety or banking institution licensed to do business on Guam and made payable to the Treasure of Guam in the amount of fifteen percent (15%) of his highest total bid offer. The Bid Bond must be submitted on Government Standard Form BB-1 (copy enclosed). Personal Checks will not be accepted as Bid Guarantee. If a successful Bidder (contractor) withdraws from the bid or fails to enter into contract within the prescribed time, such Bid guarantee will be forfeited to the Government of Guam. Bids will be disqualified if not accompanied by Bid Bond, Letter of Credit, Certified Check or Cashier's check. Bidder must include in his/her bid, valid copies of a Power of Attorney from the Surety and a Certificate of Authority from the Government of Guam to show proof that the surety company named on the bond instrument is authorized by the Government of Guam and qualified to do business on Guam. For detailed information on bonding matters, contact the Department of Revenue and Taxation. Failure to submit a valid Power of Attorney and Certificate of Authority on the surety is cause for rejection of bid. (GPR Section 3-202.03.3) Pursuant to Public Law 27-127, all competitive sealed bidding for the procurement of supplies or services exceeding \$25,000.00 a 15% Bid Security of the total bid price must accompany the bid package.
- [X] 12. PERFORMANCE GUARANTEE: Bidders who are awarded a contract under this solicitation, guarantee that goods will be delivered or required services performed within the time specified. Failure to perform the contract in a satisfactory manner may be cause for suspension or debarment from doing business with the Government and to enforce Section 23 of these General Terms and Conditions. In addition, the Government will hold the Vendor liable and will enforce the requirements as set forth in Section 41 of these General Terms and Conditions.
- [X] 13. SURETY BONDS: Bid and Performance Bonds coverage must be signed or countersigned in Guam by a foreign or alien surety's resident general agent. The surety must be an Insurance Company, authorized by the government of Guam and qualified to do business in Guam. Bids will be disqualified if the Surety Company does not have a valid Certificate of Authority from the Government of Guam to conduct business in Guam.

- [X] 14. COMPETENCY OF BIDDERS: Bids will be considered only from the such bidders who, in the opinion of the Government, can show evidence of their ability, experience, equipment, and facilities to render satisfactory service.
- [X] 15. DETERMINATION OF RESPONSIBILITY OF BIDDERS: The Chief Procurement Officer reserves the right for securing from bidders information to determine whether or not they are responsible and to inspect plant site, place of business; and supplies and services as necessary to determine their responsibility in accordance with Section 15 of these General Terms and Conditions (GPR Section 3-401).

- [X] 16. STANDARD FOR DETERMINATION OF LOWEST RESPONSIBLE BIDDER: In determining the lowest responsible offer, the Chief Procurement Officer shall be guided by the following:
 - a) Price of items offered.

