

PROCUREMENT APPEALS

IN THE APPEAL OF,

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Appellant

GUAM PUBLICATIONS, INC.,

**APPEAL NO: OPA-PA-08-007** 

FINDINGS AND RECOMMENDATIONS OF HEARING OFFICER

### I. INTRODUCTION

This is the Finding of the Hearing Officer, ANTHONY R. CAMACHO, ESQ., on an appeal filed on May 14, 2008, by Guam Publications, Inc., (Hereafter "PDN") regarding the General Service Agency's (Hereafter "GSA") denial of PDN's April 7, 2008, protest of GSA's award of GSA's Bid No. GSA-012-08 (Advertisement Notices Pursuant to Title 3 G.C.A. and Publication of Board Meetings Pursuant to the Open Government Law) (Hereafter "IFB") to the Marianas Variety-Guam (Hereafter "Marianas Variety") and GSA's Rejection of PDN's Bid.

The Hearing Officer recommends that the Public Auditor hold that Marianas Variety was not a responsive bidder because it failed to submit a Statement of Qualifications as required by the IFB. Accordingly, the Hearing Officer recommends that PDN's May 14, 2008, appeal be sustained in part and denied in part.

#### II. FINDING OF FACT

These findings are based on the Procurement Record, all documents submitted by the parties in the appeal, as well as all testimony and arguments presented at the August 22, 2008, Hearing in this matter.

1. On February 5, 2008, GSA issued the IFB via publication of the Bid Invitation in the Marianas Variety. 1

<sup>&</sup>lt;sup>1</sup> Bid Announcement, Tab 13, Procurement Record.

2. The IFB sought bids for the following election notices:

<u>Item</u>	Specification	<u>UOM</u>
1.1	2 x 4 Notice of Board Meetings & Other Election Information	28
2.1	2 x 5 Election Notices regarding Early Voting/Absentee & other election information	25
3.1	3 x 6 Election Notices regarding polling sites	10
4.1	4 x 5 Election Notices regarding Candidates	11
5.1	4 x 13 Sample Ballots	10
6.1	5 x 7 Precinct Official Seminar Schedules	8
7.1	5 x 15 List of Precinct Officials	6 <sup>2</sup>

- 3. The IFB was amended four (4) times as follows:
- a. Amendment #1 amended the bid opening date from February 19, 2008 to February 29, 2008.<sup>3</sup>
- b. Amendment #2 amended the bid opening date from February 29, 2008 to

  March 4, 2008, and amended the IFB by adding Item 8.1 for a 5 x 14 ad size for a List of

  Precinct Officials.<sup>4</sup>
- c. Amendment #3 amended the bid opening date from March 4, 2008 to March 7, 2008.<sup>5</sup>
- d. Amendment #4 amended the bid opening date from March 7, 2008 to March 12, 2008.<sup>6</sup>

<sup>&</sup>lt;sup>2</sup> IFB Specifications, Tab 12, Procurement Record.

<sup>&</sup>lt;sup>3</sup> IFB Amendment No. 1, Tab 9d, Procurement Record.

<sup>&</sup>lt;sup>4</sup> IFB Amendment No. 2, Tab 9c, Procurement Record.

<sup>&</sup>lt;sup>5</sup> IFB Amendment No. 3, Tab 9b, Procurement Record.

<sup>&</sup>lt;sup>6</sup> IFB Amendment No. 4, Tab 9a, Procurement Record.

 4. PDN submitted two (2) written inquiries to GSA which GSA and said inquiries and answers are as follows:

a. On February 28, 2008, PDN inquired what distribution/circulation (number of newspapers the notices would be published in) amount was the IFB requesting, and PDN inquired whether IFB Item No. 7.1 was a full page ad, whether the ad size of 5 x 15 was mandatory, and whether GSA would accept a 5 x 14 ad size. That same day, GSA responded to PDN's inquiries by stating that the distribution/circulation amount was general circulation, and that IFB Item No. 7.1's 5 x 15 ad size was not required by law and that it would amend the IFB to include a 5 x 14 ad size as Item No. 8.1.8

b. On March 3, 2008, PDN inquired as to what the distribution requirement was for the notices and PDN inquired what the justifications were for the advertising notice specification sizes. On March 5, 2008, GSA answered PDN's second inquiry by stating that the distribution requirement for the notices was general circulation and that the size of the advertisement is the specification that is required. 10

- 5. On March 12, 2008, GSA received bids for the IFB and PDN and the Marianas Variety were the only bidders for the IFB. 11
- 6. PDN submitted two alternative bids on IFB Items Nos. 1.1 to 8.1 for a distribution of 26,000 and a distribution of 10,000 which were as follows:

<sup>&</sup>lt;sup>7</sup> Letter from Jae F. Medina to Claudia Acfalle dated February 28, 2008, Tab 10b, Procurement Record.

