## OFFICE OF PUBLIC ACCOUNTABILITY



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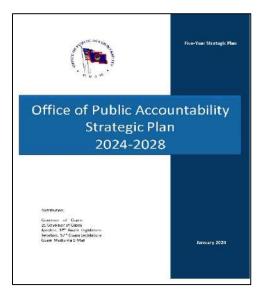
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## **OPA Releases Strategic Plan 2024-2028**

## **December 28, 2023**

Hagåtña, Guam – The Office of Public Accountability (OPA) recently completed its Strategic Plan for the next five years and has made it publicly available on its website (www.opaguam.org).

Since 2003, the Strategic Plan has provided a clear direction for OPA by conducting thorough research into our current strengths, weaknesses, and anticipated opportunities and threats inherent to our operations. Over the years, and through the continuous updates to our strategic plan, reflections on what we were able to



accomplish, and what we hope to accomplish, OPA has navigated some of the most significant changes and improvements in our office's history in order to become the model for good governance in the Pacific. OPA's strategic plan envisions the following outcomes:

- > Public trust in the SAI;
- > Audit recommendations implemented;
- > Effectiveness and efficiency in government processes and government programs;
- > Compliance with laws and regulations; and
- Advocacy and engagement of stakeholders.

To ensure the public trust and assure good governance in the Government of Guam, OPA will endeavor to reach these outcomes through accomplishing the following strategic priorities:

- > Strategic Priority 1: Protect and enhance the independence of OPA.
- > Strategic Priority 2: Timely delivery of impactful and quality audit reports.
- > Strategic Priority 3: Continue to deliver timely decisions on procurement appeals.
- > Strategic Priority 4: Foster and enhance public perception and OPA awareness to stakeholders; and
- Strategic Priority 5: Recruit and retain competent, high-performing staff to provide impactful and quality service.

OPA also updated its Vision and Mission. OPA's Vision is "The Government of Guam is the standard of public trust and good governance." OPA's Mission is "We independently conduct audits and administer procurement appeals to safeguard public trust and promote good governance for the people of Guam."

"It is my hope that we will receive support from all our stakeholders to successfully implement our 2024-2028 Strategic Plan." said Public Auditor Benjamin J.F. Cruz.

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