- b) The ability, capacity, and skill of the Bidder to perform.
- Whether the Bidder can perform promptly or within the specified time.
- d) The quality of performance of the Bidder with regards to awards previously made to him.
- e) The previous and existing compliance by the Bidder with laws and regulations relative to procurement.
- f) The sufficiency of the financial resources and ability of the Bidder to perform.
- g) The ability of the bidder to provide future maintenance and services for the subject of the award.
- h) The compliance with all of the conditions to the Solicitation.
- [X] 17. TIE BIDS: If the bids are for the same unit price or total amount in the whole or in part, the Chief Procurement Officer will determine award based on Section 3.202.15.2, or to reject all such bids (GPR Section 3-202.15.2).
- [X] 18. BRAND NAMES: Any reference in the Solicitation to manufacturer's Brand Names and number is due to lack of a satisfactory specification of commodity description. Such preference is intended to be descriptive, but nor restrictive and for the sole purpose of indicating prospective bidders a description of the article or services that will be satisfactory. Bids on comparable items will be considered provided the bidder clearly states in his bid the exact articles he is offering and how it differs from the original specification.
- [X] 19. DESCRIPTIVE LITERATURE: Descriptive literature(s) as specified in this solicitation must be furnished as a part of the bid and must be received at the date and time set for opening Bids. The literature furnished must clearly identify the item(s) in the Bid. The descriptive literature is required to establish, for the purpose of evaluation and award, details of the product(s) the bidder proposes to furnish including design, materials, components, performance characteristics, methods of manufacture, construction, assembly or other characteristics which are considered appropriate. Rejection of the Bid will be required if the descriptive literature(s) do not show that the product(s) offered conform(s) to the specifications and other requirements of this solicitation. Failure to furnish the descriptive literature(s) by the time specified in the Solicitation will require rejection of the bid.
- [] 20. SAMPLES: Sample(s) of item(s) as specified in this solicitation must be furnished as a part of the bid and must be received at the date and time set for opening Bids. The sample(s) should represent exactly what the bidder proposes to furnish and will be used to determine if the item(s) offered complies with the specifications. Rejection of the Bid will be required if the sample(s) do not show that the product(s) offered conform(s) to the specifications and other requirements of this solicitation. Failure to furnish the sample(s) by the time specified in the Solicitation will require rejection of the Bid.
- [] 21. LABORATORY TEST: Successful bidder is required to accompany delivery of his goods with a Laboratory Test Report indicating that the product he is furnishing the Government meets with the specifications. This report is on the bidder's account and must be from a certified Testing Association.
- [X] 22. AWARD, CANCELLATION, & REJECTION: Award shall be made to the lowest responsible and responsive bidder, whose bid is determined to be the most advantageous to the Government, taking into consideration the evaluation factors set forth in this solicitation. No other factors or criteria shall be used in the evaluation. The right is reserved as the interest of the Government may require to waive any minor irregularity in bid received. The Chief Procurement Officer shall have the authority to award, cancel, or reject bids, in whole or in part for any one or more items if he determines it is in the public interest. Award issued to the lowest responsible bidder within the specified time for acceptance as indicated in the solicitation, results in a bidding contract without further action by either party. In case of a error in the extension of prices, unit price will govern. It is the policy of the Government to award contracts to qualified local bidders. The Government reserves the right to increase or decrease the quantity of the items for award and make additional awards for the same type items and the vendor agrees to such modifications and additional awards based on the bid prices for a period of thirty (30) days after original award. No, award shall be made under this solicitation which shall require
- [] 23. MARKING: Each outside container shall be marked with the Purchase Order number, item number, brief item description and quantity. Letter marking shall not be less than 3/4" in height.
- [X] 24. SCHEDULE FOR DELIVERY: Successful bidder shall notify the General Services Agency, Telephone Nos. 475-1707 or 475-713, at least twenty-four (24) hours before delivery of any item under this solicitation.
- [X] 25. **BILL OF SALE**: Successful supplier shall render Bills of Sale for each item delivered under this contract. Failure to comply with this requirement will result in rejection of delivery. The Bill of Sale must accompany the items delivered but will not be considered as an invoice for payment. Supplier shall bill the Government in accordance with billing instructions as indicated on the Purchase Order.
- [] 26. MANUFACTURER'S CERTIFICATE: Successful bidder is required, upon delivery of any item under this contract, to furnish a certificate from the manufacturer indication that the goods meet the specifications. Failure to comply with this request will result in rejection of delivery payment. Supplier shall bill the Government in accordance with billing instructions as indicated on the Purchase Order.
- [X] 27. INSPECTION: All supplies, materials, equipment, or services delivered under this contract shall be subject to the inspection and/or test conducted by the Government at destination. If in any case the supplies, materials, equipment, or services are found to be defective in material, workmanship, performance, or otherwise do not conform with the specifications, the Government shall have the right to reject the items or require that they be corrected. The number of days required for correction will be determined by the Government.

- [X] 28 MOTOR VEHICLE SAFETY REQUIREMENTS: The Government will only consider Bids on motor vehicles which comply with the requirements of the National Traffic and Motor Vehicle safety Act of 1966 (Public Law 89-563) and Clean Air Act as amended (Public Law 88-206), that are applicable to Guam. Bidders shall state if the equipment offered comply with these aforementioned Federal Laws.
- [X] 29. SAFETY INSPECTION: All motor vehicles delivered under this contract must pass the Government of Guam Vehicle Inspection before delivery at destination.

