

OFFICE OF PUBLIC ACCOUNTABILITY
PROCUREMENT APPEALS

DATE: 8/10/2013

TIME: 4:25 DAM DPM BY R FIELD

FILE NO OPA-PA: 13-008

Office of Public Accountability Suite 401 DNA Building 238 Archbishop Flores Street Hagatna, Guam 96910

August 16, 2013

RE: Opposition to the Government's Objection to Appeal / Motion to Dismiss OPA-PA-008-2013

We are in receipt and have read the Government's Objection to Appeal and Motion to dismiss OPA-OPA-008-2013 and are opposed to this motion for the following reasons.

While it is correct that our request for appeal was filed 19 days after GSA's initial decision to deny our protest, Triple J's appeal was filed within the 15 days of GSA's final rejection of our protest dated June 28, 2013. 2 GAR, Division 4 Section 9101(h), **Requests for Reconsideration**, Subsection (1) **Requests** states in part "Reconsideration of a decision of the Chief Procurement Officer, the Director of Public Works, or the head of a Purchasing Agency may be requested by the protestor, within (15 days) after receipt by the protestor of the notice of decision..." Furthermore in Subsection (3) **Time for Acting** it states "a request for reconsideration shall be acted upon as expeditiously as possible".

Based on the above rule we filed a Request for Reconsideration in good faith and were anticipating an expeditious reply. Our protest of June 3rd 2013 was replied to in 24 hours so we expected a similar response time. However GSA took 18 days to respond to our Request for Reconsideration. Because of the delay at first we felt optimistic that GSA was reconsidering our request and would reply favorably based on the new information we provided. In fact, based on documents (Attachment A) received through a Sunshine Act request it is clear that further discussions and considerations did take place as result of our Request for Reconsideration so there was a real possibility of reconsideration. Unfortunately it took an additional two weeks after their internal decision to reject our Request for Reconsideration for GSA to reply to us. This was not expeditious and caused us to miss the deadline to file an appeal with the OPA.

Further we feel that it is a possibility that GSA's delay may have been intended to cause us to miss the deadline for appeal so that the protest could be dismissed

without discussing the true facts and merits of the protest. The reason we feel this way is that in a June 14th 2013 email (Attachment B) obtained through the same Sunshine Act request mentioned above there was a conversation between the Attorney General's office and GSA in which Robert Kono states "I will draft a response to Triple J denying their reiteration in a few days, as it is the CPO's responsibility to address protests." It took GSA two more weeks to draft and deliver their response after this email.

Finally, considering the above facts and the possibility of an intent to delay, it is our position that our request for reconsideration dated June 11, 2013 in essence "tolled" the deadline for appeal. In the case of Pacific Security Alarm v. Department of Public Works (Attachment C) the court ruled that "The time for filing review of final agency action is a limitation issue and not a jurisdictional issue. HRI, Inc v E.P.A. 198 F.3d 1224, 1239 (10th Cir. 2000) Sendra Corporation v. Magaw, 111F.3d 162, 167 (D.C.Cir.1997) ('If for any reason the agency reopens a matter and after reconsideration, issues a new and final order, that order is reviewable on its merits, even though the agency merely reaffirms its original decision...The new order is, in other words, final agaency action and as such, a new right of action accrues and starts the running of a new limitations period for judicial review")

In conclusion we feel that based on the information presented above the Government's Objection to Appeal and Motion to Dismiss should be dismissed and the Appeal should be allowed to proceed so the true merits can be presented and discussed.

Sincerely,

Jeff Jones President

ATTACHMENT "A"

GovGuam GSA Mail - RE: New School Bus Procurement Protest - GS... Page 1 of 5



ATTACHMENT A

Claudia Acfalle <claudia.acfalle@gsa.guam.gov>

RE: New School Bus Procurement Protest - GSA-0116-12

3 messages

John Weisenberger < jweisenberger@guamag.org>

Mon, Jun 17, 2013 at 2:46 PM

To: Robert Kono <robert.kono@gsa.guam.gov>

Cc: Claudia Acfalle <claudia.acfalle@gsa.guam.gov>, "Carl V. Dominguez" <carl.dominguez@dpw.guam.gov>

Good Afternoon Robert,

This is to memorialize our brief phone conversation held on Friday, June 14, 2013. I had asked whether GSA wanted me to contact Kevin fowler, attorney for Morrico Equipment, to advise him that he should direct all of his future correspondence to me. I referenced his June 13, 2013 letter to you, which I had received a copy of earlier in the day on June 14.

