Suite 401 DNA Building 238 Archbishop Flores St. Hagåtña, Guam 96910





То:	Charles H. Ada II Executive Director A.B. Won Pat International Airpor	From:	Doris Flores Brooks Guam Public Auditor Office of Public Accountability
Fax:	(671) 646-8823	Pages:	19 (including cover page)
CC:	G. Patrick Civille, Esq. Joyce C.H. Tang, Esq. Attorneys for DFS Guam, L.P. Phone: (671) 472-8868/69 Fax: (671) 477-2511	Date:	January 22, 2015
	Maurice M. Suh, Esq. Jay P. Srinivasan, Esq. Attorneys for DFS Guam, L.P. Phone: (213) 229-7000 Fax: (213) 229-7520	Phone: Fax:	475-0390 x. 211 472-7951
Re:	OPA-PA-15-001 Notice of Receip	t of Appeal	
☐ Urgent	☐ For Review ☐ Please Co	omment	✓ Please Reply □ Please Recycle
Comments:			
	for reference. Please acknowledge our firm or agency's receipt stamp, o	-	ransmittal by re-sending this cover page of receiver.
		Tha	nk you,
		Llewe	elyn Terlaje
		Audit	Supervisor
		lterlaje@	guamopa.org

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# OFFICE OF PUBLIC ACCOUNTABILITY Doris Flores Brooks, CPA, CGFM Public Auditor

January 22, 2015

Charles H. Ada II Executive Director A.B. Won Pat International Airport Authority 355 Chalan Pasajeros Tamuning, Guam 96911

VIA FACSIMILE: (671) 646-8823

Re: Notice of Receipt of Appeal – OPA-PA-15-001

Dear Mr. Ada,

Please be advised that DFS Guam, L.P. filed an appeal with the Office of Public Accountability (OPA) on January 21, 2015 regarding the A.B. Won Pat International Authority (GIAA) procurement actions related to GIAA RFP No. GIAA-010-FY12 Specialty Retail Concession. OPA has assigned this appeal case number OPA-PA-15-001.

Immediate action is required of GIAA pursuant to the Rules of Procedure for Procurement Appeals, found in Chapter 12 of the Guam Administrative Regulations (GAR). Copies of the rules, the appeal, and all filing deadlines are available at OPA's office and on its website at www.opaguam.org. The notice of appeal filed with OPA is enclosed for your reference.

Please provide the required notice of this appeal to the relative parties with instructions that they should communicate directly with OPA regarding the appeals. You are also responsible for giving notice to the Attorney General or other legal counsel for your agency. Promptly provide OPA with the identities and addresses of interested parties and a formal entry of appearance by your legal counsel.

Pursuant to 2 GAR, Div. 4, Ch. 12, §12104(3), please submit one complete copy of the procurement record for the procurement solicitation above, as outlined in Title 5, Chapter 5, §5249 of the Guam Code Annotated, to OPA by **Thursday**, **January 29**, **2015**, five work days following receipt of this notice of appeal; and one copy of the Agency Report for each of the procurement solicitations cited above, as outlined in 2 GAR, Div. 4, Chap. 12, §12105, by **Thursday**, **February 5**, **2015**, ten work days following receipt of this notice of appeal.

When filing all other required documents with our office, please provide one original and two copies to OPA, and serve a copy to DFS Guam, L.P. OPA respectfully asks that GIAA provide one original and two copies of the procurement record as the Guam Procurement Law and

Regulations require only one copy. The three procurement record copies requested by OPA are distributed as follows: Copy-1: Master File; Copy-2: Public Auditor; and Copy-3: Hearing Officer.

Thank you for your prompt attention to this matter. Please contact Llewelyn Terlaje at 475-0390 ext. 211, or lterlaje@guamopa.org, should you have any questions regarding this notice.

Sincerely,

Llewelyn Terlaje Audit Supervisor

Enclosure: Notice of Appeal – OPA-PA-15-001

Cc: G. Patrick Civille, Attorney for DFS Guam, L.P. Joyce C.H. Tang, Attorney for DFS Guam, L.P. Maurice M. Suh, Attorney for DFS Guam, L.P. Jay P. Srinivasan, Attorney for DFS Guam, L.P.