[X] 30. GUARANTEE:

a) Guarantee of Vehicle Type of Equipment:

The successful bidder shall guarantee vehicular type of equipment offered against defective parts, workmanship, and performance, for a period of not less than one (1) year after date of receipt of equipment. Bidder shall also provide service to the equipment for at least one (1) year. Service to be provided shall include, but will not be limited to tune ups (change of spark plugs, contact points and condensers) and lubrication (change of engine and transmission oil). All parts and labor shall be at the expense of the bidder. All parts found defective and not caused by misuse, negligence or accident within the guarantee period shall be repaired, replaced, or adjusted within six (6) working days after notice from the Government and without cost to the Government. Vehicular type of equipment as used in this context shall include equipment used for transportation as differentiated from tractors, backhoes, etc.

b) Guarantee of Other Type of Equipment:

The successful bidder shall guarantee all other types of equipment offered, except those mentioned in 31a, above, against defective parts, workmanship, and performance for a period of not less than three (3) months after date of receipt of equipment. Bidder shall also provide service to the equipment for at least three (3) months. All parts found defective within that period shall be repaired or replaced by the Contractor without cost to the Government. Repairs, adjustments or replacements of defective parts shall be completed by the contractor within six (6) working days after notice from the Government.

(c) Compliance with this Section is a condition of this Bid.

- [X] 31. REPRESENTATION REGARDING ETHICS IN PUBLIC PROCUREMENT: The bidder or contractor represents that it has not knowingly influenced and promises that it will not knowingly influence a Government employee to breach any of the ethical standards and represents that it has not violated, is not violating, and promises that it will not violate the prohibition against gratuities and kickbacks set forth on Chapter 11 (Ethics in Public Contracting) of the Guam Procurement Act and in Chapter 11 of the Guam Procurement Regulations.
- [X] 32. REPRESENTATION REGARDING CONTINGENT FEES: The contractor represents that it has not retained a person to solicit or secure a Government contract upon an agreement or understanding for a commission, percentage, brokerage, or contingent fee, except for retention of bona fide employees or bona fide established commercial selling agencies for the purpose of securing business (GPR Section 11-207).
- [X] 33. EQUAL EMPLOYMENT OPPORTUNITY: Contractors shall not discriminate against any employee or applicant of employment because of race, color, religion, se, or national origin. The contractor will take affirmative action to ensure that employees are treated equally during employment without regards to their race, color, religion, sex, or national origin.
- [X] 34. COMPLIANCE WITH LAWS: Bidders awarded a contract under this Solicitation shall comply with the applicable standard, provisions, and stipulations of all pertinent Federal and/or local laws, rules, and regulations relative to the performance of this contract and the furnishing of goods.
- [] 35. CHANGE ORDER: Any order issued relative to awards made under this solicitation will be subject to and in accordance with the provisions of Section 6-101-03.1 of the Guam Procurement Regulations.
- [] 36. STOP WORK ORDER: Any stop work order issued relative to awards made under this solicitation will be subject to and in accordance with the provisions of Section 6-101-04.1 of the Guam Procurement Regulations.
- [] 37. TERMINATION FOR CONVENIENCE: Any termination order for the convenience of the Government issued relative to wards made under this solicitation will be subject to and in accordance with the provisions of Section 6-101.10 of the Government Procurement Regulations.
- [X] 38. TIME FOR COMPLETION: It is hereby understood and mutually agreed by and between the contractor and the Government that the time for delivery to final destination or the timely performance of certain services is an essential condition of this contract. If the contractor refuses or fails to perform any of the provisions of this contract within the time specified in the Purchase Order (from the date Purchase Order is acknowledged by vendor), then the contractor is in default. Defaults will be treated subject to and in accordance with the provisions of Section 6-101-08 of the Guam Procurement Regulations.
- [X] 39. JUSTIFICATION OF DELAY: Bidders who are awarded contracts under this Solicitation, guarantee that the goods will be delivered to their destination or required services rendered within the time specified. If the bidder is not able to meet the specified delivery date, he is required to notify the Chief Procurement Officer of such delay. Notification shall be in writing and shall be receive by the Chief Procurement Officer at least twenty-four (24) hours before the specified delivery date. Notification of delay shall include an explanation of the causes and reasons for the delay including statement(s) from supplier or shipping company causing the delay. The Government reserves the right to reject delay justification if, in the opinion of the Chief Procurement Officer, such justification is not adequate.

[X] 40. LIQUIDATED DAMAGES: When the contractor is given notice of delay or nonperformance as specified in Paragraph 1 (Default) of the Termination for Default Clause of this contract and fails to cure in the time specified, the contractor shall be liable for damages for delay in the amount of one-fourth of one percent (1%) of outstanding order per calendar day from date set for cure until either the territory reasonable obtains similar supplies or services if the contractor is terminated for default, or until the contractor provides the supplies or services if the contractor is not terminated for default. To the extent that the contractor's delay or nonperformance is excused under Paragraph 40 (Excuse for Nonperformance or Delayed Performance) of the Termination for Default Clause of this contract, liquidated damages shall not e due the territory. The contractor remains liable for damages caused other than by delay (GPR Section 6-101-09.1).