 $<sup>^{\</sup>rm 8}$  Letter from Claudia S. Acfalle to Jae Medina dated February 28, 2008, Id.

<sup>&</sup>lt;sup>9</sup> Letter from Jae F. Medina to Claudia Acfalle dated March 3, 2008, Tab 10a, Procurement Record.

<sup>&</sup>lt;sup>10</sup> Letter from Claudia S. Acfalle to Jae F. Medina dated March 5, 2008, Id.

<sup>&</sup>lt;sup>11</sup> Abstract of Bids dated March 12, 2008, Tab 7, Procurement Record.

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1	a. PDN's bid for a distribution of 10,000 was as follows:						
2	<u>Item</u>	Specification	<u>UOM</u>	Unit Cost	Total Cost		
3	1.1	2 x 4 Notice of Board Meetings & Other Election Information	28	\$91.20	\$2,553.60		
5	2.1	2 x 5 Election Notices regarding Early Voting/Absentee & other election information	25	\$114.00	\$2,850.00		
6	3.1	3 x 6 Election Notices regarding polling sites	10	\$205.20	\$2,052.00		
7	4.1	4 x 5 Election Notices regarding Candidates	11	\$228.00	\$2,508.00		
8	5.1	4 x 13 Sample Ballots	10	\$592.80	\$5,928.00		
9	6.1	5 x 7 Precinct Official Seminar Schedules	8	\$399.00	\$3,192.00		
	7.1	5 x 15 List of Precinct Officials	6	\$855.00	\$5,130.00		
10	8.1	5 x 14 List of Precinct Officials	6	\$798.00	\$4,788.00 <sup>12</sup>		
11	b. PDN's bid for a distribution of 26,000 pieces was as follows:						
13	<u>Item</u>	Specification	<u>UOM</u>	Unit Cost	Total Cost		
14	1.1	$2 \times 4$ Notice of Board Meetings & Other Election Information	28	\$236.80	\$6,630.40		
15	2.1	2 x 5 Election Notices regarding Early Voting/Absentee & other election information	25	\$296.00	\$7,400.00		
16	3.1	3 x 6 Election Notices regarding polling sites	10	\$532.80	\$5,328.00		
17	4.1	4 x 5 Election Notices regarding Candidates	11	\$592.00	\$6,512.00		
18	5.1	4 x 13 Sample Ballots	10	\$1,539.20	\$15,392.00		
19	6.1	5 x 7 Precinct Official Seminar Schedules	8	\$1,036.00	\$8,288.00		
20	7.1	5 x 15 List of Precinct Officials	6	\$2,220.00	\$13,320.00		
21	8.1	5 x 14 List of Precinct Officials	6	\$2,072.00	\$12,432.00 <sup>13</sup>		
22		7. Marianas Variety submitted one (1) bid	for IFB	Items Nos. 1.1	thru 7.1 which was as		
23	follows:						
24	<u>Item</u>	Specification	<u>UOM</u>	Unit Cost	Total Cost		
25	1.1	2 x 4 Notice of Board Meetings & Other Election Information	28	\$86.40	\$2,419.20		
26	,		20	<b>400.40</b>			
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	<sup>13</sup> Id.	•					
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15. On May 9, 2008, GSA issued Purchase Order No. PO086A04396 to Marianas Variety for the amount of \$17,568.00.<sup>22</sup>

16. On May 14, 2008, thirteen (13) days after their April 7, 2008 protest was denied. PDN filed its appeal in this matter.

17. Marianas Variety published notices pursuant to the specifications set forth in the IFB on August 13, 15, and 18, 2008.<sup>23</sup>

#### III. ANALYSIS

As will be discussed in detail below, the Public Auditor must analyze a procurement process that was flawed due to mistakes caused by GSA. GSA's most significant error was requiring a Statement of Qualifications as a material part of the bids. This initial error was compounded by GSA's failure to correctly apply Guam Procurement Law and Regulations when evaluating whether the bids were responsive. These errors now result in the necessity of finding that the bid award to Marianas Variety violates Guam Procurement Laws and Regulations. As a preliminary matter, the Public Auditor must first address, for a second time, whether PDN's appeal is properly before her.

None of the issues presented in PDN's Appeal were time barred by GSA's denial of PDN's March 7, 2008 protest.

As a preliminary matter GSA argues that the Public Auditor does not have the jurisdiction to hear the three (3) issues raised by PDN's appeal because they are untimely. GSA argues that two (2) of the issues, specifically the issue of whether the bid award is defective due

<sup>&</sup>lt;sup>21</sup> GSA's May 1, 2008 Denial of PDN's April 7, 2008 Protest, GSA Exhibit T.