1	G. PATRICK CIVILLE	•
2	JOYCE C.H. TANG CIVILLE & TANG PLLC	ארא ידער לאין איז אין איין איין איין איין איין איי
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4	Tel: (671) 472-8868/69 Fax: (671 477-2511	PROCUREMENT APPEALS  DATE: 1 21 15
5	MAURICE M. SUH	TIME: 4: 43 DAM SPM BY: RY
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9	ATTORNEYS FOR APPELLANT DFS GUAN	Л, L.Р.
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12	PROCURE	EMENT APPEAL
13	IN THE OFFICE OF P	UBLIC ACCOUNTABILITY
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16	In the Appeal of	DOCKET NO. OPA-PA-14 -001
		DOCKET NO. OPA-PA-14O)  NOTICE OF PROCUREMENT APPEAL:
16	DFS Guam L.P., Appellant, of the Decision of the A.B. Won Pat International Airport	DOCKET NO. OPA-PA-14
16 17	DFS Guam L.P., Appellant, of the Decision of	NOTICE OF PROCUREMENT APPEAL; PROCUREMENT APPEAL;
16 17 18	DFS Guam L.P., Appellant, of the Decision of the A.B. Won Pat International Airport	NOTICE OF PROCUREMENT APPEAL; PROCUREMENT APPEAL;
16 17 18 19	DFS Guam L.P., Appellant, of the Decision of the A.B. Won Pat International Airport	NOTICE OF PROCUREMENT APPEAL; PROCUREMENT APPEAL;
16 17 18 19 20	DFS Guam L.P., Appellant, of the Decision of the A.B. Won Pat International Airport	NOTICE OF PROCUREMENT APPEAL; PROCUREMENT APPEAL;
16 17 18 19 20 21	DFS Guam L.P., Appellant, of the Decision of the A.B. Won Pat International Airport	NOTICE OF PROCUREMENT APPEAL; PROCUREMENT APPEAL;
16 17 18 19 20 21 22	DFS Guam L.P., Appellant, of the Decision of the A.B. Won Pat International Airport	NOTICE OF PROCUREMENT APPEAL; PROCUREMENT APPEAL;
16 17 18 19 20 21 22 23 24 25	DFS Guam L.P., Appellant, of the Decision of the A.B. Won Pat International Airport	NOTICE OF PROCUREMENT APPEAL; PROCUREMENT APPEAL;
16 17 18 19 20 21 22 23 24 25 26	DFS Guam L.P., Appellant, of the Decision of the A.B. Won Pat International Airport	NOTICE OF PROCUREMENT APPEAL; PROCUREMENT APPEAL;
16 17 18 19 20 21 22 23 24 25 26 27	DFS Guam L.P., Appellant, of the Decision of the A.B. Won Pat International Airport	NOTICE OF PROCUREMENT APPEAL; PROCUREMENT APPEAL;
16 17 18 19 20 21 22 23 24 25 26	DFS Guam L.P., Appellant, of the Decision of the A.B. Won Pat International Airport	NOTICE OF PROCUREMENT APPEAL; PROCUREMENT APPEAL;

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DFS GUAM L.P.'S NOTICE OF PROCUREMENT APPEAL; PROCUREMENT APPEAL; AND VERIFICATION

3. James Richardson (Guam), LLC

The decision being appealed, included in the Supporting Documents attached hereto, was made on January 13, 2015, by Charles H. Ada II, Executive Manager of GIAA and head of the relevant purchasing agency.

#### III. NOTICE OF APPEAL

DFS brings this appeal of GIAA's January 15, 2015 decision to deny DFS's second proposal protest ("Protest No. 2") of GIAA's conduct in connection with its April 12, 2013 decision to approve the recommendations of GIAA's evaluation committee ranking Lotte and its relevant subsidiaries and affiliates as the "most qualified proposer" pursuant to the RFP.

DFS initiated its Protest No. 2 on May 29, 2013, by sending a letter to GIAA indicating that DFS had learned of misconduct beyond what it had set forth in its initial procurement protest ("Protest No. 1") by virtue of public comments made by GIAA beginning on May 20, 2013. After submitting Protest No. 2 on May 29, 2013, DFS learned of yet more misconduct from a June 3, 2013 document production by GIAA in response to one of several Sunshine Act requests filed by DFS and others, which resulted in DFS supplementing Protest No. 2 four days later on June 7, 2013. Protest No. 2 challenges GIAA's putative award of the contract to Lotte on the primary grounds that Lotte's proposal in response to the RFP violated the terms of the RFP in multiple respects, including Lotte's inclusion of a number of improper inducements in its proposal that were outside the scope of the RFP's terms, Lotte's attempt to submit untimely modifications to its proposal after the bid submission deadline, GIAA's reliance on Lotte's unlawful modifications to its proposal in evaluating Lotte's proposal, and GIAA's acceptance of all of Lotte's misconduct of which GIAA was aware.