- [X] 41. PHYSICAL LIABILITY: If it becomes necessary for the Vendor, either as principal, agent or employee, to enter upon the premises or property of the Government of Guam in order to construct, erect, inspect, make delivery or remove property hereunder, the Vendor hereby covenants and agrees to take, use, provide and make all proper, necessary and sufficient precautions, safeguards and protections against the occurrence of any accidents, injuries or damages to any person or property during the progress of the work herein covered, and to be responsible for, and to indemnify and save harmless the Government of Guam from the payment of all sums of money by reason of all or any such accidents, injuries or damages that may occur upon or about such work, and fines, penalties and loss incurred for or by reasons of the violations of any territorial ordinance, regulations, or the laws of Guam or the United States, while the work is in progress. Contractor will carry insurance to indemnify the Government of Guam against any claim for loss, damage or injury to property or persons arising out of the performance of the Contractor or his employees and agents of the services covered by the contract and the use, misuse or failure of any equipment used by the contractor or his employees or agents, and shall provide certificates of such insurance to the Government of Guam when required.
- [X] 42. CONTACT FOR CONTRACT ADMINISTRATION: If your firm receives a contract as a result of this Solicitation, please designate a person whom we may contact for prompt administration.

Name:	Title:
Address:	Telephone:

GOVERNMENT OF GUAM

SEALED BID SOLICITAITON INSTRUCTIONS

BID FORMS: Each bidder shall be provided with two (2) sets of Solicitation forms. Additional copies may be provided upon
request. Bidders requesting additional copies of said forms will be charged per page in accordance with Section 6114 of
the Government Code of Guam. All payments for this purpose shall be by cash, certified check or money order and shall
be made payable to the General Services Agency (EO 86-24).

2. PREPARATIONS OF BIDS:

- a) Bidders are required to examine the drawings, specifications, schedule, and all instructions. Failure to do so will be at bidder's risk.
- b) Each bidder shall furnish the information required by the Solicitation. The bidder shall sign the solicitation and print or type his name on the Schedule. Erasures or other changes must be initialed by the person signing the bid. Bids signed by an agent are to be accompanied by evidence of this authority unless such evidence has been previously furnished to the issuing office.
- c) Unit price for each unit offered shall be shown and such price shall include packing unless otherwise specified. A total shall be entered in the amount column of the Schedule for each item offered. In case of discrepancies between a unit price and extended price, the unit price will be presumed to be correct.
- d) Bids for supplies or services other than those specified will not be considered. Time, if stated as a number of days, means calendar days and will include Saturdays, Sundays, and holidays beginning the day after the issuance of a Notice to Proceed. Time stated ending on a Saturday, Sunday or Government of Guam legal holiday will end at the close of the next business day.
- 3. EXPLANATION TO BIDDERS: Any explanation desired by a bidder regarding the meaning or interpretation of the Solicitation, drawings, specifications, etc., must be submitted in writing and with sufficient time allowed for a written reply to reach all bidders before the submission of their bids. Oral explanations or instructions given before the award of the contract will not be binding. Any information given to a prospective bidder concerning a Solicitation will be furnished to all prospective bidders in writing as an amendment to the Solicitation if such information would be prejudicial to uninformed bidders.
- 4. ACKNOWLEDGEMENT OF AMENDMENTS TO SOLICITATIONS: Receipt of an amendment to a Solicitation by a bidder must be acknowledged by signing an acknowledgement of receipt of the amendment. Such acknowledgement must be received prior to the hour and date specified for receipt of bids.

5. SUBMISSION OF BIDS:

- a) Bids and modifications thereof shall be enclosed in sealed envelopes and addressed to the office specified in the Solicitation. The bidder shall show the hour and date specified in the Solicitation for receipt, the Solicitation number, and the name and address of the bidder on the face of the envelope.
- b) Telegraphic bids will not be considered unless authorized by the Solicitation. However, bids may be modified or withdrawn by written or telegraphic notice, provided such notice is received prior to the hour and date specified for receipt (see paragraph 6 of these instructions).
- c) Samples of items, when required, must be submitted within the time specified, unless otherwise specified by the Government, at no expense to the Government. If not destroyed by testing, samples will be returned at bidder's request and expense, unless otherwise specified by the Solicitation.
- d) Samples or descriptive literature should not be submitted unless it is required on this solicitation. Regardless of any attempt by a bidder to condition the bid, unsolicited samples or descriptive literature will not be examined or tested at the bidder's risk, and will not be deemed to vary any of the provisions of this Solicitation.
- FAILURE TO SUBMIT BID: If no bid is to be submitted, do not return the solicitation unless otherwise specified. A
 letter or postcard shall be sent to the issuing office advising whether future Solicitations for the type of supplies or
 services covered by this Solicitation are desired.