You have advised me that you would refer my question to the Chief Procurement Officer. Further, you mentioned that it was likely that GSA would respond to Mr. Fowler's letter.

As you are aware, I have been assigned to provide legal advice to the General Services Agency during all phases of the solicitation of the school busses in GSA-0116-12 as provided for in 5 GCA §5150. Please let me know at your earliest convenience in what manner I may assist you further with this matter

From: Robert Kono [mailto:robert.kono@gsa.guam.gov]

Sent: Friday, June 14, 2013 6:50 AM

To: John Weisenberger

Subject: Fwd: New School Bus Procurement Protest

Please see the forwarded memo from the director of dpw.. Also, I will send you a copy of Kenvin Flower's letter asserting Morrico was in the right. I will draft a response to Triple J denying their reiteration in a few days, as it is the CPO's repsonseibility to address portestxs.....rhkono

----- Forwarded message -----

From: Carl V. Dominguez <carl.dominguez@dpw.guam.gov>

Date: Thu, Jun 13, 2013 at 3:14 PM

Subject: New School Bus Procurement Protest To: "Robert H. Kono" robert.kono@gsa.guam.gov

Cc: Claudia Acfalle <claudia.acfalle@gsa.guam.gov>, Anita Cruz <anita.cruz@gsa.guam.gov>

ATTACHMENT "B"

GovGuam GSA Mail - RE: New School Bus Procurement Protest - GS... Page 2 of 5

ATTACHMENT B

Hafa Adai Robert.

I have read Claudia's June 4, 2013 letter to Jeff Jones of Triple J Motors and Mr. Jones' June 10, 2013 letter responding to Claudia.

Here are my comments on the technical aspects:

EMERGENCY EXIT DOOR:

The U.S. Dept of Transportation (DOT) Federal Motor Vehicle Safety Standards (FMVSS) covering school buses, in its standards, has the words "rear emergency exit door" and "side emergency exit door". These are doors that are only to be used for egress out of the bus in an emergency. The right front door of a school bus is the door normally used by the driver and students for ingress and egress. There is one rear emergency exit door on each new Thomas Built Bus (TBB) school bus provided by MORRICO. There are no left side emergency exit doors on the new TBB buses.

EMERGENCY ROOF EXIT:

FMVSS refer to the exits on the roof of school buses "emergency roof exit". They do not use the word "door" in this context. I agree with Mr. Jones that these roof exits are intended to be used if a school bus flips and comes to rest on to its side. If a school bus were in an upright position and in an emergency situation, the more practical means of egress would be the front door, rear emergency door and side emergency exit windows (and left emergency exit door if available). If the emergency roof exits were to be used in this situation, students, especially very yound ones, would have to be lifted up to the roof opening to exit the bus. There are two of these emergency roof exits on each new TBB school bus provided by MORRICO.

EMERGENCY EXIT WINDOWS:

FMVSS include "emergency exit windows." These are windows on the sides of the buses that are configured, designated and labeled for egress in the event of an emergency. FMVSS states that a school bus can have a minimum no. of these exit windows in lieu of a side emergency exit door. This is the case of the TBB school buses provided by MORRICO, i.e., even without the side emergency doors, there are enough emergency exit windows on both sides of the new buses (3 on each side) that exceed the minimum requirements of FMVSS.

FLIP SEATS:

Flip seats are allowed in school buses per FMVSS, Section 5.4.2.1(a). These seats are the type where the seat (horizontal portion one sits on) must automatically flip up to a vertical position and stay in the vertical position when not sat upon. Flip seats are required if a seat is to be installed next to a side emergency door. Fixed bottom seats cannot be installed in front of a side emergency door. DPW does not want flip seats on our new school buses as this type of seat is prone to having problems (mostly not automatically flipping up and staying in the vertical position) and the corresponding need to keep them repaired and maintained. There are no side emergency exit doors on the new TBB school buses, all seats have fixed bottoms and the capacity of each bus is 84 passengers.

GovGuam GSA Mail - RE: New School Bus Procurement Protest - GS... Page 3 of 5

RIVETS versus SCREWS:

FMVSS is silent on rivets and screws. This is a manufacturing difference. DPW mechanics prefer anti-corrosion rivets to anti-corrosion screws as the more durable fastener for the body of the buses. The 2005 TBB buses were all assembled with anti-corrosion screws. I have seen some of the 2005 TBB buses and saw no evidence of corrosion or fastening failure. Only additional time can tell if rivets are, in fact, more durable than the screws. Our oldest bus, a 23 year old, is fastened with rivets.