<sup>&</sup>lt;sup>22</sup> Purchase Order No. PO86A04396, Tab 4a, Procurement Record.

<sup>&</sup>lt;sup>23</sup> PDN Exhibit Nos. 13, 14, 15, and 16.

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to a distribution not being specified or due to the bids not being assessed on a distribution specification and the issue of whether the bid award was defective due to specifications favoring Marianas Variety, were untimely because they were a part of PDN's March 7, 2008 protest which was denied by GSA and not appealed by PDN. Additionally, GSA argues that the remaining issue of whether the bid award was defective because Marianas Variety's bid was non-responsive was untimely because PDN did not file its protest fourteen (14) days after the bid opening on March 12, 2008 when PDN first became aware of the fact the Marianas Variety did not submit a Statement of Qualifications with its bid. The Hearing Officer recommends that the Public Auditor find that GSA's jurisdictional arguments were previously raised in GSA's Motion to Dismiss PDN's Appeal which was denied by the Hearing Officer's August 8, 2008 Decision and Order. As stated in that decision, all three (3) issues are properly before the Public Auditor because they were part of PDN's April 7, 2008, protest and they were part of GSA's May 1, 2008, Decision denying the aforementioned protest and PDN filed this appeal on May 14, 2008, which is within the fifteen (15) day time period a protestor can appeal a protest decision. 5 G.C.A. §5425(e). The Hearing Officer recommends that the Public Auditor find, pursuant to the Hearing Officer's August 8, 2008 Decision and Order, that the Public Auditor has the jurisdiction to hear these matters because they are properly before her.

Additionally, the Hearing Officer recommends that the Public Auditor find that there is no merit to GSA's arguments that the issues concerning the distribution and specifications are the same issues raised in PDN's March 7, 2008 protest or that PDN waived these issues by submitting a bid. PDN's March 7, 2008 protest was limited to the terms of the IFB, specifically the IFB's lack of specifications for distribution and the IFB's notice formats favoring formats

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used by Marianas Variety.<sup>24</sup> In contrast, PDN's April 7, 2008, protest concerned GSA's award of the IFB to Marianas Variety and the Rejection of PDN's bid. Although the issues are similar, the key difference is that in its second protest, PDN is arguing that the alleged lack of a distribution specification and the allegedly biased 5 x 15 notice specification resulted in or substantially contributed to GSA's award of the IFB to Marianas Variety and GSA's rejection of PDN's bid for IFB Item Nos. 1.1 through 7.1. Thus, the issues in PDN's March 7, 2008 protest are not the same as the issues in PDN's April 7, 2008 protest.

Further, the Hearing Officer recommends that the Public Auditor find that there is no merit to Marianas Variety's argument that PDN waived its right to raise these two (2) issues on appeal because the PDN submitted a bid in response to IFB. Marianas Variety's argument relies on the ruling in Kohl Partners, LLC, v. City of Manchester, 2003 WL 22474626 (D.N.H.). In that unpublished case, the U.S. District Court of New Hampshire ruled that the Plaintiff waived any complaints about the format of the RFP by submitting a proposal. *Id.* at page 6. However, that case is distinguishable from this matter because the terms of the RFP in Kohl Partners had a pre-proposal protest procedure specifically for challenging the terms of the RFP which was the Plaintiff's exclusive remedy and the Plaintiff's claims were waived because the Plaintiff failed to protest the terms of the RFP prior to submitting a proposal in violation of said exclusive remedy. Id. page 5. Guam Procurement Law and Regulations have no such pre-proposal protest procedure. Instead, Guam Procurement Law and Regulations merely require a protest to be filed within fourteen (14) days after an aggrieved bidder or potential bidder knew or should have known of the facts giving rise to the protest. 5 G.C.A. §5425(a) and 2 G.A.R., Div. 4, Chap. 9, §9101(c)(1). As set forth above, on April 7, 2008, PDN filed a timely protest concerning GSA's

<sup>&</sup>lt;sup>24</sup> Page 2, PDN's Protest dated March 7, 2008, GSA Exhibit Q.

twelve (12) days after PDN became aware of the facts giving rise to its protest.

bid award to Marianas Variety and GSA's rejection of PDN's bid for IFB Item nos. 1.1 thru 7.1,

The Hearing Officer also recommends that the Public Auditor find that there is no merit to GSA's argument that the issue concerning whether Marianas Variety was a responsive bidder is untimely. This issue was also raised by GSA's Motion to Dismiss and decided by the Hearing Officer's August 8, 2008 Decision and Order. The Hearing Officer recommends that the Public Auditor find, pursuant to said Decision and Order, that this issue is properly before her.