7. LATE BID, LATE WITHDRAWALS, AND LATE MODIFICATIONS:

- a) Definition: Any bid received after the time and date set for receipt of bids is late. Any withdrawal or modification of
 a bid received after the time and date set for opening of bids at the place designated for opening is late (Guam
 Procurement Regulations Section 3-202)
- b) Treatment: No late bid, late modification, or late withdrawal will be considered unless received before contract award, and the bid, modification, or withdrawal would have been timely but for the action or inaction of territorial personnel directly serving the procurement activity.

8. DISCOUNTS:

- a) Notwithstanding the fact that prompt payment discounts may be offered, such offer will not be considered in evaluating bids for award unless otherwise specified in the Solicitation. However, offered discounts will be taken if payment is made within the discount period, even though not considered in the evaluation of bids.
- b) In connection with any discount offered, time will be computed from date of delivery and acceptance of the supplies to the destination as indicated in the purchase order or contract. Payment is deemed to be made for the purpose of earning the discount on the date of mailing of the Government check.
- GOVERNMENT FURNISHED PROPERTY: No material, labor or facilities will be furnished by the Government unless
 otherwise provided for in the Solicitation.

- 10. SELLER' INVOICES: Invoices shall be prepared and submitted in quadruplicate (one copy shall be marked "original") unless otherwise specified. Invoices shall be "certified true and correct" and shall contain the following information: Contract and order number (if any), item numbers, description of supplies or services, sizes, quantities, unit prices, and extended total. Bill of lading number and weight of shipment will be shown for shipments made on Government bills of lading.
- 11. RECEIPT, OPENING AND RECORDING OF BIDS: Bids and modifications shall be publicly opened in the presence of one or more witnesses, at the time, date, and place designated in the Invitation for Bids. The name of each bidder, the bid price, and such other information as is deemed appropriate by the Procurement Officer, shall be read aloud and recorded, or otherwise made available. The names and addresses of required witnesses shall be recorded at the opening. The opened bids shall be available for public inspection except to the extent the bidder designates trade secrets or other proprietary data to be confidential as set forth in accordance with Section 12, below. Material so designated shall accompany the bid and shall be readily separable from the bid in order to facilitate public inspection of the non-confidential portion of the bid. Prices, makes and models or catalogue numbers of the items offered, deliveries, and terms of payment shall be publicly available at the time of bid opening regardless of any designation to the contrary (Guam Procurement Regulations Section 3-202.12.2).
- 12. CONFIDENTIAL DATA: The Procurement Officer shall examine the bids to determine the validity of any requests for non

ITEM NO.	DESCRIPTION	QTY	UNIT	UNIT PR	ICE EXTENSION
1.1	60 Month Lease Agreemen for a Color Multifunction Copier/Printer/Scanner/Fa To include Maintenance, Parts, Labor, and Supplies (Except Paper & Staples)	ıx	MOS.	S	<u> </u>
NOTE: Cha	arges for overage of copies ex	ceeding	the month	ly allowance j	orints.
	10,000 Black/White Print Copies			\$	\$
	2,000 Color Print Copies			\$	\$
SPECIFICA	ATIONS:			BIDDING	ON OR REMARK
*Minimum o	of 85 print copies per lack/white				
*Minimum o	of 70 print copies per minute				
*Handles up	to 11 X 17 paper				
*Handles pa	per weight up to 220gsm				
*3,300 total	sheet capacity				
*4 paper tray	/s				
*By-Pass tra	y holding 100 sheets or greater	r			
*2 Sided dup	olexing				
	printing, copying, faxing & sca 17 from document feeder & g				
*Automatic	stapling up to 100 sheets in 2 p	osition	S		
*Minimum o	of 75 images per minute B&W				
*Minimum	of 51 images per minute in colo	or			
*Reduction/	Enlargement 25% to 400%			***************************************	
*Must be able to fax from computer					
*PCL & PS print drivers required					
*Minimum	of 1 GHz processor speed				
*Minimum	of 80 GB/512MB hard drive/R.	AM			
*10/100/100	0 Base Ethernet				
***	at or scan using SSL or IPSec.				