On January 13, 2015, GIAA notified DFS that its Protest No. 2 had been denied. DFS now brings this timely appeal of that decision pursuant to 5 G.C.A. § 5425(e) within the 15-day statutory period for appeal.

This Notice of Appeal, together with the following statement of grounds for appeal, statement of the rulings requested, and the supporting evidence and documents referenced, collectively constitute DFS's appeal ("Appeal") of GIAA's January 13, 2015 denial of DFS's Protest No. 2.

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#### IV. STATEMENT OF GROUNDS FOR APPEAL

#### A. Issues Subject to Appeal

DFS's Protest No. 2 and this Appeal are based on the following independent bases (these bases are in addition to those set forth in DFS's other protests to the RFP at issue and DFS's previous appeal of its initial protest to this RFP):

- Lotte's proposal was non-responsive to the RFP, given its improper conduct, its
  submission of a proposal that included inducements that were outside the scope of the
  RFP, and its attempt to submit unlawful modifications to its proposal after the submission
  deadline.
- 2. Public policy arguments support reversing GIAA's determination that Lotte is the "best qualified proposer" due to Lotte's submission of a proposal that included inducements outside the scope of the RFP and Lotte's attempt to submit unlawful modifications to its proposal after the submission deadline. GIAA's decision to award the RFP to Lotte—despite GIAA's acknowledgment that Lotte's proposal included inducements well outside the scope of the RFP and despite GIAA's knowledge that Lotte improperly attempted to change its proposal after the bid submission deadline—irrevocably compromised the integrity of the proposal process and thus requires invalidating GIAA's determination regarding Lotte and Lotte's proposal. Notwithstanding GIAA's ex-post attempt to sanitize Lotte's proposal by pretending that Lotte never changed its proposal after the bid submission deadline or that GIAA did not consider Lotte's altered proposal, GIAA's and Lotte's non-transparent conduct violated the public policy set forth in 5 G.C.A. § 5625, which mandates that public employees "should conduct themselves in such a manner as to foster public confidence in the integrity of the territorial procurement organization."
- 3. The contract effectuating the RFP that GIAA and Lotte purportedly entered on June 12, 2013 is void under Guam law because the contract was entered into in contravention of the mandatory automatic stay provided for by statute.
- 4. GIAA's conduct throughout the proposal submission and evaluation period, which was

focused more on covering up and, at times, abetting Lotte's various RFP violations rather than policing them, casts serious doubt on the fundamental impartiality of GIAA in accepting and evaluating proposals, as well as the integrity of GIAA's ultimate finding that Lotte was the "best qualified proposer."

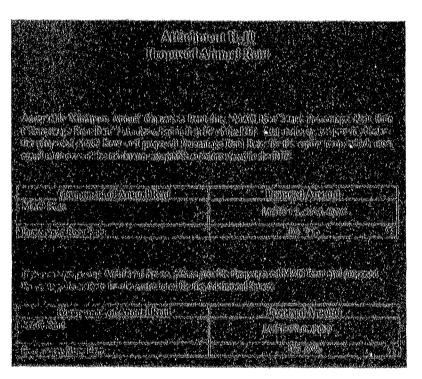
5. GIAA's decision to respond to DFS's Protest No. 2 by unilaterally conducting a wholly unmonitored investigation into itself also created a troubling and inherent conflict of interest. The alleged impropriety on the part of GIAA casts serious doubt on the fullness and fairness of this ostensible "investigative" process, which ultimately resulted in the full ratification of GIAA's previous findings and the affirmative exoneration of all GIAA Board Members of any wrongdoing in connection with this RFP.