Additionally, there is no merit to GSA's argument that PDN should have filed its protest concerning Marianas Variety's failure to submit a statement of qualifications with its bid fourteen (14) days after the bid opening on March 12, 2008. Although the issue of Marianas Variety's missing Statement of Qualifications was an element of PDN's protest, as stated above, PDN's underlying protest concerns GSA's award of IFB Item Nos. 1.1 thru 1.7 to Marianas Variety and GSA's rejection of PDN's bid for the same items. PDN was not aware of the award or the rejection of its bid until it received GSA's Bid Status on March 26, 2008. PDN filed a timely protest, to include its allegations concerning Marianas Variety's missing Statement of Qualifications, twelve (12) days later on April 7, 2008.

Finally, the Public Auditor notes that GSA did not raise the issue of PDN's timeliness in GSA's May 1, 2008 decision denying PDN's April 7, 2008 protest. Instead, GSA evaluated and denied PDN's protest on its merits. Here, as the Public Auditor has found that the three (3) main issues, described above, raised in the PDN's appeal are properly before the Public Auditor, the Public Auditor will review *De Novo* GSA's May 1, 2008 decision denying each of these issues.

<sup>&</sup>lt;sup>25</sup> GSA Bid Status Addressed to PDN dated March 26, 2008, Tab 5a, Procurement Record.

GSA correctly found no merit in PDN's allegation that the bid award to Marianas Variety was defective because a distribution, defined by PDN as the number of newspapers the ads were to be published in, was not specified or because the bids were not assessed pursuant to distribution specification. The terms of the IFB do not support this argument. The IFB states that it is an indefinite quantity bid and that the quantities stated in the IFB are annual estimated requirements projected within a twelve (12) month period. Generally, an indefinite quantity contract is a contract for an indefinite amount of supplies or services that establishes unit prices of a fixed-price type. 2 G.A.R., Div. 4, Chap. 3, §3119(i)(2). Here, the IFB states the number of ads that it is seeking for each ad size described in IFB Item Nos. 1.1 thru 8.1 and seeks bids based on unit costs for each size of ad. Thus, the Hearing Officer recommends that the Public Auditor find that the IFB specifications conformed with Guam Procurement Regulations governing indefinite quantity contracts because the IFB sought bids for unit costs for each ad size for the number of times such ad sizes were to be published.

Further, Guam law does not require that the IFB's ads be printed in a specific number of newspapers. The IFB states that the election notices are to be published pursuant to Title 3 Guam Code Annotated and that the board meeting notices were to be published pursuant to the Open Government Law.<sup>28</sup> Title 3, Guam Code Annotated states for every notice that must be published, that such publication be in a newspaper of general circulation or a newspaper published on Guam.<sup>29</sup> Likewise, Guam's Open Government Law only requires that notices be published by a newspaper of general circulation which said statute defines as a newspaper which is printed and distributed not less than once a week, at regular intervals, throughout Guam, which has a paid circulation and holds a valid second class mailing permit from the United States Post

<sup>&</sup>lt;sup>26</sup> Special Provisions, IFB, Tab12, Procurement Record

<sup>&</sup>lt;sup>27</sup> Specifications, IFB, Tab 12, Procurement Record.

<sup>&</sup>lt;sup>28</sup> Id.

<sup>&</sup>lt;sup>29</sup> 3 GCA §4108, §5105, §6112,§6114, §7104, and §16202.

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interest published for public dissemination. 5 G.C.A. §8104(a)(5) and §8108. The term "general circulation" as used in the aforementioned statutes does not, in and of itself, require publication in a specific number of newspapers. General circulation of a newspaper is not determined by the number of subscribers but by diversity of subscribers. Eisenberg v. Wabash, 189 N.E. 301, 302 (III. 1934) and Board of Commissioners of Decatur County v. Greensburg Times, 19 N.E.2d 459, 476 (Ind. 1939). Thus, the Hearing Officer recommends that the Public Auditor find that neither of the statutes cited in the IFB specifications requires publication in a specific number of newspapers. The Hearing Officer recommends that the Public Auditor find that there is no merit in

PDN's arguments that without a specification concerning a distribution number, GSA could not properly assess that the award to Marianas Variety maximized the purchasing value of the public funds used for the ads. As stated above, the IFB complied with Guam Procurement Regulations by requiring the bids specifying unit cost per ad. Clearly, GSA could determine who the lowest bidder was by comparing the unit costs submitted by each bidder and GSA in fact determined that Marianas Variety was the lowest bidder based on the unit costs in this bid. 30

Finally, Hearing Officer recommends that the Public Auditor find no merit to PDN's argument that without a specified distribution, GSA has no assurance that its award to Marianas Variety results in GSA obtaining the highest value for its dollar. Generally, Guam Procurement Regulations governing competitive sealed bidding prohibit an award to a bidder submitting a higher quality item than that designated in the invitation for bid if such bidder is not also the lowest bidder. 2 G.A.R., Div. 4, Chap. 3, §3109(n)(5). Thus, even assuming that PDN's bid offered a higher quality item than what was specified in the bid because PDN specified the number of newspapers the ads would be published in, GSA could not award PDN IFB Item Nos. 1.1 thru 7.1 unless PDN was also the lowest bidder for said IFB Items and it is undisputed that Marianas Variety's bid was lower than both of PDN's bids for IFB Item Nos. 1.1 thru 7.1.