With regards to Mr. Jones' assertion that MORRICO acted fraudulently or in bad faith and that Triple J was the most responsible bidder, I will leave that up to Claudia or higher authority to decide.

I reiterate that I submitted my April 11, 2013 memorandum to Claudia that the TBB buses exceed FMVSS minimum requirements and therefore, in the best interests of the Territory to accept them, but, at that time, not being aware of the rivets versus screw issue. My motivation was to have the badly needed new school buses ready for the 2013-2104 school year which starts on AUG 19, 2013.

Please let me know if you need more information than I have provided up to this point. Best regards.

Carl V. Dominguez

Director

Department of Public Works

Government of Guam

542 North Marine Corps Drive

Tamuning, Guam 96913

Tel: 671-646-3232 Cell: 671-488-7860

E-mail: carl.dominguez@dpw.guam.gov

John Weisenberger < jweisenberger@guamag.org>

Tue, Jun 18, 2013 at 4:23 PM

To: Claudia Acfalle <claudia.acfalle@gsa.guam.gov>, Robert Kono <robert.kono@gsa.guam.gov>

Cc: Paul Llanes <paul.llanes@gsa.guam.gov>

ATTACHMENT "C"

 IN THE SUPERIOR COURT OF GUANCLES AND

PACIFIC SECURITY ALARM, INC.

) CIVIL CASE NO: CV 0591 - 05

Plaintiff

DEPARTMENT OF PUBLIC WORKS

Defendant

DECISION AND ORDER DENYING MOTION TO DISMISS

This matter came before the court pursuant to defendant Department of Public Works' motion to dismiss. Upon consideration of the memoranda submitted by the parties and the presentation of counsel during oral argument, the dismissal motion is denied for the reasons set forth herein.

In March, 2005 the Department of Public Works ("DPW"), a governmental body subject to the Procurement Code, solicited bids for security guard services pursuant to an Invitation For Bid No. GSA-016-05 ("IFB No: GSA-016-05"). The bids were opened on April 19, 2005 and on May 7, 2005 notice was issued to PSA rejecting its bid on grounds that its price was too high and the bid was being awarded to PISA. By letter dated May 23, 2005, PSA protested the bid decision on grounds which included (1) PISA's bid did not comply with G.L. 26-111, (2) PISA was wrongfully allowed to amend or modify its bid price after opening of the bids, and (3) PISA was allowed to post a bond in an amount less than required by IFB No: GSA-016-05. On May 27, 2005, PSA received a letter denying its protest. In addition to denying the protest, the letter advised PSA that that "[u]pon receipt of this letter, you are, therefore, notified of our determination and that you have a right to seek administrative and judicial review."

At the time of denial of PSA's protest, the Appeals Board was the statutory entity authorized to review administrative appeals involving procurement disputes. However, the Appeals Board was not a functioning entity as it did not have any members. Although the

Appeals Board was, in effect, defunct, the May 27 letter denying PSA's protest did not inform PSA of what steps it had to take to obtain review of the denial. The letter did not inform PSA of how many days it had to file an appeal, where to file an appeal or how to file an appeal. PSA did not seek administrative review of the protest denial. Instead, on June 13, 2005, PSA filed a complaint for judicial review with this Court. In answering the complaint, DPW plead three affirmative defenses (1) failure to state a claim, (2) immunity, and its actions were not wrongful. DPW did not plead or allege any limitations of action as an affirmative defense. A scheduling order was subsequently set in this case which, among other things, set a motions cut-off date and a March 10, 2006 trial date. The scheduling order was later amended by continuing the trial date until May 12, 2006. DPW did not file any motion prior to the motion cut off date. Then on May 5, 2006, one week before the scheduled trial, DPW moved to dismiss asserting a lack of jurisdiction. DPW claims that Guam law required the complaint for judicial review to be filed fourteen (14) days after receipt of the protest denial. Fourteen days following May 27, 2005 was Friday, June 10, 2005. PSA's complaint was filed on Monday, June 13, 2005.