#### B. Supporting Facts

The following facts support DFS's Protest No. 2 and this Appeal:

- 1. On July 19, 2012, GIAA issued the RFP "to develop, construct, and operate a high quality specialty retail concession at the [Airport's] Main Passenger Terminal." Under the RFP, the proposed concession would permit, for a period of five years, the exclusive right to operate a retail merchandise outlet in the Airport, with a non-exclusive right to continue to sell merchandise at the Airport beginning in the sixth year. GIAA initially set a bid submission deadline of September 21, 2012, but thereafter extended the deadline to October 17, 2012.
- 2. The RFP rules provided: "Proposals must be <u>received</u> by GIAA no later than [the RFP deadline]," and "[<u>Ilate proposals will not be considered</u>." RFP Notice Inviting Proposals (emphasis in original); see also RFP Part III.D.4. The RFP rules also provided: "Multiple proposals from a single Proposer will not be accepted." RFP Part III.D.2.
- 3. In addition, the RFP required "[t]he evaluation committee [to] review and score written proposals based on the Evaluation Criteria identified in Part V." RFP Part III.F.3 (emphasis added). Similarly, 2 GAR, Div. 4, § 3114(f) provides that "[p]roposals shall be evaluated only on the basis of evaluation factors stated in the Request for Proposals." Part V of the RFP sets forth evaluation factors, all of which relate only to "the retail space." RFP Part V; see also id. ("the [Evaluation] Committee will evaluate the physical design and construction of the retail space(s)").

5. A critical aspect of the RFP was the MAG rent that a proposer was willing to offer for the Airport Concession. The higher the MAG, the more desirable the proposal. In its October 17, 2012 submission, Lotte's MAG was only \$13 million per year for the main concession space. The following chart appears in Lotte's October 17, 2012 proposal:



6. Meanwhile, DFS's one and only proposal, which was timely submitted, specified a MAG of \$15.25 million per year for the main concession space, exceeding Lotte's October 17, 2012 proposal by more than \$2 million per year. The following chart appears in DFS's proposal:

#### Attachment H-10 Proposed Annual Rent

Acceptable Minimum Annual Guarantee Rent (the "MAG Rent") and Percentage Rent Rate ("Percentage Rent Rate") are described in Part IV of the RFP. List in the spaces provided below the proposed MAG Rent and proposed Percentage Rent Rate for the entire term, which must equal to or exceed the minimum acceptable amounts stated in the RFP.

Component of Annual Rent	Proposed Amount
MAG Rent	\$15,250,000
Percentage Rent Rate	

If you are proposing Additional Space, please provide the proposed MAC Rent and proposed Percentage Rent Rate for the entire term for the Additional Space.

	William Willia	
1	Component of Annual Rent	Proposed Amount
	MAG Rent*	\$760,000
	Porcentage Rent Rate	30 %
	* Additional space consists of 1 arrivals store and	

Thus, as of October 17, 2012 or shortly thereafter, GIAA knew that DFS's MAG offer was much more attractive than Lotte's MAG offer.

7. On November 29, 2012, more than a month after the October 17, 2012 deadline, Lotte attempted to submit modifications to its proposal during its interview with GIAA's Evaluation Committee. In its presentation for the interview with GIAA, Lotte increased its MAG offer to \$15.4 million per year, which amounted to an annual increase of \$2.4 million. In addition, Lotte increased the proposed Percentage Rental Rate from 30.1% to 33%. The following chart appears in Lotte's November 29, 2012 presentation:

	Main Concession	Additional Concession
MAG Ront	15,400,000 USD	240,000 USD
Percentage Rent Rate	33.0%	25,0%

- 8. That Lotte was offering a MAG of \$15.4 million is further confirmed by the audio recording of Lotte's interview during which, on behalf of Lotte, Joe Cruz offered a MAG of \$15.4 million.
- 9. In subsequent correspondence between GIAA and Lotte, it became clear that Lotte's \$15.4 million offer during its November 29, 2012 interview was a change from the \$13 million offer in Lotte's original, timely proposal submitted on October 17, 2012. For example, on February 26, 2013, GIAA Executive Manager Chuck Ada sent a letter to S.K. Lee, Chairman of Lotte, inviting Lotte to provide an explanation as to the different MAG numbers in Lotte's original October 17, 2013 proposal and its November 29, 2013 presentation. In its response letter dated March 15, 2013, Lotte effectively admitted to increasing its MAG offer, stating that it had submitted an "Additional MAG rental contribution" beyond the one originally provided.
- 10. Significantly, Lotte's new "updated" MAG just barely edged out (by less than 1%) the MAG of \$15.25 million that DFS had proposed for the Airport Concession. The minimal amount by which Lotte's new "updated" MAG edged out DFS's one and only MAG leads to the conclusion that

GIAA had improperly disclosed DFS's proposal or DFS's MAG amount to Lotte so as to allow Lotte to improve its own MAG offer.