<sup>30</sup> Testimony of Claudia S. Acfalle.

Despite the foregoing, the Hearing Officer recommends that the Public Auditor find some merit in PDN's argument that the purchasing power of government funds would be improved by specifying the number of newspapers the ads will be printed in. Generally, one of the primary purposes of the procurement code is to maximize to the fullest extent practicable the purchasing value of public funds. 5 G.C.A. §5001(b)(5). Here, GSA could improve the purchasing value for these ads by specifying at least a minimum number of papers of the ads would run in. Without such a specification, in future bids for these ads, as here, GSA risks an unscrupulous bidder making a very low bid complying with the unit of cost and unit of measure specifications, but only publishing the ad in one (1) newspaper. Further, future procurements for these ads will benefit by not using an indefinite quantify contract because the laws requiring these ads, described above, clearly state the types of ads required for the elections and the number times such ads must be published. GSA should review the specifications provided by the purchasing agencies to ensure they will result in a procurement that maximizes the purchasing value of public funds and amend such specifications to ensure that purpose is achieved.

# C. The bid award is not defective due to specifications favoring Marianas Variety.

GSA correctly found no merit in PDN's allegation that the bid award was defective because the 5 x 15 ad size required by IFB Item No. 7.1 is a format primarily used by Marianas Variety. Generally, all specifications shall seek to promote overall economy for the purposes intended and encourage competition in satisfying the Government's needs, and shall not be unduly restrictive. 5 G.C. A. §5265. Further, specifications shall not include requirements, such as but not limited to restrictive dimensions, weights, or materials, which unnecessarily restrict competition nor shall they specify a product having features peculiar to the products of one manufacturer, producer, or distributor unless it has been determined in writing by the Director of the using agency that those particular features are essential to its requirements and specifying the reason that similar products lacking those features would not meet minimum requirements for the item. 5 G.C.A. §5268(a) and (b). Initially, the IFB Item No. 7.1's requirement for and ad size of 5 x 15 was an unduly restrictive specification. The specification is for a full page ad and

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PDN's full page ad size is approximately one (1) inch shorter than Marianas Variety's full page ad size. PDN's full page ad size is 5 x 14 which is approximately one inch shorter than the specification.<sup>31</sup> The specification clearly favored Marianas Variety because its full page ad size is 5 x 15.<sup>32</sup> However, the Public Auditor finds that GSA cured this issue by amending the IFB to include Item No. 8.1 which specified an ad size of 5 x 14.

Despite GSA's cure, the Public Auditor should be troubled by the testimony of GSA's Chief Procurement Officer, Claudia S. Acfalle, who testified that she merely used the specifications requested by the Guam Election Commission to solicit for the 5 x 15 ad size. As stated above, said specification was unduly restrictive and better screening of the specifications given by the Guam Election Commission to ensure they complied by Guam Procurement laws governing specifications could have prevented this issue. In fact, had the original specification been modified to require a "full-page ad," it is unlikely this issue would have resulted in two (2) inquiries, two (2) protests, and this issue being made a part of this appeal. As, full page ad sizes will most likely be required for future elections, the Chief Procurement Officer should ensure that restrictive ad specifications that favor one bidder over another are not used, and that any specifications provided by the Guam Election Commission are properly screened and amended when necessary to prevent such restrictive specifications from appearing in future IFBs.

# D. The bid award is defective because Marianas Variety was not a responsive bidder.

GSA erroneously determined that PDN's allegation that the Marianas Variety was a non-responsive bidder had no merit. In competitive sealed bidding, contracts shall be awarded to the lowest responsible and responsive bidder whose bid meets the requirements and criteria set forth in the invitation for bids. 5 G.C.A. §5211(g) and 2 G.A.R. Div. 4, Chap. 3, §3109(n)(1). The term "responsive bidder" is defined as a bidder who has submitted a bid which conforms in all material respects to the invitation for bids. 5 G.C.A. §5201(g) and 2 G.A.R. Div. 4, Chap. 3,

<sup>&</sup>lt;sup>31</sup> Testimony of Rindraty Limtiaco and Jae Medina.