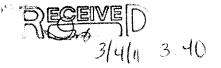
*Built in firewall to prohibit unauthorized users

*Image overwrite	
*Must be able to track print, copy, fax & scan created by individual end users	
*Scan to any PC on the network (Network Scanning), scan to mailbox & e-mail	
*Must be able to compress scan files using JBIG2	
*Machine scanning to Tiff, multi-page TIFF, JPEG, PDF, PDF/A and text-searchable PDF	
*Ability to scan & create PDF/A (achievable format)	
*Ability to automatically scan & create text searchable PDS files from the copier	
*Energy star certified	
*Print on envelopes up to 9 X 12	
*To include training & complete analyst services to support installation	
*Bidder shall replace machine w/identical machine if machine cannot be satisfactorily repaired or maintained at Agency's discretion /request	
*Must include all consumables/supplies such as toners cartridges, drums	
Bidding on:	
Manufacturer:	
Make:	
Model:	
Place of Origin:	

Date of Delivery:

EXHIBIT

2. Protest letter of March 3, 2011, IBSS to GSA



Island Business Systems & Supplies



Canon

Authorized Besler

Guam Office:

P.O. Box 7 Hagatna, Guam 96932
• Tel (671) 477-7454, 472-2200 • Fax: (671) 477-7660 • email: support@ibssguam.com

Salpan Office:

P.O. Box 167 CK Saipan MP 96950

• Tel (670) 234-8002, 234-5155 • Fax: (670) 234-8050 • email: support @ ibssguam.com

Date: March 3, 2011

To: General Services Agency

Attn: Ms. Claudia S. Acfalle

Chief Procurement Officer

Re: Letter of Protest for GSA-028-011

IBSS (Island Business Systems and Supplies), is a division of Town House Department Stores, Inc., a J&G affiliate, a locally owned and operated Guam corporation. IBSS provides document management services and equipment and is a potential bidder for the referenced GSA IFB.

The IFB is issued to procure a copier with its own specifications.

The hardware specifications are overly restrictive by deviating unnecessarily over competitive common industry standards, in a manner that both costs the government far more than necessary and favors Xerox products above others. The specifications thus violate the policy of 5 GCA § 5001(b)(5) and (6) and the requirements of 5 GCA §§ 5268(a) and (b), and 2 GAR §§ 4102(a)(1) and (a)(3).

"It is the general policy of this territory to procure standard commercial products whenever practicable. In developing specifications, accepted commercial standards shall be used and unique requirements shall be avoided to the extent practicable." (2 GAR § 4103(a)(3).)

Having carefully reviewed the specifications, attached is our comparative cost analysis showing commercial standards and the tremendous savings that can be realized by modifying the copying speed/pages per minute in accordance with commercial standards published by independent analytical group Buyers Lab/Feature by Segment Chart.

Given the relatively low volume requirements in the IFB, the print speed requirements are excessively high over the commercial standards, resulting in a disproportionately high cost to the government and noncompetitive requirements. The commercial standard print speed for the indicated volume is only 31-40 ppm, which is less than half the speed you require. The indicated cost of a machine for your required print speed is \$31,500, whereas the indicated cost of a machine that meets the commercial standard print speed is only \$9,400. The thousands of dollars that could be saved, based on the suggested retail prices, can be used for other DPHSS Projects that could include improvements in its facilities.

Sincerely,

Roland R. Franquez General Manager

Cc: AttorneyJohn Thos. Brown

DPHSS's Estimated	\$22,100.00
BLI's Copier Speed Suggested Retail Price Recommendation Based on the BLI's Based on Morthly Recommended Copier Speed	\$9,400.00
BL.l's Copier Speed : Recommendation Based on Monthly Print Volume	31-40ppm
Buyers Lab Inc.'s (BLI) Suggested Retail Price Based on GSAs Copier Speed	\$31,500.00
GSA's Monthly Print Volume Black- Color	10,000-2,000
GSA's Copier Speed Specifications- Pages-Per-Minute (PPM)	85/75ppm
UOG's Quantity	*
GSA's tem No	

The chart, which cannot be reproduced or reprinted without BLI's approval, can be viewed from their website www.buyerslab.com.