- 11. Lotte's November 29, 2012 modifications to its proposal were plainly impermissible. The deadline for submitting proposals and any modifications to proposals was the RFP deadline, which had long passed. See RFP Part III.D.3 (unambiguously specifying that "[p]roposals may be modified . . . at any time prior to the Proposal Due Date") (emphasis added); RFP Part III.D.4 ("[L]ate proposals will not be accepted and will automatically be disqualified from further consideration.") (emphasis in original). Nor did the RFP permit proposers to circumvent this limitation by submitting untimely multiple proposals—see RFP Part III.D.2 ("Multiple proposals from a single Proposer will not be accepted.").
- 12. In addition to changing its MAG offer, Lotte's November 29, 2012 presentation also improperly made offers to GIAA outside of the scope of the RFP, even though such offers were a clear violation of the RFP rules, as set forth above in Paragraph 3. First, Lotte's original, October 17, 2012 proposal vaguely hinted at the establishment of a "potential" downtown store and the creation of an unspecified "mechanism" to provide "incremental income" to the GIAA. Lotte admitted that this offer was "not directly related to this RFP," which is a clear violation of the RFP rules. Subsequently, in Lotte's illegal modifications to its proposal, Lotte made the straightforward offer that, "subject to negotiation," it would pay GIAA a percentage of downtown sales as a "marketing fee" with a minimum "fee" of \$2,000,000. This untimely and improper offer was grounds for Lotte to be automatically disqualified.
- 13. Second, Lotte offered capital expenditures that went well beyond the subject of the RFP. Specifically, the RFP required proposers to offer capital expenditures to the main terminal's "retail space." See RFP Part V ("[T]he [Evaluation] Committee will evaluate the physical design and construction of the retail space(s) ...."). Instead of limiting its required capital expenditures to "the retail space" as called for in the RFP, in its original proposal, Lotte offered to fund renovations to the food court and restrooms and to construct a children's play area. Later, at the November 29, 2012 interview, Lotte also made a commitment, "subject to negotiation," to "invest" another \$32,000,000

in airport infrastructure development. Again, this offer was "above and beyond" the requirements of the RFP and "not directly related" to it.

- 14. In addition to violating the RFP rules regarding multiple proposals and untimely submissions discussed above, Lotte's above offers rendered its proposal "non-responsive." As discussed above, all of the evaluation criteria in the RFP relate to "the retail space." RFP, Part V. Because Lotte's above offers are unrelated to these evaluation factors, they do not meet the requirements of the RFP and thus, are "non-responsive" and GIAA was required not to consider Lotte's proposal any further. See RFP Part II.H.
- 15. Nonetheless, GIAA accepted and considered Lotte's proposal and its improper modifications to that proposal. Indeed, the audio recording that was made during the November 29, 2012 interview of Lotte by GIAA's Evaluation Committee confirms that the members of the Evaluation Committee not only allowed but also enthusiastically embraced Lotte's untimely and unlawful modifications to its proposal.
- 16. Further, 2 G.A.R., Div. 4, § 3114 (f)(2) provides that "[p]roposals shall be evaluated only on the basis of evaluation factors stated in the Request for Proposals." GIAA's acceptance and consideration of Lotte's proposal and its modifications violated this regulation because Lotte's above offers went beyond the evaluation criteria in the RFP.
- 17. GIAA's acceptance and consideration of Lotte's modified proposal violates Guam public policy. One of the "underlying purposes and policies" of Guam's procurement laws is "to ensure the fair and equitable treatment of all persons who deal with the procurement system of this Territory." 5 G.C.A. § 5001 (b)(1). If GIAA wanted proposers to include in their proposals—as Lotte did—items relating to other income streams, food court, restrooms or a children's play area, it needed to have said so in the RFP, not secretly (and exclusively) entertain offers from just one of the proposers—Lotte. The foregoing facts establish that DFS and the other proposers were not afforded fair and equitable treatment by the GIAA. Rather, the RFP process was altered to favor Lotte and Lotte only.
- 18. GIAA's acceptance of Lotte's illegal modified proposal also amounted to a misrepresentation to other RFP proposers and the Guam public that Lotte was in compliance with the

RFP rules when Lotte was not. The misrepresentation was material because it tended to deceive Guam public officials and employees and the Guam public that Lotte was not attempting to improperly influence the RFP process when, in fact, it was and that the RFP was being administered in a fair, neutral, and even-handed manner when, in fact, it was not.