DPW claims that jurisdiction is lacking as PSA's initial protest was untimely. That argument is misguided. The procurement code allows an aggrieved bidder to file a protest in connection with the method of source selection, solicitation or award of a contract. 5 GCA § 5425(a). The protest is to be filed within fourteen (14) days after an aggrieved bidder knows or should have known of the facts giving rise to the protest. *Id.* In this case, the notice of selection of PISA's bid and rejection of PSA's bid was dated May 7, 2005, a Saturday. Fourteen days after Saturday, Monday, May 7, 2005 was Saturday, May 21, 2005. Saturday's are holidays for purposes of transacting public business. 1 G.C.A. § 1002. The law further provides that "[w]henever any act of a secular nature, other than a work of necessity or mercy, is appointed by law or contract upon a particular day which falls on a holiday, such act may be performed upon the next business day with the same effect as if it had been performed upon the day appointed." The next business day following Saturday, May 21, 2005 was May 23, 2005, the date of PSA's protest. PSA timely filed its protest.

DPW also erroneously contends that PSA filing the complaint for judicial review on

Monday, June 13, 2005 necessitates dismissal of this case!

The time for filing judicial review of final agency action is a limitations issue and not a jurisdictional issue. *HRI, Inc. v. E.P.A.*198 F.3d 1224, 1239 (10th Cir. 2000); *Sendra Corporation v. Magaw*, 111 F.3d 162, 167 (D.C.Cir.1997) ("If for any reason the agency reopens a matter and, after reconsideration, issues a new and final order, that order is reviewable on its merits, even though the agency merely reaffirms its original decision.... The new order is, in other words, final agency action and as such, a new right of action accrues and starts the running of a new limitations period for judicial review."); *Bishop v. Apfel*, 91 F.Supp.2d 893, 894 (W.D.Va.,2000)[The time limit for seeking judicial review of an administrative decision is subject to equitable tolling]. *See also Valenzuela v. Kraft, Inc.*, 801 F.2d 1170, 1173-74 (9th Cir.1986), as amended, 815 F.2d 570 (9th Cir. 1987)[90 day period for filing suit pursuit to right to sue letter is a limitations issue and not a jurisdictional issue]. 5 G.C.A. § 5481(a) is also a limitations statute subject to equitable tolling.

5 G.C.A. § 5480(a) vests this Court with jurisdiction to consider a procurement protest. The plain language of § 5481(a) is that:

Protested Solicitations and Awards. Any action under § 5480(a) of this Chapter shall be initiated within fourteen (14) days after receipt of a final administrative decision.

Jurisprudence shows this language establishes a limitation period as opposed to an inflexible jurisdictional bar. As the Supreme Court noted in *Pacific Rock Corporation v. Department of Education*, 2000 Guam 19, 2000 WL 979988 (2000), "[i]t is clear that in the Procurement Law the Legislature wisely envisioned a comprehensive, detailed scheme for settlement of contract controversies before proceeding to court. Moreover, as the statute contains provisions dealing with judicial and administrative relief and language providing for limitations on actions." 2000 Guam 19 at ¶ 23, 2000 WL 979988 at 5 (*Pacific Rock I*). See Pacific Rock v. Department of Education, 2001 Guam 21 at ¶ 53, 2001 WL 1360155 at 15 (2005) ("*Pacific Rock II*")[The

¹Since PSA's complaint requests damages it can be deemed to be subject to 5 G.C.A. § 6106(c)'s 18 month limitation period. See e.g. Pacific Rock II, 2001 Guam 21 at ¶ 50 - 53, 2001 WL 1360155 at 14- - 15.

21

19

2223

2526

24

27

28

period for filing suit under the Claims Act is a statute of limitations]. See also Guam Housing and Urban Renewal Authority v. Dongbu Insurance Co., 2001 Guam 24 at ¶¶ 10 -14, 2001 WL 1555206 at 2 - 3 (2001)[Adopting equitable tolling doctrine]. Moreover, Pacific Rock I specifically noted that § 5481(a) is a limitations period which governed that action. 2000 Guam 19 at ¶ 28, 2000 WL 979988 at 6. The Court also held that since plaintiff "did not timely file its action at the Superior Court, its claim was time-barred." Id. In being a limitations statute, the 14 day period of § 5481(a) is subject to equitable tolling². See Bishop, supra. As concluded in Pacific Rock, "the company waited an inordinate length of time to bring its action. The laws assist those who are vigilant, not those who sleep over their rights." 2000 Guam 19 at ¶ 32, 2000 WL 979988 at 7. Likewise, in Perez v. Guam Housing & Urban Renewal Authority, 2000 Guam 33, 2000 WL 1876788 (2000), the Supreme Court acknowledged that the time for filing suit under the Claims Act is a limitations period which is subject to tolling in equity. Indeed, Perez examined the facts to determine whether equity justified tolling the limitations period. 2000 Guam 33 at ¶¶ 12 - 18, 2000 WL 1876788 at 3-4. After reviewing the facts Perez concluded equitable tolling was not proper because of the "neglect in filing the Complaint in this case well beyond the Claims Act limitations period is not excusable. Unlike Pacific Rock I and Perez, the facts in this case justify equitable tolling. PSA not being advised how to navigate the appeal process, especially given the non existence of the Appeals Board, justifies equitable tolling of the limitations period from Friday, June 10, 2005 until Monday, June 13, 2005, at a minimum³.