EXHIBIT

3. Letter Denying Protest of March 11, 2011, GSA to IBSS

Eddie Baza Calvo Governor **GSA**

GENERAL SERVICES AGENCY

Tel: (671) 475-1707 Fax Nos: (671) 475-1727 / 475-1716

(Ahensian Setbision Hinirat)
Department of Administration
148 Route 1 Marine Drive, Piti, Guam 96915

Ray Tenorio
Lieutenant Governor

George A. Santos
Deputy Director

Benita A. Manglona
Acting Director

March 11, 2011

Roland R. Franquez General Manager Island Business Systems & Supplies P.O. BOX 7 Hagatna, Guam 96932

Re:

Invitation for Bid No.: GSA-028-11

(60 Months Lease Agreement for Color Copier/Printer/Scan/Fax Machine

Dear Mr. Franquez:

Hafa Adai! This is in reference to your protest letter dated March 03, 2011 that was lodged on the above referenced bid number.

Upon review of your protest it has been determined that your protest is without merit based on the following:

Issue

Given the relatively low volume requirements in the IFB, the print speed requirements are excessively high over the commercial standards, resulting in a disproportionately high cost to the government and noncompetitive requirements. The commercial standard print speed for the indicated volume is only 31-40 ppm, which is less than half the speed you require. The indicated cost of a machine for your required print speed is \$31,500, whereas the indicated cost of a machine that meets the commercial standard print speed is only \$9,400.

Response:

The department needs more than a commercial standard print speed. The department has justified the need to acquire the speed of higher level of utilization the copier has to be able to print at a higher rate of speed to maximize availability in accommodating the continuously high demand of servicing 8,000 WIC clients. Therefore, the minimum speed indicated on the invitation for bid remains the same.

ACKNOWLEDGEM NA PP Please print/sign & fax back to Inez @ 475-1716 RECHIVED IV: Frank Cun

COMMITED TO EXCELLENCE ATR:

Island Business System fax 477-76

Based on the above, it is our determination that your protest is without merit. Upon receipt of this letter, you are, therefore, notified of our determination and that you have a right to seek administrative and or judicial review.

Sincerely,

CLAUDIA S. ACFALLE Chief Procurement Officer

cc: Office of the Attorney General

EXHIBIT

4. Letter from UOG President Underwood to IBSS re UOG Bid P041-11, Dec. 30, 2010



University of Guam Unibetsedåt Guahan

OFFICE OF THE PRESIDENT

UOG Station, Mangilao, Guam 96923 Telephone: (671) 735-2990 • Fax: (671) 734-2296

December 30, 2010

Roland R. Franquez
General Manager
Island Business Systems & Supplies
P.O. Box 7
Hagatña, Guam 96932
Email: support@ibssguam.com

Re:

UOG Bid No. P04-11

Dear Mr. Franquez:

This responds to your letter dated December 23, 2010 and received by the Office of the President on the same date.

After careful review of your letter and supporting documentation, the University believes it is in its best interest to cancel the bid in whole to allow for a thorough review process, and to thereafter issue a new solicitation. Your documentation of potential cost savings to the University should copier print speeds be changed is a compelling reason to reassess the University's needs and specifications and to issue a new solicitation, as provided for in the University's Procurement Manual Section 3.15.4.1.

Before resoliciting the bid, the University will provide draft specifications to interested bidders for comment and will arrange a meeting on campus for interested bidders and affected University personnel, to allow for full transparency, open communication and greater understanding of bid specifications.

IBSS will be given an opportunity to participate in the above and to compete on the resolicitation or any future procurements of similar supplies or services.

Pursuant to Guam law, you have a right to administrative and judicial review.

The University complies with the Guam Procurement Law and the University of Guam Procurement Manual, and is committed to the fair and equitable treatment of all qualified bidders.

Should you have any further inquiries or concerns, please direct them to Vicente (Ben) Borja, Supply Management Administrator, UOG Procurement Office.

Thank you for your attention to this matter.