### V. STATEMENT OF THE RULINGS REQUESTED

DFS notes at the outset that, upon the filing of this Appeal, the RFP award process should have been suspended long ago pursuant to 5 GCA § 5425(g), which provides, in part, that "[i]n the event of a timely protest under Subsection (a) of this Section or under Subsection (a) of § 5480 of this Chapter, the Territory shall not proceed further with the solicitation or with the award of the contract prior to final resolution of such protest" subject to administrative determinations that have not been made. The agreement effectuating the RFP that GIAA and Lotte purported to execute on May 18, 2013 was invalid because GIAA management had no authority to award and execute that contract on behalf of GIAA. Only the GIAA board has that authority but the GIAA board did not agree to bind GIAA to that contract until June 12, 2013, which critically was after DFS submitted its Protest No. 2. Hence, GIAA should have stayed the procurement process as soon as DFS submitted its Protest No. 2 on May 30, 2013 and, by statute, was not allowed to execute any contract regarding this RFP after that date and, by statute, any acts in furtherance of the RFP after that are unauthorized and void, and DFS requests such a ruling from the OPA.

DFS also requests the following rulings from the OPA: that the putative award of the contact was in violation of Guam law and the terms of the RFP; that Lotte's RFP proposal is non-responsive; that a new RFP process be instituted; that an independent monitor be appointed to supervise the GIAA's future conduct in connection with this new RFP process; and that DFS be awarded reasonable costs incurred in connection with the solicitation and protest.

## A. Lotte Violated the RFP's Terms by Including Additional Inducements in Its Proposal that Were Outside the Scope of the RFP, and Non-Responsive to the RFP.

As stated above, Part V of the RFP sets forth the factors for evaluating the proposals, all of which relate to "the retail space." RFP Part V. Further, 2 GAR, Div. 4, § 3114(f) provides that

"[p]roposals shall be evaluated only on the basis of evaluation factors stated in the Request for Proposals." A proposal that does not provide "the required information" or "is not consistent with the goals and objectives of GIAA's concession program described in the RFP," including the evaluation criteria, may be found "non-responsive." RFP Part II.H. "If a proposal is found to be non-responsive, it will not be considered further." *Id*.

Because Lotte's November 29, 2012 presentation offered other income streams and capital improvements that had nothing to do with "the retail space," these offers do not meet the requirements of the RFP and thus, are "non-responsive" and GIAA was required not to consider Lotte's proposal any further. See RFP Part II.H.

## B. Lotte Violated the RFP's Terms by Attempting to Change, and Changing, Its Proposal after the Bid Submission Deadline.

Lotte's attempts in its November 29, 2012 presentation to change its MAG rent and Percentage Rental Rate offers and include other income streams and capital expenditures unrelated to the retail space are patent violations of the RFP's timing provision—the RFP only permitted modifications "prior to the Proposal Due Date," RFP Part IILD.3, and that date had long passed by the time of the presentation. Moreover, Lotte cannot avoid this conclusion by characterizing its November 29, 2012 presentation as a separate proposal because multiple proposals by a single proposer are strictly prohibited by the RFP rules and because the October 17, 2012 deadline for proposals already had passed. *See* RFP Part III.D.2, Part III.D.4.

#### C. GIAA Should Have Disqualified Lotte.

GIAA should not have considered Lotte's proposal, and GIAA's consideration of Lotte's proposal as improperly modified, and with the inclusion of inducements outside the scope of the RFP, was in violation of procurement law and regulations and the terms and conditions of the RFP.

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#### D. A New RFP Process Should Be Instituted.

Because all of the foregoing facts establish that, as it now stands, this RFP process has been irrevocably tarnished by a litany of fatal flaws, DFS requests that the OPA hereby mandate that the results that were obtained through this flawed process be voided in their entirety, and that a new RFP process be pursued in a timely fashion. Because Lotte is a non-responsible proposer and the source of many of these fatal flaws, it should be barred from further participation in the RFP.