Furthermore, equitable tolling is justified and dismissal is not appropriate as the May 27, 2005 letter violates due process since it did not inform or advise PSA how to exercise its right to administrative and judicial review. *See Gonzalez v. Sullivan*, 914 F.2d 1197 (9th Cir.1990).

²The statute of limitations is an affirmative defense which is waived if not pled and the failure prejudices the plaintiff. *See Manvil Corp. v. E.C. Gozum & Co., Inc.*, 1998 Guam 20 at ¶¶ 13 - 14, 1998 WL 689650 at 6 (1998). DPW did not plead the affirmative defense in its answer and waiting until one week before the scheduled trial date to raise the issue is prejudicial to plaintiff.

³The fourteenth day was on a Friday, May 10, 2005. PSA filed this case on Monday, May 13, 2005, which was the next business day. See 1 G.C.A. § 1004

Gonzalez addressed the sufficiency of a notice advising a party of an adverse administrative decision. In ruling on this issue, Gonzalez noted "[o]ne of the fundamental requirements of procedural due process is that a notice must be reasonably calculated to afford parties their right to present objections."914 F.2d at 1203. It was then reasoned that "[r]equiring notices to accurately state how a claimant might appeal an initial decision does not impose a significant financial or administrative burden" on the administrative agency. Id. The Court then held that the notice in that case was "sufficiently misleading" concerning the administrative process that it violated due process. Id.

The procurement code also expressly requires that an agency decision denying a protest "(1) state the reasons for the action taken; and (2) inform the protestant of its right to administrative and judicial review." 5 GCA § 5425(c)[emphasis added]. The applicable law at the time of the denial of PSA's protest provided for an appeal to the Appeals Board, a non existent body. The denial in this case did not inform PSA of how to navigate review process given the absence of an Appeals Board. Instead, the denial letter simply parroted the language of § 5425(c)(2) by informing PSA that "[u]pon receipt of this letter, you are, therefore, notified of our determination and that you have a right to seek administrative and judicial review." PSA was not given any guidance on how to navigate obtaining review of the protest denial given the non-existent Appeals Board. Even more so, the May 27 letter was misleading as it expressly indicated that PSA had the right to administrative review of the denial even though that right was non-existence. In fact, the protest denial did not even inform PSA that the Appeals Board was non-existence. It is clear that the denial of PSA's protest failed to provide any guidance on how PSA should proceed with an appeal despite being required to do so by § 5425(c). This results in the May 27, 2005 letter violating due process. *Id. See also Pickens v. Shelton-Thompson*, 3 P.3d

⁴Although an Appeals Board decision was necessary before a party could seek judicial review in this Court. Since an Appeals Board did not exist, seeking administrative review from the Appeals Board of the protest denial would have been futile. *See Amerault v. Intelcom Support Services, Inc.*, 2004 Guam 23 at ¶ 6 n.4, 2004 WL 2938912 at 2 n. 4.(2004). This renders the protest denial a final administrative decision for purposes of seeking judicial review.

603, 607 - 608 (Mont., 2000); Bidstrup v. Wisconsin Dept. of Health and Family Services, 632 N.W.2d 866, 870 - 871 (Wis. App. 2001); Alexander & Alexander, Inc. v. Louisiana, 596 So.2d 822 (La.App. 1991). This due process violation precludes dismissal of this case. Id.

CONCLUSION

Jurisdiction exists over this action as the time for filing a complaint for judicial review under the procurement code is a limitations period subject to equitable tolling as opposed to being an inflexible jurisdictional bar. Although DPW waived any limitations defense as it did not plead a limitations period as an affirmative defense, that is immaterial in that the facts justify an equitable tolling of the limitations period. In any event, dismissing this case would violate due process given the insufficient notice of the appeal process in the May 27, 2005 protest denial letter.

A status conference for setting a trial date shall be held of UG 1 4 2006 at 2:200m

So ORDERED this ____ day of ___

Judge Superior Court of Guam

JUL 1 2 2006

And the state of t