Robert A. Underwood

acting

President

Copy:

Legal Counsel

SMA Ben Borja

EXHIBIT

5. Copy of Buyer's Laboratory, Inc. report concerning industry standards for ppm

How to Buy a Copier or MFP: 2009

6,700

3,250

Ali

Feature by Segment (Monochrome)

Monochrome Segment	Average SRP	Range for Scheduled Maintenance (impressions)	BLI Optimum Monthly Volume (impressions)	Paper Capacity Standard	Paper Capacity Max	Optional Finishing
F(11-20.ppm)	\$2000 legal \$3000 ledger	25k-45k legal 40k-150k ledger	3600	305 legal 380 ledger	730 legal 1550 ledger	None legal Some ledger
2 (21-30 ppm)	\$3,700 up to 23 ppm \$7,000 up to 30 ppm	60k-200k up to 23 ppm 60k-300k up to 30 ppm	9000	600 up to 23 ppm 1,000 up to 30 ppm	1,800 up to 23 ppm 3,100 up to 30 ppm	Some up to 23 ppm All up to 30 ppm
3 (3) 40 (pm)	\$9,400	75k-500k	17,000	1,050	3,850	Ait
4 (41 59 ppm)	\$16,000	60k-500k	26,500 (41-49 ppm) 37,250 (50-59 ppm) 55,000 (60-69 ppm)	2,250	5,350	All
5 (70-90 pom):	\$31,500	250k-600k	82,000 (70-79 ppm) 135,000 (80-89 ppm) 175,000 (90 ppm)	3,600	7,250	Ali
6 (91 ppm+)	\$56,500	500k-750k	175,000	3,500	8,300	All

Feature by Segment (Color)

		·	/	V		
Color						
1 (11.2 0)nom	\$8,000	Information not available	3,000 up to 15 ppm 13,500 16-20 ppm	780	2,550	Majority
2 (21:30 ppm)	\$13,000	40k-300k	13,500 21-25 ppm 15,000 26-30 ppm	1,000	3,500	All
3 (31-40 ppm)	\$15,000	40k-300k	15,000 31-36 ppm 28,000 37-40 ppm	975	3,600	All
4 (41-69 ppm)	\$29,000	70k-200k	28,000 41-46 ppm 36,500 46 ppm +	2,400	5,500	All

JMONTHLY)

Image Quality Ratings

\$36,000

Information not available

Each product submitted for BLI testing has its print and copy output carefully inspected by our team of industry experts, who use both visual evaluations and sophisticated lab test instruments to determine image quality in key areas including text, fine lines, halftones, curved lines, business graphics and photographic images.

BLI technicians also use a spectrophotometer to measure how accurate color output remains over time during the test. Halftone output is measured and analyzed for range of tone as well as the distinction between shades. Even the density of printed and copied output is measured and compared against competing units. What this adds up to is a clear and detailed evaluation of the strengths and weaknesses of each product's output quality, and how it stacks up against the competition.

How to Buy a Copier or MFP: 2009

- ▶ If the machine goes down for any reason, how fast does the dealer get it fixed?
- ▶ Does the dealer offer solutions software (and training) that can help you use your MFP to link to your existing software and workflow?

These are all questions you'll want to consider during your "test drive" period.

Look One Step Up and One Step Down

Before making your final decision, it's worth it to take a last look at the copiers, printers and MFPs that are 5-10 ppm faster (and also those that are 5-10 ppm slower) than the device you're leaning toward.

Not only will these products offer a number of capabilities that are similar to the one you're considering, but by examining products one segment up the food chain might also show you useful, increased capabilities (such as better finishing options that let users create booklets in-house instead of sending them out to copy shops). Similarly, you might find it worthwhile to look at a slightly slower machine that still offers the feature set you want, but at a lower price. Take a look at productivity data for any OEM's product you buy to make sure not only that it prints the speed you need, but it does so for the kinds of jobs you produce (e.g. duplex). At times for some products, you might find the difference in productivity for your set of work to be so slight that you can buy a less expensive model with a slower rated engine without much loss in productivity. Ask your sales rep to provide you with BLI or other independent productivity studies. You can also see a comparison of capabilities by segment.

In every market segment, color devices are priced higher than monochrome ones, but even if you currently use only black and white printers and copiers, color is still a capability that you might find useful over the course of your new MFP's lifetime. More and more businesses are using color to create livelier presentations, sales materials that "pop," and more professional-looking output. Some even create their own letterhead and business cards, saving those printing costs over the life of the machine.

With the ability to control who uses color, and how much color they use, more and more offices are installing at least one color-capable device. Even printers, copiers and MFPs that print only in monochrome may offer color scanning capabilities, so this capability is creeping into even the "monochrome-only" end of the marketplace.