## E. An Independent Monitor Should Be Appointed to Supervise the GIAA's Future Conduct in Connection with this New RFP Process.

As discussed above, the GIAA's conduct throughout the course of the current RFP process, including its response to DFS's proposal protest, has been characterized by bad faith, prejudice against DFS, and a clear bias in favor of Lotte. The appropriate remedy to ensure that future proceedings in connection with a new RFP process are conducted fairly and transparently is to appoint a truly independent monitor, selected by an independent administrative or judicial officer, and to empower that monitor to supervise and oversee the GIAA in relation to this matter. Such an independent monitor should supervise, among other things, the procedures by which proposals are solicited; the methods of communication between the GIAA and proposals; the criteria used by the GIAA evaluation committee to evaluate the proposals; the procedures used by the GIAA board to adopt or reject the recommendation of the evaluation committee; the negotiations of any contract pursuant to the RFP; and the GIAA board's ultimate approval of any contract pursuant to the RFP. Absent an independent monitor with broad authority to supervise the GIAA's conduct, there can be no assurance that the GIAA will not simply repeat its pattern of bad faith conduct in violation of the terms of a new RFP and applicable Guam laws.

#### F. DFS Should Be Awarded Its Reasonable Costs.

Pursuant to 5 GCA § 5425(h), if this proposal protest is sustained by the OPA, DFS is "entitled to the reasonable costs incurred in connection with the solicitation and protest, including bid preparation costs, excluding attorney's fees, if . . . there is a reasonable likelihood that the protestant may have been awarded the contract but for the breach of any ethical obligation imposed by Part B of Article 11 of this Chapter or the willful or reckless violation of any applicable procurement law or

regulation." The foregoing facts establish that the GIAA's proposer ranking methodology was flawed. As one of the three RFP responsible proposers after Lotte is properly disqualified, DFS had a reasonable likelihood that it would have been awarded the contract but for the wrongful conduct of Lotte and the GIAA. Further, the repeated conduct of Lotte and the GIAA constituted willful or reckless violations of applicable procurement laws and regulations.

### VI. SUPPORTING EXHIBITS, EVIDENCE, AND/OR DOCUMENTS

Attached hereto are supporting documents and evidence to substantiate the foregoing claims and grounds for appeal. DFS anticipates that further supporting documents and evidence will become available within two weeks of this filing, by February 4, 2015, as DFS receives and reviews the GIAA's responses to an outstanding Sunshine Act request.

Although DFS has identified the attached documents and information in support of this Appeal, DFS does not waive its right to rely upon additional documents, information and testimony. To avoid any doubt, DFS's investigation continues and it expressly reserves the right to cite to other evidence and to present additional testimony during this Appeal or other proceeding related to Protest No. 2.

#### VII. CONCLUSION

For all the foregoing reasons, DFS appeals the adverse decision of the GIAA (triggering an automatic stay of the RFP process), and hereby requests a ruling that (i) GIAA violated the automatic stay required by statute; (ii) that Lotte's bid was non-responsive; (iii) the procurement violated the terms and conditions of the RFP and Guam procurement law; (iv) that the putative contract be declared void; (v) that a new RFP process be instituted; (vi) that an independent monitor be appointed to supervise the GIAA's future conduct in connection with this new RFP process; and (vii) that DFS is awarded its reasonable costs pursuant to 5 GCA § 5425(h).

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#### VIII. DECLARATION RE COURT ACTION

Pursuant to 5 GCA Chapter 5, unless the court requests, expects, or otherwise expresses interest in a decision by the Public Auditor, the Office of Public Accountability will not take action on any appeal where action concerning the protest or appeal has commenced in any court.

The undersigned party does hereby confirm that to the best of his or her knowledge, no case or action concerning the subject of this Appeal has been commenced in court. All parties are required to and the undersigned party agrees to notify the Office of Public Accountability within 24 hours if court action commences regarding this Appeal or the underlying procurement action.

Dated: January 21, 2015

By: January

Attorneys for Appellant . DFS Guam, L.P.

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Lamonte James Beighley

Appellant DFS Guam L.P.'s Duly Authorized Representative