Finding of Hearing Officer- 13

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 §3109(n)(2). Here, the plain language of the IFB specifically required all bidders to submit a Statement of Qualifications and that the failure to do so will mean disqualification and rejection of the bid. Pursuant to this language, the Statement of Qualifications was a material requirement because its omission would automatically disqualify a bidder and reject the bid. Therefore, based on the IFB's plain language, the Hearing Officer recommends that the Public Auditor find that the Statement of Qualifications was a material requirement of the IFB and Marianas Variety was non-responsive because it failed to comply with this material requirement. The Hearing Officer recommends that the Public Auditor find that Marianas Variety is disqualified as a bidder and its bid is rejected because it failed to submit a Statement of Qualifications with its bid.

The Hearing Officer recommends that the Public Auditor find that there is no merit to GSA's and Marianas Variety's arguments that the Statement of Qualifications was not material to this bid. GSA's Chief Procurement Officer, Claudia S. Acfalle, testified that the Statement of Qualifications was not necessary in the IFB and that it is usually used for Request for Proposals. The general rule is that an invitation for bids must set forth the requirements and criteria which will be used to determine the lowest responsible and responsive bidder and bids shall be evaluated based on the requirements set forth in the invitation for bids. 5 G.C.A. §5211(e) and 2 G.A.R., Div. 4, Chap. 3, §3109(n)(1). As stated above, the Statement of Qualifications was one of the material requirements set forth in the IFB. Thus, the Hearing Officer recommends that the Public Auditor find that, pursuant to IFB's plain language, the Statement of Qualifications was a material requirement and its presence or lack thereof in a bid must be evaluated to determine whether a bidder was responsive.

The Hearing Officer recommends that the Public Auditor find that there is no merit to GSA's and Marianas Variety's arguments that GSA properly waived Marianas Variety's failure to submit the Statement of Qualifications as a minor informality. A minor informality is a matter of form, rather than substance evident from the bid document, or insignificant mistakes that can

<sup>&</sup>lt;sup>33</sup> Specification Reminder to Prospective Bidders, IFB, Tab 12, Procurement Record.

be waived or corrected without prejudice to other bidders; that is, the effect on price, quantity, quality, delivery, or contractual conditions is negligible. 2 G.A.R., Div. 4, Chap. 3, §3109(m)(4)(B). The Hearing Officer recommends that the Public Auditor find that the Marianas Variety's failure to submit a Statement of Qualifications was not an insignificant mistake because the IFB mandates that disqualification of bidders and rejection of bids submitted without a Statement of Qualifications. Further, as the PDN submitted its Statement of Qualifications, the Hearing Officer recommends that the Public Auditor find that the PDN was prejudiced by GSA's waiver of Statement of Qualifications for Marianas Variety because, pursuant to the express terms of the IFB, Marianas Variety should have been disqualified as a bidder and its Bid been should have been rejected for failing to submit a Statement of Qualifications, leaving PDN as the sole responsive bidder to the IFB.

In addition to the foregoing, the Hearing Officer recommends that the Public Auditor find that GSA should have stated what the bidders should have included in the Statement of Qualifications. Here, the IFB only mandated that bidders submit a Statement of Qualifications with their bid and it did not specify what a bidder should include in such statement. Thus, with such open-ended and non-specific requirements an unscrupulous bidder could include a document entitled "Statement of Qualifications" and regardless of what was in such statement, it would comply with the terms of the IFB. To prevent such issues in future IFBs, GSA should improve its review and editing of draft IFBs to ensure that Statement of Qualifications are necessary for the solicitation and that the IFB states specifically what bidders must include in a Statement of Qualifications.

## E. PDN was the IFB's only responsive bidder.

The Hearing Officer recommends that the Public Auditor find that PDN was the sole responsive bidder to the IFB and that GSA's argument that PDN was not a responsive bidder has no merit. GSA argues that PDN's bid was not responsive because PDN failed to submit a

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signed bid cover sheet. However, the record in this matter does not support this argument.<sup>34</sup> GSA's official evaluation of PDN's bid does not indicate GSA made a determination that PDN's bid was non-responsive.35 GSA rejected PDN's bid for IFB Item Nos. 1.1 thru 7.1 solely on the grounds of PDN's higher price for those items.<sup>36</sup> In fact, GSA's Chief Procurement Officer Claudia Acfalle testified that she waived PDN's omission of the signed cover sheet of the bid. Unlike the Statement of Qualifications, the IFB did not require the automatic disqualification of bidders and rejection of bids for the omission of signed bid cover sheets. Further, Guam Procurement Regulations specifically allow this situation to be waived as minor informality when an unsigned bid is accompanied by other material indicating the bidder's intent to be bound. 2 G.A.R., Div. 4, Chap. 3, §3109(m)(4)(B)(2). Here, PDN submitted its Statement of Qualifications with its bid which was signed by its President and Publisher, Rindraty Limitaco. PDN's Statement of Qualifications states that PDN has met all requirements for the services needed and outlined in the IFB and PDN was ready to accept this job.<sup>37</sup> The Hearing Officer recommends that the Public Auditor find that PDN's Statement of Qualifications indicates its intent to be bound and that PDN's failure to submit a signed bid cover page could be properly waived as a minor informality by GSA.

# F. The Award of IFB Item Nos. 1.1 thru 7.1 to Marianas Variety is void and said award shall be made to PDN

The Hearing Officer recommends that the Public Auditor find that the award of IFB Item Nos. 1.1 thru 7.1 to Marianas Variety is void. If after an award it is determined that a solicitation or award of a contract is in violation of law, and the person awarded the contract has not acted fraudulently or in bad faith, the contract may be: (1) ratified or affirmed if doing so is in the best

<sup>&</sup>lt;sup>34</sup> GSA did submit the Declarations of GSA Employees Anita Cruz, Angel Cruz-Wusstig, and Alma Fama-Alcantara who stated that they raised this issue with PDN at the March 12, 2008 bid opening, however, their declarations are not official GSA determinations concerning this issue.

<sup>&</sup>lt;sup>35</sup> Analysis and Recommendation for IFB, dated March 26, 2008, Tab 6, Procurement Record.

 $<sup>^{36}</sup>$  Bid Status Addressed to PDN and dated March 26, 2008, Tab 5a, Procurement Record.

<sup>&</sup>lt;sup>37</sup> PDN's Bid Submittal, Tab 8a, Procurement Record.

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interests of Guam; or (2) the contract may be terminated and the person awarded the contract shall be compensated for the actual expenses reasonably incurred under the contract plus a reasonable profit, prior to the termination. 5 G.C.A. §5452(a)(1). Here, as set forth above, the Hearing Officer recommends that the Public Auditor find that the award of IFB Item Nos. 1.1 thru 7.1 violates 5 G.C.A. §5211(g) and 2 G.A.R. Div. 4, Chap. 3, §3109(n)(1) because Marianas Variety was not a responsive bidder. Further, the Hearing Officer recommends that the Public Auditor find that there is nothing in the record indicating Marianas Variety acted fraudulently of in bad faith in procuring the contract. The Hearing Officer recommends that the Public Auditor find that ratifying or affirming GSA's contract with Marianas Variety is not in the best interests of the Government because GSA's failure to evaluate the bids in accordance with the express terms of the IFB, which is the root cause of the unlawful award to Marianas Variety, is a serious threat to the integrity of the procurement process and must not be condoned by ratification of this contract. The Hearing Officer recommends that the Public Auditor find that the contract awarded to Marianas Variety shall be terminated as of the date of this Decision, and Marianas Variety shall be compensated for the actual expenses it reasonably incurred under the contract plus a reasonable profit, prior to the termination. (i.e. using unit prices for ad sizes specified in its Bid)

# G. No grounds exist justifying the award of attorney fees or interest.

The Hearing Officer recommends that the Public Auditor find that there is no merit to GSA's argument that it should be awarded its attorneys fees in this matter because PDN's protest was frivolous and not made in good faith. Generally, the Public Auditor has the power to assess reasonable attorney's fees incurred by the Government against a procurement protestor upon its finding that the protest was made fraudulently, frivolously, or solely to disrupt the procurement process. 5 G.C.A. §5425(h)(2). As set forth above, the Public Auditor has sustained PDN's protest by finding that GSA's award of IFB Item Nos. 1.1 thru 7.1 was improper because Marianas Variety was not a responsive bidder. Thus, the Hearing Officer recommends that the Public Auditor find that PDN's April 7, 2008 protest and its subsequent appeal of the GSA's

May 1, 2008 denial of the protest was not fraudulent or frivolous. Further, the record in this matter and Guam's Procurement Laws and Regulations do not support GSA's arguments that PDN attempted to disrupt the procurement process by making inquiries or by filing its April 7, 2008 protest. The IFB expressly states that any explanation desired by a bidder regarding the meaning or interpretation of solicitation or specifications must be submitted in writing with sufficient time allowed for written reply to reach all bidders before the submission of their bids. Bidder or potential bidders have the right to file protests in connection with the method of source selection, solicitation, or award of a contract. 5 G.C.A. §5425(a) and 2 G.A.R., Div. 4, Chap. 9, §9101(c)(1). Thus, the Hearing Officer recommends that the Public Auditor find that PDN's compliance with the IFB's inquiry provisions and PDN's exercise of its right to protest are not disruptions to the procurement process justifying an award of attorney's fees to GSA.

The Hearing Officer recommends that the Public Auditor find that there is no merit to PDN's request for attorney's fees from GSA or Marianas Variety for Marianas Variety's publication of the notices after PDN filed its appeal in this matter. At issue here is whether the automatic stay provisions were triggered by PDN's appeal. Generally, in the event of a timely protest, the Government shall not proceed further with the solicitation or award of the contract prior to the final resolution of such protest. 5 G.C.A. §5425(g) and 2 G.A.R., Div. 4, Chap. 9, §9101(e). These automatic stay provisions are triggered when a protest is timely and the protest is filed before the award was made. *Guam Imaging Consultants, Inc. v. GMHA*, 2004 Guam 15, ¶24 (Supreme Court of Guam, August 12, 2004). As set forth above, the Hearing Officer recommends that the Public Auditor find that PDN's April 7, 2008 protest and that this appeal was timely filed. However, the record in this matter clearly shows that PDN filed this appeal after the award of IFB Item Nos. 1.1 thru 7.1 was made to Marianas Variety. As set forth above, GSA denied PDN's April 7, 2008 protest on May 1, 2008. Further, GSA completed the award of IFB Item Nos. 1.1 thru 7.1 to Marianas Variety by issuing Purchase Order No. PO86A04396 on

<sup>&</sup>lt;sup>38</sup> Paragraph 3, Sealed Bid Solicitation Instructions, IFB, Tab 12, Procurement Record.

May 9, 2008.<sup>39</sup> As set forth above, PDN filed this appeal on May 14, 2008. Thus, the Hearing Officer recommends that the Public Auditor find that the automatic stay provisions were not triggered as a result of this appeal because GSA completed its award to Marianas Variety between GSA's denial of PDN's April 7, 2008 protest and PDN's appeal. Further, there is no statutory authority authorizing an award of attorney fees to PDN regarding this matter.

The Hearing Officer recommends that the Public Auditor find that there is no merit to PDN's request for interest. Generally, interest on amounts ultimately determined to be due to a contractor shall be payable at the statutory rate from the date the claim arose through the date of decision or judgment, whichever is later. 5 G.C.A. §5475. Here, PDN's appeal is based on the unlawful award of the contract under the IFB to Marianas Variety and not sums owed by GSA to PDN pursuant to an existing contract. Thus, the Hearing Officer recommends that the Public Auditor find that PDN is not entitled to interest in this matter.

#### IV. CONCLUSION

Based on the foregoing, the Hearing Officer recommends that the Public Auditor determine the following:

- 1. PDN's April 7, 2008 Protest and PDN's Appeal in this matter were timely.
- 2. GSA's award of Item Nos. 1.1 thru 7.1 to Marinas Variety violates Guam Procurement Laws and Regulations because Marinas Variety was not a responsive bidder.
- 3. PDN's Appeal is denied as to the issue of whether the award of the bid was defective because a distribution was not specified or because the bids were not assessed pursuant to a distribution specification and as to the issue of whether the bid award was defective because the 5 x 15 ad size required by IFB Item No. 7.1 is a format primarily used by Marianas Variety.
- 4. PDN's Appeal is sustained as to the issue of whether Marianas Variety was a responsive bidder.
  - 5. GSA's contract with Marianas Variety for IFB Item Nos. 1.1 thru 7.1 is hereby

<sup>&</sup>lt;sup>39</sup> Purchase Order No. PO86A04396, Tab 4a, Procurement Record.

terminated as of the date of this decision and Marianas Variety shall be compensated for the actual expenses it reasonably incurred under the contract plus a reasonable profit, prior to the termination. (i.e. using unit prices for ad sizes specified in its Bid).

- 6. PDN shall be awarded the remainder of the contract for IFB Item Nos. 1.1 thru 7.1 as of the date of this Decision and PDN shall be allowed to print the remaining notices and accordingly be compensated per its Bid. GSA shall decide which of PDN's alternate bids it shall use as the basis for the contract. Although the majority if not all of the ads required for the primary election have already been duly published, clearly PDN will at least have the opportunity to publish the ads required for the general election.
- 7. PDN is hereby awarded, pursuant to 5 G.C.A. §5425(h), PDN's reasonable costs incurred in connection with the solicitation and its April 7, 2008 protest, including PDN's reasonable bid preparation costs, excluding PDN's attorney's fees, because PDN should have been awarded the contract under the IFB but was not. GSA may object to the PDN's cost demand by filing the appropriate motion with the Public Auditor no later than fifteen (15) days after PDN submits such cost demand to GSA.
  - 8. GSA's request for Attorney Fees is hereby denied.
  - 9. PDN's request for Attorney Fees and interest is hereby denied.

A copy of these Findings and Recommendations shall be provided to the parties and their respective attorneys, in accordance with 5 G.C.A. §5702, and shall be made available for review on the OPA Website <a href="https://www.guamopa.org">www.guamopa.org</a>.

**DATED** this 5<sup>th</sup> day of September, 2008.

ANTHONY R. CAMACHO, ESQ.

Hearing Officer